

ScreenFlow

Wirecast

Switch

Episode

Flip4Mac

Flip Player

Introduction

This Manual Activation Guide is for Telestream customers who have purchased ScreenFlow, Wirecast, Switch, Episode, Flip4Mac, or Flip Player, and need to manually activate their serial number because their Mac is not connected to the Internet.

The instructions use ScreenFlow as an example. These instructions apply to each of Telestream's products listed above.

Manually Activating Your Application

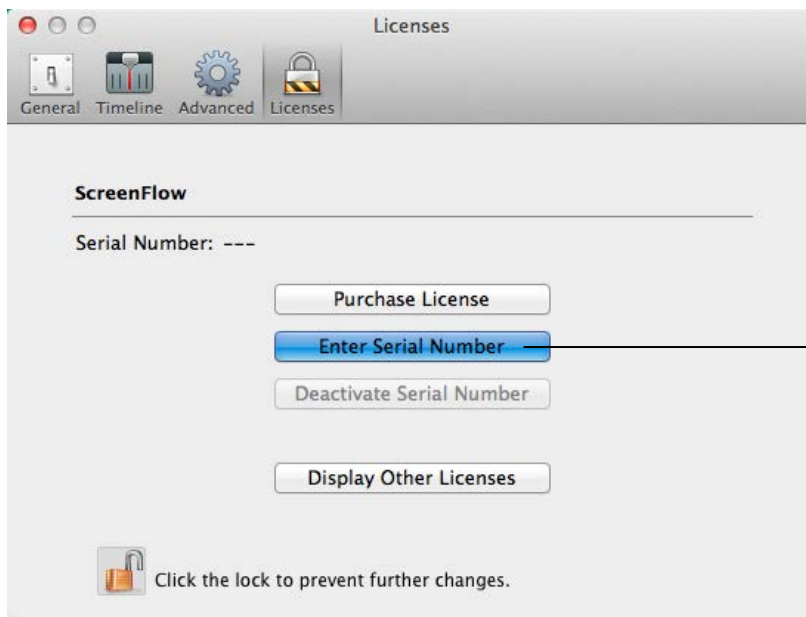
After you purchase an application, you'll receive your Purchase Confirmation via email, so that you can activate your application. If the Macintosh where the application is installed doesn't have Internet access, follow these steps to activate it manually:

1. Run the application and select Preferences from the application's main menu (ScreenFlow, for example).



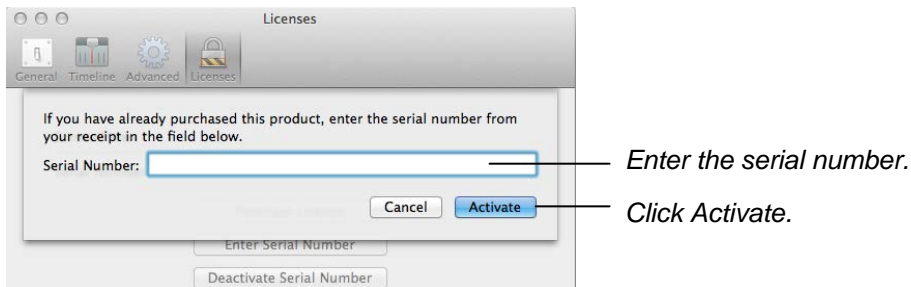
Select Preferences from the application's main menu.

2. In the Preferences window, click the Licenses icon to display the Licenses panel.

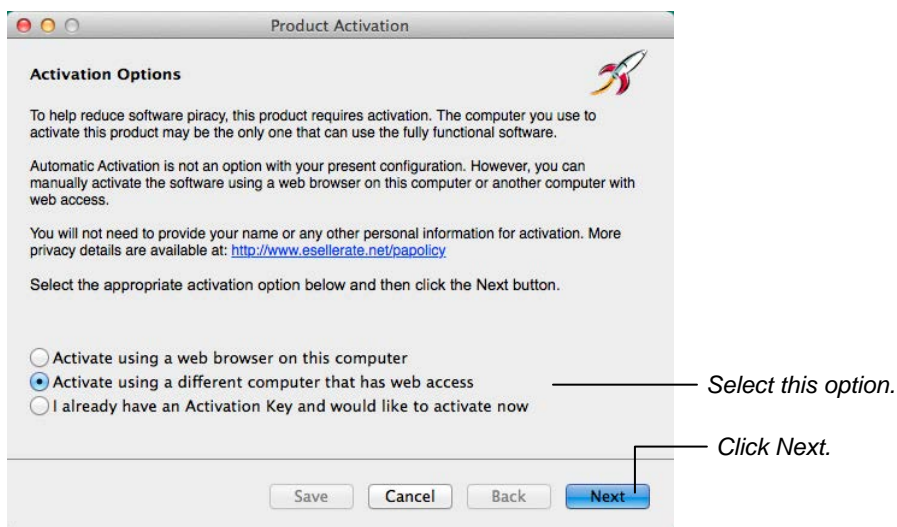


Click the Enter Serial Number button to display the Activate Serial Number dialog.

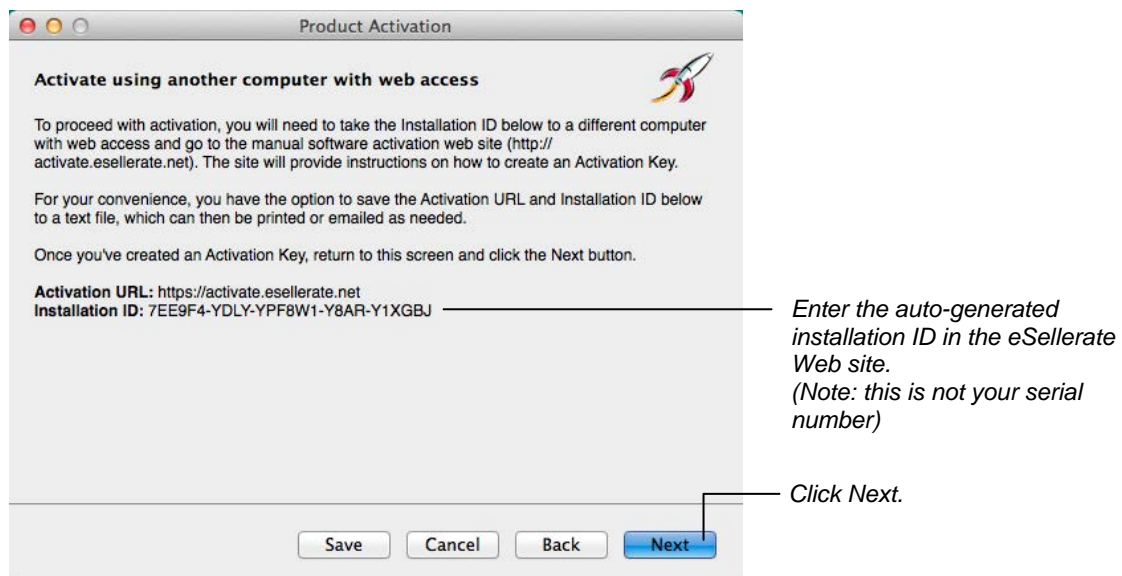
- Click the Enter Serial Number button to display the Activate Serial Number dialog. (The dialog displayed in your application may have a Name field – it is not necessary to enter your name.)



- In the Serial number field, enter the serial number from the Order Confirmation email. Be sure to enter only zeroes (no capital letter O's), capitalize all letters, and include hyphens.
- Click Activate. When the application attempts to validate your serial number and fails because your Mac is not connected to the Internet, it displays the Activation Options dialog:



- Click the second button in the list to indicate you're using a different computer, and click Next.
- ScreenFlow displays the Activate Using Another Computer dialog.



8. Now, using the computer that has Internet access, go to <https://activate.esellerate.net>.

After-Purchase Services

eSellerate
Digital River

About eSellerate Product Activation
eSellerate Product Activation is an anti-piracy technology that helps ensure software is used only on the computer for which it was purchased.

During activation, the unique Installation ID for the target computer is sent to eSellerate's product activation servers. This Installation ID does not include any personal information, nor does it include any information about the software or the documents that reside on the computer. For details, see [eSellerate's Product Activation Privacy Policy](#).

Enter Installation ID
In the field below, enter the Installation ID supplied by the software you are activating. (In some cases, the field will be prefilled.)

When you're finished, click the Submit button.

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Enter the license key in field.

Click Submit to return an activation key.

9. Enter the installation ID from the Product **Activation** dialog in the field provided, then click Submit.

The Web site returns a page which displays your unique activation key composed of ten groups of numbers and letters. If your Macintosh is not immediately adjacent, print this page or write down the activation key so you can enter it on your other Macintosh.

10. Return to your Macintosh and click Next. The application displays the Enter Activation Key dialog with 10 fields.

Product Activation

Enter Activation Key

Enter your Activation Key in the fields below, using the Tab key to advance through the fields.

If you've copied the Activation Key to the Clipboard, you may paste the entire key in at once (using Cmd-V).

When you've finished, click the Activate button.

Activation Key: - - - -
 - - - -

Enter the activation key you received from the Web site in these 10 fields.

Click Activate.

11. Enter your activation key in the fields provided in Activation Key fields and click Activate.

The activation key is validated and the application you purchased is activated. Now, you can utilize the features of the upgrade you purchased without trial limits.

12. In the Preferences window, click the Licenses icon to verify activation in the Licenses panel.



Activated serial number - no, this isn't a real one :-)

Save the order confirmation in case you need to re-install and re-activate the application.