

Version 7.0.13 Release Notes For MacCaption

About This Release

- MacCaption version 7.0.13 supports Desktop, Pro, and Enterprise licenses provided by Telestream.
- Users with Mac OSX 10.10 (Yosemite) or older will need to upgrade to Mac OS version 10.11 (El Capitan) or later to use all features of this version of MacCaption.
- Users who are upgrading from version 6.0 or previous versions of MacCaption should take a brief look at the User Manual, Quick Start Guide and video tutorials to learn about the latest changes to the user interface. We hope you find these improvements useful and we welcome your continued feedback on the changes.
- NOTE: Please test before upgrading your production environment, especially if you're in the middle of any projects. It is always advisable to test the new version before updating your production systems. Telestream can provide you with a limited license in order to configure and qualify this new release in a test environment prior to upgrading your production systems.

Installation Instructions

- MacCaption Installation and Activation Instructions:
<http://www.telestream.net/captioning/resources.htm> (see under Documentation)
- To use the Auto Time Stamp (ATS) feature, you must install a version of Java that is compatible with your Mac OS version. There are two options (please pick one):
 - Best solution - download "Java JRE 10" from Oracle (<http://www.java.com>). You can use either the "JRE" or "JDK" versions of Java 8 or 10. Java 9 is not supported.
 - Easiest solution - download this update from Apple:
<http://support.apple.com/kb/DL1572>
This works fine for Auto Time Stamp, however, it installs Java 6 which is an older version of Java and is no longer maintained by Apple.

System Requirements

- Operating System:
 - Mac OS 10.11 (El Capitan)
 - Mac OS 10.12 (Sierra)

- Mac OS 10.13 (High Sierra)
 - Mac OS 10.14 (Mojave)
 - Note: When running MacCaption on macOS update 10.13.4 or later, you will see the message “MacCaption is not optimized for your Mac. This app needs to be updated by its developer to improve compatibility.” the first time you open a new version MacCaption, even if you are using the most recently released version of MacCaption. **This issue will not affect the use or performance of MacCaption in any of the above supported OS versions at the present time.** This message will only appear once, and can be safely dismissed. No further action is required and you can continue using MacCaption as usual.
 - This version of MacCaption is not compatible with macOS 10.15 (Catalina) or later. For more information, please refer to the article [“MacCaption support for macOS Catalina 10.15”](#) in the knowledge base.
- Intel Processor
 - QuickTime 7.6 or later
 - 2GB RAM
 - 5GB free hard disk space
 - Minimum screen resolution: 1280x720 (720p)
 - One free USB port (only if using a dongle based license)
 - Internet access required for Timed Text Speech (transcription) and some online features
 - Auto Time Stamp requires Java Runtime Environment (JRE) or Java Development Kit (JDK) version 6, 7, 8, or 10.

New Features and Improvements in Version 7.0.13

- Added an option to the EBU-STL export to close frame gaps between subtitles (MACCAP-1982)

Fixed in Version 7.0.13

- Fixed scrubbing through the video with Captions Follow Video enabled was not always selecting the correct caption cell (MACCAP-1947)
- Fixed Compress Line Length splitting words or splitting lines at punctuation marks (MACCAP-2019)
- Fixed Compress Line Length didn't work when a character limit was not set (MACCAP-1977)

- Fixed Alternate Break could inadvertently affect subtitle positioning or cause visual artifacts in the subtitle preview (MACCAP-1983)
- Fixed gap appearing between subtitle lines after using push/pull word (MACCAP-2025)
- Fixed an extra blank frame was being inserted between back-to-back subtitles in the Movie with Combined Subtitles export (MACCAP-2017)
- Fixed missing subtitles when exporting Scenarist SST (MACCAP-2008)
- Fixed a crash that could occur when pasting text with no text cell selected (MACCAP-1997)
- Fixed a crash that could occur when using Merge Captions with fewer than 3 caption cells (MACCAP-1991)
- Fixed a crash that could occur when using Redo to put text back into a cell (MACCAP-1990)

Known Issues in 7.0.13

- When exporting 608 captions from a project containing blank rows, the exported file contains the necessary clear caption commands to encode the blank rows. However, after re-importing the 608 captions, the blank caption rows are missing from the project. (MACCAP-1909)
- Using Option-Click to set a timecode on an in, out, or duration time code field will not update the field if the resulting timecode would not be allowed in the context of the project, for example, when trying to set an out time that is prior to the in time, or when setting an in time that is prior to the previous cell's in time. (MACCAP-1870)
- When using Timed Text Speech on Mac OS 10.11 or older, and Safari has not been updated to the latest version, opening links to the Telestream Cloud website may result in a blank or broken page. This can be fixed by updating to the latest version of Safari or by switching to a different default web browser (e.g. Chrome, Firefox). (MACCAP-1574)
- When running at the minimum 1280x720 or lower screen resolution, some UI controls may not be visible on the screen, for example the button at the bottom of the screen which toggles between Caption and Subtitle mode. You can still toggle between caption/subtitle modes via the Display menu.
- When using a Macbook with a 13" Retina display with the display set to "Larger Text" (larger than normal scaling), the effective screen resolution is lower than 1280x720 and thus does not meet the minimum screen resolution requirement for running MacCaption. This can be fixed by going to System Preferences > Display, and setting the resolution to "Best for display." Another option is to use an external monitor that meets the minimum required screen resolution.

- When importing certain EBU-STL files containing right-to-left Hebrew, text may import number sequences in right-to-left order (opposite of intended) resulting in reversed numbers. (MACCAP-1048)
- When using Ruby subtitle formatting, languages other than Japanese are not officially supported. (MACCAP-1023)
- Using the “Add to File” export only works with input .MOV target files that are on HFS+ formatted local storage devices or AFP mounted network shares. Using Add to File on files stored on non-Apple network shares or other types of storage systems may result in invalid outputs. (MACCAP-1029)
- When using the Ruby annotation dialog window, cut/copy/paste of Ruby annotation text does not work using keyboard shortcuts. The workaround is to right-click with the mouse or trackpad and use the context menu to cut/copy/paste. (MACCAP-1059)
- When copying and pasting a block of caption cells, MacCaption may paste the previously selected text content of the system clipboard. Users must specify the insertion point by changing focus to the Text Panel itself (EX. Click below the timecode fields) and not the Text (Editing) Cell within the panel. See p.31 of the User Guide for Text Panel details. (MACCAP-1067)
- When in Display as Captions mode and using the default display font, music notes that are italicized will appear in italics in the movie preview area, but may appear as un-italicized in the text editing area. This is because the default display font for the text editing area does not include an italicized version of the music note character. A workaround is to change the display font via Display > Font. Changing this display font only affects the text editing area of the MacCaption window; it has no effect on the caption/subtitle font used for rendering the preview display or for exports. (MACCAP-1041)
- Importing subtitles TTML files when in Display as Captions mode causes MacCaption to attempt to re-format the subtitles to fit closed captioning rules (e.g. max of 32 characters per line). To prevent unwanted reformatting of the subtitles, please switch to Display as Subtitles mode prior to importing a subtitles TTML file. (MACCAP-1247, MACCAP-1292)
- Disconnecting a disk while MacCaption is writing to it during an export may cause MacCaption to crash or stop responding. If exporting to a network shared folder or removable hard drive such that the drive could become disconnected during export, it is recommended to save your project prior to export to avoid any potential loss of data. (MACCAP-1127)
- MacCaption does not support importing, exporting, or previewing projects with time codes greater than 24 hours or which roll over from 23:59:00:00 to 00:00:00:00. You will need to

manually treat the segment up to 23:59 separately from the segment after 00:00. (MACCAP-1155)

- When importing and exporting IMSC 1.0 Subtitles, font outlines are limited to 10% of the base font size per the specification. Font outline sizes larger than 10% will be truncated to 10%. (MACCAP-1228)
- Warning: The "Encode 708 captions for 16x9" option in Caption > Encode Preferences is intended only for testing consumer TV sets and set-top box hardware. This option should not be selected when delivering to professional broadcast mechanisms and facilities. (MACCAP-1310)
- When setting a caption horizontal position and then clicking in the time code field to edit the time code, pressing Undo will not undo the change to horizontal position. (MACCAP-1504)
- Users have reported that MacCaption cannot embed captions into XDCAM .MXF files created in Vantage with the option "Preserve SMPTE 436 Ancillary Data Track" in the MPEG-2 section of the Flip XDCAM encoder" enabled. Workaround: Transcode the file in Vantage without this option enabled and then insert captions using MacCaption; or, perform the caption insertion using Vantage instead of MacCaption. (MACCAP-1500)
- When exporting SMPTE-TT with PNGs and a movie is loaded in the preview window, the resolution of the movie will be used to set the SMPTE-TT document extent, even if a different resolution was specified in the Subtitle Resolution drop-down menu.

Workaround: If you need to export SMPTE-TT with PNGs with a different resolution than the open movie, you can close the movie prior to export and select the desired Subtitle Resolution via the drop-down menu, or, load a movie which is the same resolution that you want to export. (MACCAP-1535)