Warning

The servicing instructions are for use by qualified personnel only. To avoid personal injury, do not perform any servicing unless you are qualified to do so. Refer to all safety summaries prior to performing service.

This document supports SPG8000A firmware V2.1 and above.

www.telestream.net

071-3721-00A
Warranty

Telestream on behalf of itself and its Affiliates (“Telestream”) warrants that this product will be free from defects in materials and workmanship for a period of one (1) year from the date of shipment. If any such product proves defective during this warranty period, Telestream, at its option, either will repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product. Parts, modules and replacement products used by Telestream for warranty work may be new or reconditioned to like new performance. All replaced parts, modules and products become the property of Telestream.

In order to obtain service under this warranty, Customer must notify Telestream of the defect before the expiration of the warranty period and make suitable arrangements for the performance of service. Customer shall be responsible for packaging and shipping the defective product to the service center designated by Telestream, with shipping charges prepaid. Telestream shall pay for the return of the product to Customer if the shipment is to a location within the country in which the Telestream service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other charges for products returned to any other locations.

This warranty shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. Telestream shall not be obligated to furnish service under this warranty a) to repair damage resulting from attempts by personnel other than Telestream representatives to install, repair or service the product; b) to repair damage resulting from improper use or connection to incompatible equipment; c) to repair any damage or malfunction caused by the use of non-Telestream supplies; or d) to service a product that has been modified or integrated with other products when the effect of such modification or integration increases the time or difficulty of servicing the product.

THIS WARRANTY IS GIVEN BY TELESTREAM WITH RESPECT TO THE PRODUCT IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED. TELESTREAM AND ITS VENDORS DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TELESTREAM’S RESPONSIBILITY TO REPAIR OR REPLACE DEFECTIVE PRODUCTS IS THE SOLE AND EXCLUSIVE REMEDY PROVIDED TO THE CUSTOMER FOR BREACH OF THIS WARRANTY. TELESTREAM AND ITS VENDORS WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES IRRESPECTIVE OF WHETHER TELESTREAM OR THE VENDOR HAS ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

[W2 – 15AUG04]
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Important compliance and safety information

United States of America Compliance Notices

Class A Interference Statement
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Safety

Environmental
Perchlorate Materials: this product contains one or more type CR lithium batteries. According to the state of California, CR lithium batteries are classified as perchlorate materials and require special handling. See www.dtsc.ca.gov/hazardouswaste/perchlorate for additional information.

Canada Compliance Notices

Department of Communications Radio Interference Regulations
This digital apparatus does not exceed the Class A limits for radio-noise emissions from a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications. This Class A digital apparatus complies with Canadian ICES-003.

Reglement sur le brouillage radiélectrique du Quadstere des Communications
Cet appareil numerique respecte les limites de bruits radiélectriques visant les appareils numeriques de classe A prescrites dans le Reglement sur le brouillage radiélectrique du Quadstere des Communications du Canada. Cet appareil numerique de la Classe A est conforme a la norme NMB-003 du Canada.

Safety

Sécurité
CAN / CSA-22.2 NO. 61010-1-12 + Gil + Gl2 :: Exigences de sécurité pour l'électricité
European Union and European Free Trade Association (EFTA) Compliance Notices

This equipment may be operated in the countries that comprise the member countries of the European Union and the European Free Trade Association. These countries, listed in the following paragraph, are referred to as The European Community throughout this document: AUSTRIA, BELGIUM, BULGARIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, GREECE, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, ICELAND, LIECHTENSTEIN, NORWAY, SWITZERLAND

Declaration of Conformity

Marking by the “CE” symbol indicates compliance with the Essential Requirements of the EMC Directive of the European Union 2014/30/EU

This equipment meets the following conformance standards:

Safety
EN 61010-1: Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements
Low Voltage Directive 2014/35/EU

Emissions
EN 61000-3-3: 2013

Immunity
EN 55103-2: 2009, EN 61000-4-2: 2009,
EN 61000-4-5: 2006, EN 61000-4-6: 2009, EN 61000-4-11: 2004
Environments: E2

Warnings

⚠️ Warning! This is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take appropriate measures.

⚠️ Achtung! Dieses ist ein Gerät der Funkstörgrenzwertklasse A. In Wohnbereichen können bei Betrieb dieses Gerates Rundfunkstörungen auftreten, in welchen Fallen der Benutzer für entsprechende Gegenmaßnahmen verantwortlich ist.

⚠️ Attention! Ceci est un produit de Classe A. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.

Notes:
1. For Compliance with the EMC standards listed here, high quality shielded interface cables should be used.
2. Emissions which exceed the levels required by this standard may occur when this equipment is connected to a test object.

Environmental Compliance

This section provides information about the environmental impact of the product.
**Product end-of-life handling**
Observe the following guidelines when recycling an instrument or component:

**Equipment recycling**
Production of this equipment required the extraction and use of natural resources. The equipment may contain substances that could be harmful to the environment or human health if improperly handled at the product’s end of life. To avoid release of such substances into the environment and to reduce the use of natural resources, we encourage you to recycle this product in an appropriate system that will ensure that most of the materials are reused or recycled appropriately.

This symbol on the product or its packaging indicates that this product complies with the applicable European Union requirements according to Directives 2012/19/EU and 2006/66/EC on waste electrical and electronic - equipment (WEEE) and batteries.

It also indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

**Battery Recycling**
This product may contain a rechargeable battery, which must be recycled or disposed of properly. Please properly dispose of or recycle the battery according to local government regulations.

**Transporting Batteries or products with Batteries in them**
The capacity of the lithium ion secondary battery shipped with this product is under 100 Wh. The lithium content of the installed primary battery is under 1 g. Each battery meets the applicable requirements of UN Manual of Tests and Criteria Part III Section 38.3. Battery quantity is under the limit for shipment according to Section II of the relevant Packing Instructions from the IATA Dangerous Goods Regulations. Consult your air carrier for applicability and determination of any special lithium battery transportation requirements.

**Restriction of Hazardous Substances**
This product is classified as an industrial monitoring and control instrument, and is not required to comply with the substance restrictions of the RoHS 3 Directives 2011/65/EU and EU 2015/863 until July 22, 2021. This product does, however, comply with the RoHS 2 Directive 2011/65/EU.

**Korea Compliance Statement**

<table>
<thead>
<tr>
<th>Class A</th>
<th>As an electromagnetic wave equipment for office use (Class A), this equipment is intended to use in other than home area. Sellers or users need to take note of this.</th>
</tr>
</thead>
</table>

| A급 기기 (업무용 방송통신기자재) | 이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바랍니다. 가정외의 지역에서 사용하는 것을 목적으로 합니다. |

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SPG8000A Installation and Safety Instructions
Important Safety Information

This manual contains information and warnings that must be followed by the user for safe operation and to keep the product in a safe condition.

To safely perform service on this product, see the Service safety summary that follows the General safety summary.

General Safety Summary
Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.
For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual.

The product is designed to be used by trained personnel only.
Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment.
Before use, always check the product with a known source to be sure it is operating correctly.

While using this product, you may need to access other parts of a larger system. Read the safety sections of the other component manuals for warnings and cautions related to operating the system.
When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

To Avoid Fire or Personal Injury
Use proper power cord: Use only the power cord specified for this product and certified for the country of use. Do not use the provided power cord for other products.
Ground the product: This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making connections to the input or output terminals of the product, ensure that the product is properly grounded. Do not disable the power cord grounding connection.

Power disconnect: The power cord disconnects the product from the power source. See instructions for the location. Do not position the equipment so that it is difficult to operate the power cord; it must remain accessible to the user at all times to allow for quick disconnection if needed.

Observe all terminal ratings: To avoid fire or shock hazard, observe all rating and markings on the product. Consult the product manual for further ratings information before making connections to the product. Do not apply a potential to any terminal, including the common terminal, that exceeds the maximum rating of that terminal.

Do not operate without covers: Do not operate this product with covers or panels removed, or with the case open. Hazardous voltage exposure is possible.

Avoid exposed circuitry: Do not touch exposed connections and components when power is present.

Do not operate with suspected failures: If you suspect that there is damage to this product, have it inspected by qualified service personnel.

Disable the product if it is damaged: Do not use the product if it is damaged or operates incorrectly. If in doubt about safety of the product, turn it off and disconnect the power cord. Clearly mark the product to prevent its further operation.

Before use, inspect voltage probes, test leads, and accessories for mechanical damage and replace when damaged. Do not use probes or test leads if they are damaged, if there is exposed metal, or if a wear indicator shows.

Examine the exterior of the product before you use it. Look for cracks or missing pieces.

Use only specified replacement parts.
Do not operate in wet/damp conditions: Be aware that condensation may occur if a unit is moved from a cold to a warm environment.

Do not operate in an explosive atmosphere.

Keep product surfaces clean and dry: Remove the input signals before you clean the product.

Provide proper ventilation: Refer to the manual's installation instructions for details on installing the product so it has proper ventilation.

Slots and openings are provided for ventilation and should never be covered or otherwise obstructed. Do not push objects into any of the openings.

Provide a safe working environment: Always place the product in a location convenient for viewing the display and indicators.

Be sure your work area meets applicable ergonomic standards. Consult with an ergonomics professional to avoid stress injuries.

Use only the Telestream rackmount hardware specified for this product.

Service Safety Summary

The Service safety summary section contains additional information required to safely perform service on the product. Only qualified personnel should perform service procedures. Read this Service safety summary and
the General safety summary before performing any service procedures.

To avoid electric shock: Do not touch exposed connections.

Do not service alone: Do not perform internal service or adjustments of this product unless another person capable of rendering first aid and resuscitation is present.

Disconnect power: To avoid electric shock, switch off the product power and disconnect the power cord from the mains power before removing any covers or panels, or opening the case for servicing.

Use care when servicing with power on: Dangerous voltages or currents may exist in this product. Disconnect power, remove battery (if applicable), and disconnect test leads before removing protective panels, soldering, or replacing components.

Verify safety after repair: Always recheck ground continuity and mains dielectric strength after performing a repair.

Terms in the Manual
These terms may appear in this manual:

⚠️ WARNING. Warning statements identify conditions or practices that could result in injury or loss of life.

⚠️ CAUTION. Caution statements identify conditions or practices that could result in damage to this product or other property.

Terms on the Product
These terms may appear on the product:

DANGER indicates an injury hazard immediately accessible as you read the marking.

WARNING indicates an injury hazard not immediately accessible as you read the marking.

CAUTION indicates a hazard to property including the product.

Symbols on the Product
When this symbol is marked on the product, be sure to consult the manual to find out the nature of the potential hazards and any actions which have to be taken to avoid them. (This symbol may also be used to refer the user to ratings in the manual.)

The following symbol(s) may appear on the product:

General Safety Product Specific Statements
Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.

For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual. The product is designed to be used by trained personnel only.

Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment.
Before use, always check the product with a known source to be sure it is operating correctly.

This product is not intended for detection of hazardous voltages.

Use personal protective equipment to prevent shock and arc blast injury where hazardous live conductors are exposed.

When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.

The instrument does not have a power switch. When you connect the power cable to the AC line connector, the instrument powers on.

To avoid antenna damage, do not turn on the DC antenna power until you know that the antenna is designed to handle the selected voltage. Antenna damage can occur if the antenna is not designed to handle the voltage you select.

Prevent risk of shock or fire by ensuring that the GPS and/or GLONASS antenna is protected from lightning strikes when it is mounted outside a building or facility. The instrument does not have isolation protection from lightning, so the facility installation must provide suitable protection for the GPS and/or GLONASS antenna external to the instrument. Failure to use appropriate precautions can result in injury or death.

Injury or death can occur as the result of electrical shock. To avoid electrical shock, do not connect power to the instrument when the top cover is off. There are dangerous potentials present on the Power Supply circuit boards when the power cord is connected.

**CAUTION.** Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.

**WARNING.** To reduce the risk of fire and shock, ensure that the mains supply voltage fluctuations do not exceed 10% of the operating voltage range.

**WARNING.** To prevent injury or death, power off the instrument and disconnect it from line voltage before cleaning.

**CAUTION.** Avoid the use of chemical cleaning agents that might damage the plastics used in the instrument. Use only deionized water when cleaning the front-panel buttons. Use a glass cleaner to clean the LCD. For the rest of the instrument, use a 75% isopropyl alcohol solution as a cleaner and rinse with deionized water. Before using any other type of cleaner, consult support: [www.telestream.net/telestream-support/video/support.htm](http://www.telestream.net/telestream-support/video/support.htm).

**WARNING.** Personal injury or damage to the instrument can occur if the instrument is not properly secured in the equipment rack.

**WARNING.** To prevent injury during product installation, use care not to pinch hands or fingers in the rails and slides.
**CAUTION.** To prevent damage to the instrument and rackmount, do not force the instrument into the rack if it does not slide smoothly. The rails assembly may need to be adjusted to resolve the problem.

**WARNING.** To prevent injury when removing the product from the rack, do not forcefully and abruptly pull the product from the rack. Pull with the minimum force required to move the instrument with a consistent, even motion.

**CAUTION.** The instrument does not have a power switch. When you connect the power cable to the AC line connector, the instrument powers on. Do not install or remove a Power Supply module when a power cord is attached to that module.

**CAUTION.** To avoid antenna damage, do not turn on the DC antenna power until you know that the antenna is designed to handle the selected voltage. Antenna damage can occur if the antenna is not designed to handle the voltage you select.

The frequencies for GPS and GLONASS signals are slightly different. Be sure to choose an antenna that supports all of the satellite constellations you intend to use. It is recommended that you use an antenna that can receive both GPS and GLONASS signals. This allows the instrument timing to be more stable since a GPS/GLONASS antenna can communicate with more satellites.

**WARNING.** Prevent risk of shock or fire by ensuring that the GPS and/or GLONASS antenna is protected from lightning strikes when it is mounted outside a building or facility. The instrument does not have isolation protection from lightning, so the facility installation must provide suitable protection for the GPS and/or GLONASS antenna external to the instrument. Failure to use appropriate precautions can result in injury or death.

**WARNING.** Injury or death can occur as the result of electrical shock. To avoid electrical shock, do not connect power to the instrument when the top cover is off. There are dangerous potentials present on the Power Supply circuit boards when the power cord is connected.

Disconnect the power cord from a Power Supply module before you remove the module from the instrument. Also, do not connect a power cord to a Power Supply module while the module is not installed in the instrument. There are dangerous high voltages on the module when the power cord is connected.
Preface

This manual describes how to install the SPG8000A Master Sync / Clock Reference Generator and provides basic operating information.

Product description

Figure 1: SPG8000A Master Sync / Clock Reference Generator front and back panels

The SPG8000A is a precision multi-format video signal generator, suitable for master synchronization and reference applications. It provides multiple video reference signals, such as black burst, HD tri-level sync, and serial digital and composite analog test patterns, and it provides time reference signals such as time code, NTP (Network Time Protocol), and IEEE 1588 PTP (Precision Time Protocol).

The base configuration includes three sync outputs that can be configured with independent output formats (NTSC/PAL black burst and/or HD tri-level sync and 1 pps) and independently adjustable timing offsets. The 1 pps output is only available on these three sync outputs. With Option BG, four more analog outputs can be added. A high-accuracy, oven-controlled crystal oscillator provides a stable frequency reference for the system, or the loop-through genlock input can be used to lock to an external video reference or 10 MHz continuous wave signal.

The Stay GenLock® feature avoids “synchronization shock” if the external reference suffers a temporary disturbance, by maintaining the frequency and phase of each output signal. When the external reference is restored, Stay GenLock® ensures that any accumulated clock drift is removed by slowly adjusting the system clock within standard limits instead of “jamming” back to the correct phase.

Time reference outputs are available in multiple formats. Three independent linear time code (LTC) outputs are available, and a fourth LTC connection can be used as input or output. Each LTC output has independent frame rate selection, time source (time-of-day or program time) and time zone offset. Vertical interval time code (VITC) is available on each NTSC or PAL black output, also with independent time sources and offsets. The SPG8000A can also serve as a Network Time Protocol (NTP) server, providing the time-of-day reference to network-attached devices.

Optional GPS receiver

The GPS option adds an internal GPS/GLONASS receiver to the SPG8000A. When connected to an external antenna that supplies the standard GPS and/or GLONASS RF signal, the SPG8000A can utilize the GPS/GLONASS system’s stable frequency reference. The GPS and/or GLONASS signal also includes a precise time-of-day reference that can be used for all time code outputs. Similar to the Stay GenLock® feature, the SPG8000A can maintain the video frequency and phase when the GPS and/or GLONASS signal is interrupted, and the Holdover Recovery mode will ensure a shock-free realignment of frequency and phase when the GPS and/or GLONASS signal is restored.
Optional PTP (IEEE 1588) support

Option PTP provides timing reference capability that is compliant with IEEE 1588 Precision Time Protocol (PTP) and supports SMPTE ST2059 and AES67 profiles.

The SPG8000A can supply PTP outputs as a master and can reference to PTP inputs as a slave, or it can do both simultaneously.

Test signal outputs

The SPG8000A can be optionally configured with a variety of test signal outputs. Option BG adds two additional black outputs and adds two composite analog outputs (NTSC or PAL) that can be used to generate test patterns such as color bars, or serve as additional black burst outputs. Option SDI adds two fully independent serial digital video generator channels of two outputs each. Each channel can be configured to any standard SD, HD, or 3G-SDI format and frame rate. The selected test pattern can be generated on both outputs per channel, or one output can generate digital black. A wide variety of standard test patterns are included, such as color bars, convergence grid, step scales, ramps, multiburst, SDI pathological test matrix and a real-time programmable zone plate generator. Bitmap images can be downloaded to the SPG8000A’s flash memory for arbitrary user-defined test patterns. ID text, burn-in time code, circle, and color logo overlays can be added to any test pattern, and several ancillary data packet types, including ancillary time code and user-defined packets, can be inserted into the SDI output signal.

Audio reference signals

Several audio reference signals are available. The base configuration includes a 48 kHz word clock output, and Option AG adds five AES/EBU output pairs. One pair is dedicated to a Digital Audio Reference Signal (DARS) output, and the other four pairs are used for test tone generation, with independent tone frequency and amplitude settings for each of the 8 channels. With Option SDI, audio tone generation is included as embedded audio on each of the SDI outputs.

Remote access

For remote access to the instrument, a 10/100/1000 BASE-T Ethernet interface is included. A web-based user interface can be used for all configuration settings and for monitoring system status. Alarm and key status information is also available through Simple Network Management Protocol (SNMP) messaging, enabling easy integration with network management systems. Remote control and alarm reporting is also available through a general purpose interface (GPI). The front-panel USB port can be used to backup and restore presets and other user data, and to perform system firmware upgrades.

Optional backup power supply

For critical applications, the instrument can be configured with a second power supply module. Under normal operation, the designated backup supply is seldom used, ensuring that it has maximum remaining life should the primary supply fail. The backup supply is load-tested once each day to verify that it can serve as the primary supply if necessary. The usage time of each supply is logged as “temperature-weighted hours”, a metric that best estimates the calculated life of the supply. A front-panel LED will indicate when the supply is nearing its end-of-life. If the primary supply is interrupted for any reason, the system will switch to the backup without any disruption to system operation. Power supply modules are hot-swappable for easy replacement, and feature a locking mechanism to prevent the power cable from accidental disconnection.

Key features

- Multiple independent black burst and HD tri-level sync outputs provide all the video reference
signals required in a video broadcast or production facility

- Four LTC outputs, VITC on black burst outputs, and NTP server provide time reference signals in a variety of formats; the NTP server requires Option GPS
- GPS and GLONASS-based synchronization gives an accurate time-of-day reference and deterministic video phase reference, and locks remote SPG8000A systems to each other
- Option PTP provides timing reference capability that is compliant with IEEE 1588 Precision Time Protocol (PTP)
- Stay GenLock® and GPS Holdover Recovery prevent synchronization shock when the external reference input or GPS/GLONASS signal is temporarily lost
- Wide selection of video test patterns in serial digital formats (SD, HD and 3G-SDI) and composite analog formats (NTSC and PAL)
- Dual hot-swappable power supplies ensure continuous availability of reference signals
- Easy to manage with Web-based interface for remote configuration and SNMP for status and alert information

Applications

- Sync pulse generator and time reference generator for broadcast, studio, mobile, and post-production facilities
- Master or slave (genlock) operation for distributed system architectures
- Video equipment verification, facility link testing, and display calibration

Product documentation

<table>
<thead>
<tr>
<th>Document</th>
<th>Description</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation and Safety Instructions</td>
<td>Describes how to install the instrument and provides basic operating information</td>
<td>✓</td>
</tr>
<tr>
<td>User Manual</td>
<td>Provides detailed operating information</td>
<td>✓</td>
</tr>
<tr>
<td>Specifications and Performance Verification</td>
<td>Lists the product specifications and provides procedures for verifying the performance of the instrument</td>
<td>✓</td>
</tr>
<tr>
<td>Service Manual</td>
<td>Describes how to service the instrument to the module level (such as circuit boards and fuses)</td>
<td>✓</td>
</tr>
<tr>
<td>Declassification and Security Instructions</td>
<td>Describes how to clear or sanitize the data storage (memory) devices in the product for customers with data security concerns.</td>
<td>✓</td>
</tr>
<tr>
<td>Release Notes</td>
<td>Describes the new features, improvements, and limitations of the instrument firmware</td>
<td>✓</td>
</tr>
<tr>
<td>Video Sync Pulse Generator and Electronic Changeover Unit System Integration Technical Reference</td>
<td>Provides information for system integrators who are designing systems for high-definition (HD) and standard-definition (SD) digital video content where electronic changeover units and video sync pulse generators are to be deployed.</td>
<td>✓</td>
</tr>
</tbody>
</table>
Conventions used in this manual

The term "instrument" is used throughout this manual to generically refer to the SPG8000A generator. If installed, the optional GPS receiver in the instrument can receive both GPS and GLONASS signals. The term "GPS" is used throughout this manual to generically refer to GPS and GLONASS signal functionality.
Operating requirements

This section provides the environmental and power operating requirements for the instrument.

Environmental operating requirements

Check that the location of your installation has the proper operating environment as listed in Table 2.

**CAUTION.** Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.

**Table 2: Environmental requirements**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Temperature</strong></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>0 °C to +50 °C</td>
</tr>
<tr>
<td>Nonoperating</td>
<td>−20 °C to +60 °C</td>
</tr>
<tr>
<td><strong>Relative Humidity</strong></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>20% to 80% (No condensation); Maximum wet-bulb temperature 29.4 °C</td>
</tr>
<tr>
<td>Nonoperating</td>
<td>5% to 90% (No condensation); Maximum wet-bulb temperature 40.0 °C</td>
</tr>
<tr>
<td><strong>Altitude</strong></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>To 3,000 m (9,842 feet)</td>
</tr>
<tr>
<td></td>
<td>Maximum operating temperature decreases 1 °C each 300 m above 1.5 km.</td>
</tr>
<tr>
<td>Nonoperating</td>
<td>To 15,000 m (49,212 feet)</td>
</tr>
</tbody>
</table>

Leave space for cooling by ensuring standard side clearance for rack mounting or 2 inches (5.1 cm) of side clearance for benchtop use. Also, ensure sufficient rear clearance (approximately 2 inches) so that cables are not damaged by sharp bends.

For complete specifications for the instrument, refer to the Specifications and Performance Verification Technical Reference manual.

AC power requirements

Check that your location provides the proper electrical power requirements as listed in Table 3.

**Table 3: AC line power requirements**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Line Voltage Range</strong></td>
<td>100 - 240 VAC ±10%</td>
</tr>
</tbody>
</table>

**WARNING.** To reduce the risk of fire and shock, ensure that the mains supply voltage fluctuations do not exceed 10% of the operating voltage range.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Line frequency</td>
<td>50/60 Hz</td>
</tr>
<tr>
<td>Maximum power</td>
<td>130 VA</td>
</tr>
</tbody>
</table>
Installation

Initial product inspection

Inspect your instrument when you receive it:

1. Inspect the shipping carton for external damage, which may indicate damage to the instrument.

2. Remove the SPG8000A generator from the shipping carton, and then check that the instrument has not been damaged in transit. Prior to shipment the instrument is thoroughly inspected for mechanical defects. The exterior should not have any scratches or impact marks.

   **NOTE.** Save the shipping carton and packaging materials for instrument repackaging in case shipment becomes necessary.

3. Verify that the shipping carton contains the instrument, the standard accessories, and any optional accessories that you ordered. See Table 4: Standard and optional accessories on page 5.

4. Verify that all of the product options that you ordered are installed:

   - Before installation, you can verify the hardware options by viewing the rear panel. See Figure 4: SPG8000A rear panel. After installation, use the **SYSTEM: OPTIONS** menu selection to view which product options are installed.

   - If you ordered Option PTP when you purchased the instrument, this software option should already be enabled and you should have received a document showing the option key. After the instrument is installed, use the **SYSTEM: OPTIONS** menu selection to verify that the option is enabled. If you need to enter the option key, see How to enter the option key (Option PTP only) on page 4.

The example shows all of the available hardware options (GPS, AG, BG, SDI) and software options (3G, DBT, PTP) that may be installed. Software options 3G (3G-SDI signals) and DBT (Dolby E audio generation) are included with Option SDI.

```
SYSTEM: OPTIONS
GPS AG BG SDI 3G DBT PTP
```

Contact your local Telestream Field Office or representative if there is a problem with your instrument or if your shipment is incomplete.

Exterior cleaning

The instrument exterior was inspected for debris when it was shipped. If necessary, you can clean the exterior of the instrument.

**WARNING.** To prevent injury or death, power off the instrument and disconnect it from line voltage before cleaning.
Clean the exterior surfaces of the chassis with a dry lint-free cloth or a soft-bristle brush. If any dirt remains, use a cloth or swab dipped in a 75% isopropyl alcohol solution. Use a swab to clean narrow spaces around controls and connectors. Do not use abrasive compounds on any part of the instrument that may damaged by it.

**CAUTION.** Avoid the use of chemical cleaning agents that might damage the plastics used in the instrument. Use only deionized water when cleaning the front-panel buttons. Use a glass cleaner to clean the LCD. For the rest of the instrument, use a 75% isopropyl alcohol solution as a cleaner and rinse with deionized water. Before using any other type of cleaner, consult support: [www.telestream.net/telestream-support/video/support.htm](http://www.telestream.net/telestream-support/video/support.htm).

---

**How to enter the option key (Option PTP only)**

In order for Option PTP to be enabled in your instrument, the option key associated with Option PTP must be entered into the instrument. Each option key applies to only one instrument. Locate the option key document for your instrument, and then follow the steps to enter the option key:

**NOTE.** This procedure uses the instrument front panel to enter the option key. You can also use the SPG8000A Web interface to remotely enter the option key. Refer to the SPG8000A User Manual for information about using the SPG8000A Web interface to enter the option key.

1. Press the front-panel **SYSTEM** button to access the SYSTEM menu.
2. Press the up (▲) or down (▼) arrow button until **SYSTEM : OPTIONS** is displayed.
3. The second line of the display lists the options installed in the instrument.

**NOTE.** Options GPS, AG, BG, and SDI are hardware options. Options 3G and DBT are software options that are included with Option SDI. Software Option PTP is the only option that requires an option key in order to operate.

4. Press the **ENTER** button to enter the OPTIONS submenu.
5. Press the up (▲) or down (▼) arrow button until **SYSTEM : OPTIONS : UNIQUE ID** is displayed.
6. Verify that the displayed ID matches the module ID listed on the option key document. This indicates that you are attempting to update the correct instrument.
7. Enter the option key:
   a. Press the up (▲) or down (▼) arrow button to select **SYSTEM : OPTIONS : KEY**. The existing option key string is displayed.
   b. Press the **ENTER** button to enter the option key edit mode. The underscore character (_) appears under the first character of the option key.
   c. Use the up (▲) or down (▼) arrow button to select the first character of the option key.
   d. Use the left (<) or right (>) arrow button to move the underscore character to the next character in the option key.
   e. Enter all of the option key characters, and then press the **ENTER** button to confirm the selection.
   f. Press the **BACK** button to exit the OPTIONS submenu and return to the SYSTEM menu.
8. Cycle power on the instrument to ensure that Option PTP is fully operational.

9. Check that Option PTP is enabled:
   a. From the SYSTEM button menu, press the up (▲) or down (▼) arrow button until SYSTEM : OPTIONS is displayed.
   b. Check that PTP is displayed in the second line of the display. This verifies that Option PTP has been enabled.
   c. If Option PTP is not enabled, use the SYSTEM : OPTIONS : UNIQUE ID display and the SYSTEM : OPTIONS : KEY display to verify that you are updating the correct instrument and that you entered the option key correctly.

## Accessories

Table 4 lists the standard and optional accessories provided with the SPG8000A generator.

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Std.</th>
<th>Opt.</th>
<th>Telestream part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPG8000A Installation and Safety Instructions (English)</td>
<td>●</td>
<td></td>
<td>071-3721-00x</td>
</tr>
<tr>
<td>Power cord</td>
<td>●</td>
<td></td>
<td>Varies by option</td>
</tr>
<tr>
<td>See <strong>International power cord options</strong> on page 6.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rackmounting hardware (Option RACK only)</td>
<td>●</td>
<td></td>
<td>351-1137-00</td>
</tr>
<tr>
<td>Rackmount installation instructions (Option RACK only)</td>
<td>●</td>
<td></td>
<td>071-3706-00x</td>
</tr>
<tr>
<td>D-sub to XLR/BNC adapter cable (Option XLR only) ¹</td>
<td>●</td>
<td></td>
<td>NA ²</td>
</tr>
<tr>
<td>Gigabit Ethernet optical SFP module, 1310 nm, single-mode, LC connector (Option LX only)</td>
<td>●</td>
<td></td>
<td>NA ³</td>
</tr>
<tr>
<td>Gigabit Ethernet optical SFP module, 850 nm, multimode, LC connector (Option SX only)</td>
<td>●</td>
<td></td>
<td>NA ⁴</td>
</tr>
<tr>
<td>GPS/GLONASS rooftop antenna (5.0 VDC, 1588 MHz range signals, F connector) for GPS and GLONASS satellites ⁵</td>
<td>●</td>
<td></td>
<td>SPG8000ANT</td>
</tr>
</tbody>
</table>

¹ This 6 foot adapter cable connects from the 15-pin D-sub GPI/LTC connector on the SPG8000A to four XLR male connectors (for LTC input/outputs) and three BNC male connectors (for General Purpose Interface (GPI) input/outputs).

² For a replacement cable, order SPG800AUP Option XLR.

³ For a replacement module, order SPG800AUP Option LX.

⁴ For a replacement module, order SPG800AUP Option SX.

⁵ The antenna works with the integrated internal GPS/GLONASS receiver of a SPG8000A with Option GPS.
International power cord options

All of the available power cord options listed include a lock mechanism except as noted to keep the power cord attached to the instrument.

- Opt. A0 – North America power (standard)
- Opt. A1 – Universal EURO power
- Opt. A2 – United Kingdom power
- Opt. A3 – Australia power
- Opt. A5 – Switzerland power
- Opt. A6 – Japan power
- Opt. A10 – China power
- Opt. A11 – India power (no locking power cord)
- Opt. A12 – Brazil power (no locking power cord)
- Opt. A99 – No power cord

Product installation

Rackmount installation (Option RACK only)

**WARNING.** Personal injury or damage to the instrument can occur if the instrument is not properly secured in the equipment rack.

When you order Option RACK, the instrument is configured at shipment for use in an equipment rack. Refer to the Rackmount Slides and Rails Kit Instructions that was supplied with the instrument for instructions on how to install the rackmounting hardware.

**To install the instrument into an equipment rack.** After you have installed the rack mounting hardware, follow the steps to install the instrument into an equipment rack:

**WARNING.** To prevent injury during product installation, use care not to pinch hands or fingers in the rails and slides.

1. Insert the instrument left and right slides into the ends of the rack rails while tilting the long handle part of each lever upward. See Figure 2: Installing or removing the instrument into or from the rack (Option RACK only).

**NOTE.** Make sure to insert the instrument slides inside the inner rack rails. You may also need to tilt the rear of the instrument up or down at a slight angle to fit the slides into the rails.

2. Push the instrument into the rack until it stops.

**CAUTION.** To prevent damage to the instrument and rackmount, do not force the instrument into the rack if it does not slide smoothly. The rails assembly may need to be adjusted to resolve the problem.
3. Retighten any loose screws and push the instrument all the way into the rack. If the tracks do not slide smoothly, readjust the rail assemblies.

4. When adjusting is completed, tighten all rail assembly 10-32 screws using 28 inch-lbs of torque.

5. If the instrument has knob screws on the front corners, tighten them so that they are secured in the rack.

6. To remove the instrument from the rack, loosen the knob screws.

---

**Warning.** To prevent injury when removing the product from the rack, do not forcefully and abruptly pull the product from the rack. Pull with the minimum force required to move the instrument with a consistent, even motion.

1. Loosen the knob screws, if present, that attach the front of the instrument to the rack.

2. Gently pull the instrument toward you until you can reach the levers at the rear of the instrument.

3. Tilt both lever handles upward simultaneously to allow them to clear the stops. See Figure 2: Installing or removing the instrument into or from the rack (Option RACK only).

4. Pull the instrument past the stops and out of the rack.

---

### Power connection

The instrument operates from a single-phase power source with the neutral conductor at or near earth ground. The line conductor is fused for over-current protection. A protective ground connection through the grounding conductor in the locking power cord is essential for safe operation.
The standard instrument has one Power Supply module installed. With Option DPW, a second hot-swappable redundant (backup) Power Supply module is installed. When two Power Supply modules are installed in the instrument, one is configured to be the primary supply and the other is configured to be the backup supply. In the event that the primary supply fails, the backup supply will automatically provide power to maintain instrument operation. See the SPG8000A User Manual for detailed information about how to operate the instrument with two power supplies.

CAUTION. The instrument does not have a power switch. When you connect the power cable to the AC line connector, the instrument powers on.

Do not install or remove a Power Supply module when a power cord is attached to that module.

How to connect the power cable(s)

Connect the power cable to the instrument first, and then connect it to the AC power source. Connecting the power cable causes the instrument to power on.

After the instrument boots up and initializes, make sure that the FAULT indicator is not illuminated and that no faults are reported on the instrument display. If the FAULT indicator is illuminated, perform the appropriate user action. See Table 8: States of the FAULT indicator.

Backup supply (Option DPW). If the instrument has two Power Supply modules installed (Option DPW), connect a power cable to each of the supplies. After the instrument powers on, configure the instrument for the preferred (active) supply. See the SPG8000A User Manual for detailed information about how to operate the instrument with two power supplies.

Network installation

The instrument has a 10/100/1000 BASE-T Ethernet port on the rear panel that allows you to use a PC to remotely control the instrument and to upload and download user files such as signal or logo files.

This section provides instructions for connecting the instrument to a single PC or to a network and for setting the network parameters on the Ethernet port.

See the SPG8000A User Manual for instructions on how to upload and download user files using the Ethernet port.

Connecting the instrument to your PC(s)

Use one of two methods to connect the instrument to your PC(s):

= If you are connecting the instrument directly to a single PC, use an Ethernet cable to connect between the Ethernet port on the instrument and the Ethernet port on the PC.

= If you are connecting the instrument to your local Ethernet network, use an Ethernet cable to connect between the Ethernet port on the instrument and the Ethernet hub port of your local network. By connecting to an Ethernet network, you can access the instrument using any PC on the network.

To configure the network parameters

The two procedures describe how to configure the network parameters on the instrument. Use the first procedure if your network supports DHCP; use the second procedure if your network does not support DHCP.
To configure parameters for a network with a DHCP server. When the instrument is connected to the network and DHCP service is enabled, the instrument obtains the necessary network addresses automatically from the DHCP server.

**NOTE.** Under some network environments, the instrument may not be able to get the IP address automatically from a DHCP server. In this case, you need to enter the appropriate address value in each submenu item.

Refer to your network administrator or to the user documentation supplied with your network server operating system (OS) for detailed information about DHCP server functions.

1. Press the front-panel **SYSTEM** button to access the SYSTEM menu.
2. Press the up (▲) or down (▼) arrow button to select **SYSTEM : NETWORK**.
3. Press the left (◄) or right (►) arrow button to select **Setup**, and then press the **ENTER** button. This accesses the NETWORK SETUP submenu. The top line of the display should read **SYSTEM : NET SETUP : DHCP**.
4. Press the left (◄) or right (►) arrow button to select **Enable**, and then press the **ENTER** button.
5. Press the **BACK** button to exit the NETWORK SETUP submenu.

To configure parameters for a network without a DHCP server.

1. Press the front-panel **SYSTEM** button to access the SYSTEM menu.
2. Press the up (▲) or down (▼) arrow button to select **SYSTEM : NETWORK**.
3. Press the left (◄) or right (►) arrow button to select **Setup**, and then press the **ENTER** button. This accesses the NETWORK SETUP submenu. The top line of the display should read **SYSTEM : NET SETUP : DHCP**.
4. Press the left (◄) or right (►) arrow button to select **Disable**, and then press the **ENTER** button.
5. If you connected the instrument directly to a single PC:
   a. Press the up (▲) or down (▼) arrow button to select **SYSTEM : NET SETUP : IP ADDRESS**, and then press the **ENTER** button to enter the edit mode.
   b. Use the arrow buttons to set the IP address to be the same IP address as the PC's address except for the last number, and then press the **ENTER** button. The last number in the address must be different than the last number in the PC's IP address.
   c. Press the up (▲) or down (▼) arrow button to select **SYSTEM : NET SETUP : SUBNET MASK**, and then press the **ENTER** button to enter the edit mode.
   d. Use the arrow buttons to set the subnet mask to be the same net mask (subnet mask) used by the PC, and then press the **ENTER** button. Do not enter a number if the PC does not have a net mask.
   e. You do not need to enter a **GATEWAY** address if you are directly connected to a single PC.
   f. Press the **BACK** button to exit the NETWORK SETUP submenu.
6. If you connect the instrument to your local Ethernet network, see the **Caution** note.

**CAUTION.** To prevent communication conflicts on your Ethernet network, ask your local network administrator for the correct numbers to enter in the NETWORK PARAMETERS submenu if you connect the instrument to your local Ethernet network.
7. Verify the Ethernet connection by using a ping command from the PC.

**GPS and/or GLONASS antenna installation (Option GPS only)**

If your instrument has Option GPS installed, you need to connect a GPS and/or GLONASS antenna and check the main oscillator calibration before you put the instrument into service.

If you ordered SPG8000AANT, you received a GPS/GLONASS rooftop antenna (5.0 VDC, 1588 MHz range signals, F connector) for GPS and/or GLONASS signals that works with the integrated internal GPS/GLONASS receiver of an instrument with Option GPS installed.

**Antenna requirements**

The instrument requires an external antenna to receive GPS and/or GLONASS signals from satellites. You must set up an antenna system to provide the GPS and/or GLONASS signal as an input to the instrument. You can configure the instrument to provide 3.3 V or 5 V DC power for the antenna.

---

**WARNING.** Prevent risk of shock or fire by ensuring that the GPS and/or GLONASS antenna is protected from lightning strikes when it is mounted outside a building or facility. The instrument does not have isolation protection from lightning, so the facility installation must provide suitable protection for the GPS and/or GLONASS antenna external to the instrument. Failure to use appropriate precautions can result in injury or death.

---

**CAUTION.** To avoid antenna damage, do not turn on the DC antenna power until you know that the antenna is designed to handle the selected voltage. Antenna damage can occur if the antenna is not designed to handle the voltage you select.

The frequencies for GPS and GLONASS signals are slightly different. Be sure to choose an antenna that supports all of the satellite constellations you intend to use. It is recommended that you use an antenna that can receive both GPS and GLONASS signals. This allows the instrument timing to be more stable since a GPS/GLONASS antenna can communicate with more satellites.

When a GPS and/or GLONASS feed is first connected to the antenna input on the instrument, it can take several minutes for the signal quality to reach its nominal potential. How long that takes depends on such things as antenna site, cable plant design, and available satellites. Excluding those variables, the typical time to acquire satellites and achieve specified stability with a good satellite signal, known position, and a warmed up instrument, is two minutes.

**Antenna system**

Antenna systems vary depending on the operating environment and on safety and regulatory requirements. A simplified typical system is shown in Figure 3 to help you with planning and understanding the trade-offs of one setup versus another.

---

**Figure 3: Simplified GPS/GLONASS antenna system**

A GPS and/or GLONASS specific antenna with amplifier provides sufficient gain to drive a reasonable length of cable, and provides filtering to reject signals at other frequencies. A typical example of this...
for GPS signals is the Trimble Bullet III, 35 dB, 5 V, antenna.

In a simple system without the optional booster, Cable 1 connects the antenna to the instrument. The length of this cable is limited by its attenuation at the carrier frequency (GPS: 1575 MHz, GLONASS: 1602 MHz). The instrument should have a signal that is 18 dB or greater above the ambient level. For example, for a 35 dB antenna, the allowed cable loss is 35 – 18 = 17 dB. See Figure 3: Simplified GPS/GLONASS antenna system.

**Cables.** Attenuation varies significantly depending on cable type. Cable loss is about 13 dB/100 ft for a miniature coaxial cable like the Belden 1855, while for a RG11 style like the Belden 7731, the loss is only 5.5 dB/100 ft. This correlates to an allowable length of 130 ft for the small cable, to over 300 ft for the larger cable.

A booster amplifier can be added if more length is needed, as shown in the optional block in the signal path system. See Figure 3: Simplified GPS/GLONASS antenna system.

If a 20 dB amplifier is added, then 20 dB more cable loss can be accommodated. This equates to another 150 ft of small coax, or 360 ft of large coax.

Although the GPS/GLONASS input and most of the other components are 50 Ω, either 50 Ω or 75 Ω cables can be used in most installations. The reflections from the impedance mismatch will not cause significant changes in the system because the signal is narrow band and the cable loss is usually many dBs. However, you should not mix short cable lengths of different impedances, as this might create reflections with the potential to cause signal degradation.

**Amplification.** The instrument provides either 3.3 V or 5 V DC power to drive the amplified antenna and booster amplifier. The power is carried on the same coax as the GPS and/or GLONASS signal, and can be turned off if the antenna is powered by a separate supply. When you are designing the antenna system, check the voltage and current requirements of the components to insure compatibility.

The location of the booster amplifier is important. It needs to be before the second length of cable shown in the simplified antenna system diagram. If the booster amplifier is placed just before the instrument, then the signal will have been attenuated too far and the output may be noisy. If you cannot put the optional booster amplifier in the middle of a long run of cable, then put it near the antenna rather than near the instrument end.

For more complex systems, a variety of booster amplifiers, powered and passive splitters, DC blocks, and filters are available from a number of vendors.

**Antenna location.** It is important that the GPS and/or GLONASS antenna location has a clear view of a large part of the sky. Since GPS and GLONASS satellites are constantly orbiting the earth, they may be in any direction at a given time. If part of the sky is blocked by buildings, trees, mountains, etc., then fewer satellites will be visible. It is also possible to get reflected signals that will have come by a longer path than expected and thus may degrade timing accuracy and stability. When evaluating a site, it is important to monitor it over several days and with a variety of weather conditions present.

This antenna information is not intended to cover all aspects of the antenna system design. Important topics that were not covered include items like lightening protection and drip loops. For information about the cable plant design in your system, contact the appropriate person or group in your organization, or contract with a qualified installer.

Check the oven oscillator calibration

Since the oscillator frequency was adjusted accurately at the factory, you should not need to adjust the oven oscillator frequency immediately after the initial installation. However, you can adjust the oscillator frequency at any time to improve the accuracy of the internal frequency. When Option GPS is installed, you may be able to improve the accuracy slightly after installation since the instrument will be at the normal temperature for your specific installation site. To determine if the oven oscillator
needs to be calibrated, follow the steps while the instrument is locked to a GPS/GLONASS reference signal:

1. Press the **SYSTEM** button to access the SYSTEM menu.
2. Press the up (▲) arrow button to select **SYSTEM : DIAGNOSTICS**.
3. Press the **ENTER** button to access the DIAGNOSTICS menu.
4. Check that **Fine** is showing on the right side of the TUNE readout on the LCD display.
5. Check the Tune readout value. If the value is greater than ±0.10e–6, then you need to calibrate the oven oscillator. If the value is less than ±0.10e–6, then no calibration is required.

**NOTE.** Even if the value is less than ±0.10e–6 and no calibration is required, you may want to calibrate the oven oscillator anyway to ensure maximum accuracy and to postpone the need for a calibration in the future.

6. Press the **BACK** button to exit the DIAGNOSTICS menu.

If an oscillator calibration is needed, perform the calibration procedure located in the SPG8000A User Manual.

**GPS constellation configuration**

You can use the REFERENCE menu to configure the instrument for the type of satellite constellations you want the instrument to use. If your antenna can receive both GPS and GLONASS signals, it is recommended that you configure the instrument to use both GPS and GLONASS signals. This allows the instrument timing to be more stable since a GPS/GLONASS antenna can communicate with more satellites.

**SFP module installation (Options LX and SX only)**

There are two optional, optical SFP modules available when Option PTP is installed in the instrument:

- Option LX: Gigabit Ethernet optical SFP module, 1310 nm, single-mode, LC connector
- Option SX: Gigabit Ethernet optical SFP module, 850 nm, multimode, LC connector

To install the SFP module, you will first need to remove the plug from the SFP connector. Insert the SFP module into the PTP connector on the rear-panel of the instrument as shown. The module will latch into place when fully inserted.
To remove the SFP module, lift up on the latch and then pull the module out of the PTP connector as shown.

**SFP module transportation**

The SFP module should be removed from the generator while the instrument is being transported.

*NOTE.* To prevent static damage to the SFP module while you are transporting the instrument, always transport the SFP module in an anti-static bag or container.
Controls and connections

Front panel controls

**LCD display**

The LCD display is a two-line, 40-character-per-line display. Almost all menus have two lines of text, where the first line shows the current position in the current menu, and the second line shows the current selection (if there is not a submenu). If nothing is on the second line, press the ENTER button to access the corresponding submenu.

You can adjust the contrast of the LCD display using the SYSTEM menu.

**STATUS button**

Use the STATUS button to view the status of instrument settings such as the GPS parameters, the format of the black outputs, the format of the composite outputs, the format of the SDI outputs, and the status of the LTC signals. You can also view messages explaining the cause of any red or orange fault LEDs on the front panel.

The STATUS button menu allows you to only view information about the settings and state of the instrument. Since no changes to the instrument operation can be made from this menu, it is always safe to navigate this menu while the instrument is in operation.

**Menu control buttons**

Use these buttons to control the menu display.

- **Arrow (▲), (▼), (◄), and (►) Buttons.** Use these arrow buttons to scroll through the available menu items.
- **ENTER button.** Use the ENTER button to enable the selected menu item or to enter a submenu.
- **BACK button.** Use the BACK button to return to the previous menu item.

**INPUTS**

Use these buttons to access menus for controlling the Reference and Time settings in the instrument.

- **REF button.** Use the REF button to access the Reference menu where you can configure the reference source and genlock timing settings.
- **TIME button.** Use the TIME button to access the Time menu where you can configure timing settings such as the time of day, time zone offset, DST schedule, and alarm time and delay.

**OUTPUTS**

Use these buttons to access menus for configuring the signal outputs.

- **BLACK button.** Use the BLACK button to configure the format, timing, timecode, and tri-level sync rate of the Black outputs. Three Black outputs are standard; there are five Black outputs when Option BG is installed.
- **SDI button.** Option SDI is required for this button to operate. Use the SDI button to configure the output mode and format of the selected test signal on the optional SDI outputs. You can also enable the moving picture mode, enable and configure an overlay on the test signal outputs.
CMPST button. Option BG is required for this button to operate. Use the CMPST button to configure the format and test signal on the optional Composite outputs.

EMBED button. Option SDI is required for this button to operate. Use the EMBED button to configure the embedded audio on the optional SDI outputs.

LTC button. Use the LTC button to configure the LTC input and outputs on the GPI / LTC connector.

AES button. Use the AES button to configure the audio outputs.

SYSTEM button

Use the SYSTEM button to access the System menu where you configure and view various system settings. You can save and recall presets, configure the network settings, enable the Web user interface and the SNMP interface, backup and restore instrument settings, view alarms, configure the GPI interface, run and view instrument diagnostics (including all parameters that are monitored by the fault light), and upgrade the instrument firmware.

PTP button

Use the PTP button to configure the PTP (Precision Time Protocol) parameters for the Primary and Secondary engines such as the profile type, domain value, time-stamp mode (one-step or two-step), communication mode (multicast, unicast, or mixed), intervals (announce, sync, delay), and the delay mechanism.

FRONT PANEL ENABLE button

Use this button to enable or disable the front-panel buttons. When pressing this button for about one second while the front-panel buttons are enabled, all of the front-panel buttons are disabled. If you have selected a timeout period in the FRONT PANEL DISABLE item in the SYSTEM button menu, and that period passes without a button push, all of the front-panel buttons are also disabled.

Press and hold this button for about three second to enable the front-panel buttons. The timeout counter is restarted (if the timeout period is already set) and the button lights to show that the front-panel is enabled.

USB port

Use the USB port to upgrade the instrument firmware and to copy files such as presets and test signal files between instruments.

Front panel indicators

INT and EXT reference indicators. The INT (internal) and EXT (external) LEDs indicate the status of the reference signal used to time signals. The states of the INT and EXT indicators depend on whether Option GPS is installed in the instrument. Table 5 shows the states of the LEDs for the different reference signal configurations.
Table 5: States of the INT and EXT reference indicators

<table>
<thead>
<tr>
<th>Reference source</th>
<th>Operational status</th>
<th>EXT LED state</th>
<th>INT LED state</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal</td>
<td>Good</td>
<td>Off</td>
<td>Solid green</td>
</tr>
<tr>
<td>Internal</td>
<td>Warming up</td>
<td>Off</td>
<td>Blink green</td>
</tr>
<tr>
<td>GPS and/or GLONASS (Option GPS only)</td>
<td>Good</td>
<td>Solid green</td>
<td>Off</td>
</tr>
<tr>
<td>GPS and/or GLONASS (Option GPS only)</td>
<td>FOM is less than the GPS signal warning threshold ¹</td>
<td>Solid amber</td>
<td>Off</td>
</tr>
<tr>
<td>GPS and/or GLONASS (Option GPS only)</td>
<td>&quot;GPS not locked&quot;</td>
<td>Solid red</td>
<td>Solid green</td>
</tr>
<tr>
<td>PTP (Option PTP only)</td>
<td>Good</td>
<td>Solid green</td>
<td>Off</td>
</tr>
<tr>
<td>PTP (Option PTP only)</td>
<td>&quot;Near Loss of PTP lock&quot;</td>
<td>Solid amber</td>
<td>Off</td>
</tr>
<tr>
<td>PTP (Option PTP only)</td>
<td>&quot;PTP not locked&quot;</td>
<td>Solid red</td>
<td>Solid green</td>
</tr>
<tr>
<td>Genlock</td>
<td>Good</td>
<td>Solid green</td>
<td>Off</td>
</tr>
<tr>
<td>Genlock</td>
<td>&quot;Near Loss of Genlock&quot;</td>
<td>Solid amber</td>
<td>Off</td>
</tr>
<tr>
<td>Genlock</td>
<td>&quot;Genlock not locked&quot;</td>
<td>Solid red</td>
<td>Solid green</td>
</tr>
</tbody>
</table>

¹ The FOM warning level is set using the REFERENCE : GPS SIGNAL WARNING selection in the REF button menu. This status occurs when the GPS system is locked but the FOM falls below the configured warning threshold level.

TIME indicator. The TIME indicator shows the status of the selected time input. Table 6 shows the states of the TIME indicator for the different time source configurations.
Table 6: States of the TIME indicator

<table>
<thead>
<tr>
<th>Selected time source</th>
<th>Time status</th>
<th>TIME LED state</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal</td>
<td>Time is based on the internal master time of day register. This may have been set by an external source, the RTC, or manually.</td>
<td>Off</td>
</tr>
<tr>
<td>External (GPS/GLONASS, PTP, VITC, or LTC)</td>
<td><strong>OK.</strong> The selected time input is present and being used to control the time in the instrument.</td>
<td>Solid green</td>
</tr>
<tr>
<td>External (LTC only)</td>
<td><strong>OK.</strong> The timing of LTC and genlock video are the same frame rate and the relative timing is inside the SMPTE 12M specification, or LTC is a different rate than the genlock input.</td>
<td>Solid green</td>
</tr>
<tr>
<td>External (LTC only)</td>
<td><strong>Warning.</strong> The timing of LTC and genlock video are the same frame rate but the relative timing is outside the SMPTE 12M specification.</td>
<td>Solid yellow</td>
</tr>
<tr>
<td>External (GPS/GLONASS, PTP, VITC, or LTC)</td>
<td><strong>Error.</strong> Missing, discontinuous, or for LTC only, badly timed relative to the genlock input.</td>
<td>Solid red</td>
</tr>
</tbody>
</table>

**PWR1 and PWR2 indicators.** The PWR1 and PWR2 indicators illuminate using various colors to show the status of the Power Supply modules. Table 7 describes the different states of the indicators.

**NOTE.** When viewed from the front of the instrument, Power Supply 1 is the left Power Supply module and Power Supply 2 is the right Power Supply module. This matches the orientation of the PWR1 and PWR2 indicators on the front panel.

*In addition to the PWR1 and PWR2 indicators, the rear panel of each Power Supply module has a STATUS LED that matches the status shown on the PWR1 and PWR2 indicators.*

Table 7: States of the PWR1 and PWR2 indicators

<table>
<thead>
<tr>
<th>PWR1 / PWR2 Power Supply indicator state</th>
<th>Power Supply module condition</th>
<th>Example(s)</th>
<th>User actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Not installed</td>
<td>When only one Power Supply module is installed, the PWR indicator for the uninstalled supply is turned off.</td>
<td>None; this state indicates normal operation.</td>
</tr>
<tr>
<td>Dim green</td>
<td>No faults; backup supply</td>
<td>When two Power Supply modules are installed and connected to a power source, the indicator for the backup supply is dim green.</td>
<td>None; this state indicates normal operation.</td>
</tr>
<tr>
<td>Bright green</td>
<td>No faults; active supply</td>
<td>• When a single Power Supply module is installed and connected to a power source, the indicator for that supply is bright green.</td>
<td>None; this state indicates normal operation.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• When two Power Supply modules are installed and connected to a power source, the indicator for the active (primary) supply is bright green.</td>
<td></td>
</tr>
</tbody>
</table>
### Dim orange

<table>
<thead>
<tr>
<th>Indicator state</th>
<th>Module condition</th>
<th>Example(s)</th>
<th>User actions</th>
</tr>
</thead>
</table>
| Dim orange 2    | Warning; backup supply | When two Power Supply modules are installed and connected to a power source, the indicator for the backup supply is dim orange when a marginally low or high-power supply voltage is detected, or when the supply has exceeded the specified temperature weighted hours. See the SPG8000A User Manual for detailed information about how to operate the instrument with two power supplies. | • Use the STATUS button menu to view information about the warning.  
• Remove the associated Power Supply module for repair. |

### Bright orange

1. Warning or fault; active supply

<table>
<thead>
<tr>
<th>Indicator state</th>
<th>Module condition</th>
<th>Example(s)</th>
<th>User actions</th>
</tr>
</thead>
</table>
| Bright orange 3 | Warning or fault; active supply | • When two Power Supply modules are installed and connected to a power source, the indicator for the active (primary) supply is bright orange when a marginally low or high power supply voltage is detected, or when the supply has exceeded the specified temperature weighted hours.  
• When the power supply fan has failed (active supply). | 1. If two Power Supply modules are installed and the status of the inactive supply is also faulted (red), replace the inactive supply or install the power cable. The system will automatically switch to use the good supply, which will turn the indicator to red from bright orange. Proceed to step 4.  
2. If only one Power Supply module is installed, install a second supply so that you can repair the first supply.  
3. If two Power Supply modules are installed and the status of the inactive supply is no faults (dim green), use the System menu to configure the other Power Supply module to be the active (primary) supply. See the SPG8000A User Manual for detailed information about how to operate the instrument with two power supplies.  
4. Remove the associated Power Supply module for repair. |

### Red

<table>
<thead>
<tr>
<th>Indicator state</th>
<th>Module condition</th>
<th>Example(s)</th>
<th>User actions</th>
</tr>
</thead>
</table>
| Red 4           | Fault (including being installed but unplugged) | • When the 12 V power from a supply is too high or too low (includes if the supply has failed).  
• When two Power Supply modules are installed and one of the supplies has no AC power applied.  
• When the power supply fan has failed (inactive supply). | 1. Verify that the power cable is connected to the Power Supply module and that the power cable is connected to the power source.  
2. Remove the associated Power Supply module for repair.  
3. **NOTE.** In the case of a failed fan on both supplies, the instrument will keep running as long as the voltage is adequate. |

---

2 The dim and bright orange warning states clear immediately if the marginal voltage condition is corrected.

3 The dim and bright orange warning states clear immediately if the marginal voltage condition is corrected.

4 The red fault state is maintained for approximately 30 seconds after the fault is cleared to allow you more time to observe the fault condition.
**FAULT indicator.** The FAULT illuminates when there is a problem with the instrument hardware. Table 8 shows the states of the FAULT indicator for hardware failures.

*NOTE. You can view descriptions of the active alerts and faults using the STATUS menu. See Alert and fault error messages on page 26.*

<table>
<thead>
<tr>
<th>Instrument condition</th>
<th>Example(s)</th>
<th>FAULT LED state</th>
<th>User actions</th>
</tr>
</thead>
</table>
| A fault condition exists that has the potential to damage the instrument hardware | ▪ The main fan has stopped turning.  
▪ The internal temperature of the instrument is too high. | Blinking red | 1. Press the STATUS button to view a message describing the fault.  
2. Go to the SYSTEM > DIAGNOSTICS menu.  
3. Scroll through the diagnostic readouts and look for fan or voltage “Warn” messages.  
4. The FAULT indicator will continue to blink red unless the fan restarts or the internal temperature falls to normal levels.  
5. If the fault does not clear, unplug the instrument from the power source and contact Telestream customer support. |
| A fault condition exists that renders the instrument unusable | ▪ The fan speed is out of range.  
▪ An internal power supply voltage is out of range. | Solid red | 1. If the instrument is still on, navigate to the STATUS > FAULT menu to view the fault message.  
2. If the fault message is for voltage issues, go to the SYSTEM > DIAGNOSTICS menu.  
3. Scroll through the diagnostic readouts and look for voltage “Warn” messages.  
4. Unplug the instrument from the power source and contact Telestream customer support. |
| A fault condition exists, but the instrument is still usable | ▪ The main or SDI PLL is unlocked.  
▪ There is an SDI DDS phase error.  
▪ A Power Supply module has reached the temperature weighted hour limit. | Solid amber | 1. Go to the STATUS > FAULT menu to view the fault message.  
2. Go to the SYSTEM > DIAGNOSTICS menu.  
3. Scroll through the diagnostic readouts and look for a “PLL UL” (unlocked) message.  
4. When you are ready to have the instrument serviced, unplug the instrument from the power source and contact Telestream customer support. |
| Normal | ▪ The instrument is operating properly.  
▪ The instrument is turned off. | Off | None |
Rear panel connectors

Figure 4 shows the locations of the SPG8000A connectors on the rear panel. This section includes a brief discussion of each connector.

Power connector(s)

This instrument is designed to operate from a single-phase power source with the neutral conductor at or near earth ground. Only the line conductor is fused for over-current protection. A protective ground connection through the grounding conductor in the power cord is essential for safe operation.

The instrument operates from an AC line frequency of 50/60 Hz, over the range of 100 - 240 VAC (±10%), without the need for configuration. See AC power requirements on page 1.

WARNING. Injury or death can occur as the result of electrical shock. To avoid electrical shock, do not connect power to the instrument when the top cover is off. There are dangerous potentials present on the Power Supply circuit boards when the power cord is connected.

Disconnect the power cord from a Power Supply module before you remove the module from the instrument. Also, do not connect a power cord to a Power Supply module while the module is not installed in the instrument. There are dangerous high voltages on the module when the power cord is connected.

Backup power supply (Option DPW only). The standard instrument includes one Power Supply module. With Option DPW, a second hot-swappable redundant (backup) Power Supply module is installed. See the SPG8000A User Manual for detailed information about how to operate the instrument with two power supplies.

SDI 1-2 output connectors (Option SDI only)

With Option SDI, the SDI signal BNC connectors are installed.

- When the SECONDARY OUTPUT selection is set to Test Pattern for channel 1, the SIGNAL 1A and SIGNAL 1B connectors will output the same test signal. The same is true for the channel 2 connectors when Test Pattern is set as the SECONDARY OUTPUT selection for channel 2.
- SIGNAL 1A: Outputs the selected SDI serial digital video test signal for channel 1.
- SIGNAL 1B: This output can be configured to output a test pattern, where it produces the same output as the Signal 1A output, or to output a Black signal in the same format as the Signal 1A output. Use the SDI button menu to configure the secondary output. You can also configure the audio to be the same as Signal 1A, or to have no audio or muted audio. Use the EMBED button menu to configure the audio on the secondary output.
- SIGNAL 2A: Outputs the selected SDI serial digital video test signal for channel 2.
- **SIGNAL 2B**: This output can be configured to output a test pattern, where it produces the same output as the Signal 2A output, or to output a Black signal in the same format as the Signal 2A output. Use the SDI button menu to configure the secondary output. You can also configure the audio to be the same as Signal 2A, or to have no audio or muted audio. Use the EMBED button menu to configure the audio on the secondary output.

**Word clock output connector**

Outputs a 48 kHz word clock signal. You can set the output amplitude to 1 V (AC) or 5 V (DC). The word clock output and the optional AES audio outputs can be synchronized to any of the three frame pulses, and the phase can adjusted relative to the frame pulse. Use the AES button menu to configure the word clock output.

**DARS and AES audio output connectors (Option AG only)**

With Option AG, these audio connectors are installed.

- **AES 1+2**: Outputs channels 1 and 2 of the selected AES/EBU serial digital audio signal.
- **AES 3+4**: Outputs channels 3 and 4 of the selected AES/EBU serial digital audio signal.
- **AES 5+6**: Outputs channels 5 and 6 of the selected AES/EBU serial digital audio signal.
- **AES 7+8**: Outputs channels 7 and 8 of the selected AES/EBU serial digital audio signal.
- **DARS**: Outputs a DARS (muted audio) signal.

The word clock output and the AES audio outputs can be synchronized to any of the three internal frame pulses, and the phase can adjusted relative to the frame pulse. Use the AES button menu to configure the word clock output.

**Composite outputs and black 4-5 output connectors (Option BG only)**

With Option BG, these composite and additional Black outputs are installed.

- **CMPST 1**: Outputs the selected composite video signal.
- **CMPST 2**: Outputs the selected composite video signal.
- **BLACK 4**: Outputs the selected black burst or HDTV trilevel sync signal.
- **BLACK 5**: Outputs the selected black burst or HDTV trilevel sync signal.

You can use the BLACK button menu to independently set the format and timing of the two black outputs and to enable VITC to be applied to the output signal. For tri-level signals, the BLACK 4 and 5 outputs are a group that must all output either integer or non-integer rates. See *Management of tri-level sync output rates* on page 34.

**REF loopthrough input connectors**

Use the REF input loopthrough connectors for an external reference signal, which can be NTSC/PAL black burst or HDTV trilevel sync signals. The reference input requires proper external termination. The signal may connect on to other devices through the loop connection. However, the signal must be terminated eventually, either on the instrument or at the other device.
10 MHz and BLACK 1-2-3 output connectors

- **BLACK 1**: Outputs the selected black burst or HDTV trilevel sync signal.
- **BLACK 2**: Outputs the selected black burst or HDTV trilevel sync signal. You can configure this output connector to turn off if certain errors are detected. The output will remain off as long as the error occurs. Use this function to trigger a downstream ECO to switch to backup.
- **10 MHz / BLACK 3**: Outputs the selected black burst or HDTV trilevel sync signal. You can also configure this connector to output a 10 MHz sine wave.

You can use the BLACK button menu to independently set the format and timing of the three black outputs and to enable VITC to be applied to the output signal. For tri-level signals, the BLACK 1, 2, and 3 outputs are a group that must all output either integer or non-integer rates. See *Management of tri-level sync output rates* on page 34.

GPS and-or GLONASS antenna connector

*(Option GPS only)*

With Option GPS, you can reference the instrument timing to the GPS and/or GLONASS satellite system. You must connect a GPS and/or GLONASS antenna to the instrument in order to use this functionality. The GPS and/or GLONASS antenna input must meet specific requirements. See *Antenna requirements* on page 10.

You can use the Reference menu to enable this connector to provide 3.3 V or 5 V DC power to the antenna. When the connector is configured to provide power to the antenna, the rear-panel GPS ANT indicator lights:

- Blinks green to indicate an open circuit. This occurs if no antenna is connected or if the current load is less than expected because a splitter or DC block is being used.
- Displays solid red if the connected antenna is shorted. A shorted antenna will not damage the SPG8000A generator. If a splitter is used on the antenna, it may appear as a short at DC but will still pass through the RF signal, which will allow the internal GPS system to function.
- Displays solid green if the current load of the antenna is within the nominal range.

Control/NTP port

Use this port to connect to your local Ethernet network. You can control the instrument remotely through the port and you can use the port to upload and download various files such as signal files, logo files, and preset files.

When Options GPS and/or PTP are installed, you can use this port to output an NTP (Network Time Protocol) reference signal.

**PTP ports**

With Option PTP, the operation of the two PTP ports is enabled. You can use these ports to reference the instrument timing to PTP (Precision Time Protocol). Two types of PTP ports are provided:

- **PTP interface 1**: RJ45 copper 10/100/1000 BaseT Ethernet connection
- **PTP interface 2**: SFP cage that supports 1 Gigabit SFP modules

**GPI/LTC port**

You can use the General Purpose Interface (GPI/LTC) port to perform the tasks. See *General purpose interface (GPI/LTC)* port on page 28.

- Input (LTC 1 only) an LTC signal or output up to four LTC differential signals
Output up to two alarm signals

Trigger the instrument to reset the program time, reacquire the GPS and/or GLONASS position (Option GPS only), or to force a jam sync.

Recall presets 1 through 7 of the available 13 user-defined presets.

This is a 15 pin, D-sub connector that carries four differential LTC signals, two ground closure outputs, and three inputs. The inputs can be configured as three preset inputs, or as two preset inputs and one general input. You can use the LTC button menu to independently set the format and timing of the four LTC signals. You can use the SYSTEM : GPI menu to configure the function of the ground closure input and outputs.

You can configure LTC1 to be an LTC input instead of an output. The supported LTC signal formats include 23.98, 24, 25, 29.97 drop frame, and 30 Hz, as per SMPTE 12M.

The Option XLR breakout cable provides access to most of the signals on the GPI/LTC connector, with the only exceptions being the preset inputs on pins 4 and 11. When using a standard RGBHV VGA-to-BNC breakout cable, the available signals are as shown. See Table 9: GPI/LTC port – connector pin assignments on page 25.

**NOTE.** You do not need the optional LTC and GPI breakout cable if you are using only VITC and/or ATC as a timecode signal.

For correct operation if you use a VGA-to-BNC breakout cable, pins 6, 7, 8 and 10 must be internally grounded together in the cable and to the connector shell.

Do not use VGA cables which ground unused pins because that may disrupt operation of the GPI/LTC port.

### Table 9: GPI/LTC port – connector pin assignments

<table>
<thead>
<tr>
<th>Pin #</th>
<th>Function</th>
<th>VGA cable</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>GPI out 1</td>
<td>Red BNC</td>
</tr>
<tr>
<td>2</td>
<td>GPI out 2</td>
<td>Green BNC</td>
</tr>
<tr>
<td>3</td>
<td>GPI input / Preset select 3</td>
<td>Blue BNC</td>
</tr>
<tr>
<td>4</td>
<td>Preset select 1</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>LTC 4 negative</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Ground</td>
<td>Ground</td>
</tr>
<tr>
<td>7</td>
<td>LTC 3 negative</td>
<td>Ground</td>
</tr>
<tr>
<td>8</td>
<td>LTC 2 negative</td>
<td>Ground</td>
</tr>
<tr>
<td>9</td>
<td>Ground</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>LTC 1 negative</td>
<td>Ground</td>
</tr>
<tr>
<td>11</td>
<td>Preset select 2</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>LTC 3 positive</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>LTC 2 positive</td>
<td>H BNC</td>
</tr>
<tr>
<td>14</td>
<td>LTC 1 positive</td>
<td>V BNC</td>
</tr>
<tr>
<td>15</td>
<td>LTC 4 positive</td>
<td></td>
</tr>
</tbody>
</table>
LCD display readouts

The readouts on the LCD display vary depending on the instrument setting and which menu is being accessed. Figure 5 shows some example display readouts.

Example 1

<table>
<thead>
<tr>
<th>SYSTEM : NET SETUP : DHCP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable</td>
</tr>
</tbody>
</table>

Example 2

<table>
<thead>
<tr>
<th>SDI 1 : TIMING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Press ENTER for menu</td>
</tr>
</tbody>
</table>

Example 3

<table>
<thead>
<tr>
<th>STATUS : ALERT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loss of lock on REF input</td>
</tr>
</tbody>
</table>

1/3

Figure 5: Example display readouts

The format of the readouts usually follow these guidelines:

- The top line of the display lists the current menu selection. The first word is usually the name of the selected button menu, the second is the name of a parameter or category.

- The second line of the display shows the setting of the selected menu setting. As shown in example 1 above, a bullet in front of a setting indicates that setting is the currently selected setting.

- As shown in examples 1 and 2 above, if a carriage return character is displayed at the far right of the second line, this indicates one or both of these two situations:
  - There are additional settings that can be accessed by pressing the left (◄) or right (►) arrow button. When the desired setting is displayed, press the ENTER button to select that setting.
  - There is a submenu available for the menu selection that can be accessed by pressing the ENTER button. When you enter a submenu, press the BACK button to return to the top menu.

- As shown in example 2 above, if the second line of the display reads “Press ENTER for menu,” this indicates that you need to press the ENTER button to access the submenu for that menu selection.

- As in example 3 of Figure 5, if there are multiple alerts or faults reported in the STATUS menu, the far right of the second line displays the currently viewed alert or fault number and then the total number of alerts or faults. In example 3, the display shows “1/3,” indicating that the currently displayed alert is number one of three reported alerts. In this situation, press the left (◄) or right (►) arrow button to view the other alerts or faults.

Alert and fault error messages

When error conditions occur, you can view descriptions of the alert and fault messages using the STATUS menu as described.

1. Press the STATUS button to access the STATUS menu.
2. Press the up (▲) or down (▼) arrow button to select STATUS : FAULT or STATUS : ALERT.
3. Press the left (◄) or right (►) arrow button to view all of the reported faults or alerts. The
possible messages are listed in table 10.

**Table 10: Possible alert and fault error messages**

<table>
<thead>
<tr>
<th>Alert messages</th>
<th>Fault messages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Near loss of lock on REF input</td>
<td>No fault</td>
</tr>
<tr>
<td>Loss of lock on reference input</td>
<td>Main cooling fan fault</td>
</tr>
<tr>
<td>No GPS signal detected</td>
<td>Temperature out of range</td>
</tr>
<tr>
<td>VITC or LTC input missing</td>
<td>Internal diagnostic test failed</td>
</tr>
<tr>
<td>LTC out of SMPTE spec</td>
<td>PS1 fault error</td>
</tr>
<tr>
<td>No REF input signal detected</td>
<td>PS2 fault error</td>
</tr>
<tr>
<td>GPS Figure of Merit (FOM)</td>
<td>PS1 temp. wtd. hours exceed limit</td>
</tr>
<tr>
<td>Alarm time</td>
<td>PS2 temp. wtd. hours exceed limit</td>
</tr>
</tbody>
</table>

**Remote control**

**Web user interface**

When the Web user interface is enabled in the SYSTEM menu, you can use a Web browser to remotely access the instrument. When you enter the IP address of the instrument in a supported Web browser, the Web Interface opens as in Figure 6. Click the various tabs to access the instrument settings and controls as you would using the front panel buttons.

**Operational considerations.** It is recommended that a maximum of four simultaneous users be connected to the instrument using the Web interface. If more users are connected, it may result in lower performance and inconsistent behavior.

Some front panel operations may interrupt or reduce the performance of the Web interface. For example, the Web server may experience temporary delays when a large file is being transferred using the USB port or when many buttons are being pressed on the front panel.

**Levels of control.** Use the SYSTEM menu to control the level of instrument access from a Web browser. You can allow full control or read-only access. When the Web user interface is disabled, no instrument access is allowed using a Web browser.

**Supported Web browsers.** For best results, use Google Chrome, Mozilla Firefox, Safari, or Internet Explorer 9.0 or later when you connect to the Web Interface.
This section describes how to configure and use the GPI/LTC port. The instrument provides one port on the rear panel to serve as a General Purpose Interface (GPI). With the GPI, you can recall any of the first seven available presets and output up to three alarm signals. See GPI/LTC port on page 25 for the pin assignments of the port.

**Signal requirements for the GPI/LTC connector.** Figure 11 shows the signal requirements for the GPI/LTC connector. Use the input signals to recall a preset and use the output signals as an alarm signal. Frame ground is used for the ground return. When using a shielded LAN cable (shielded twisted pair cable), you can use the shield of the cable as ground.

**Table 11: Signal requirements for the GPI/LTC connector**

<table>
<thead>
<tr>
<th>Function</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Input</td>
<td>High &gt; 2.4 V or open (connected to an internal 10 kΩ pull-up resistor) Low &lt; 0.8 V or ground (input impedance: 10 kΩ) Timing: Ignores pulses &lt; 40 ms and always detects pulses &gt; 60 ms</td>
</tr>
<tr>
<td>Output</td>
<td>Low &lt; 0.4 V or ground (when sinking 250 mA; maximum on-resistance 2 Ω)</td>
</tr>
</tbody>
</table>
To recall a preset. When pin 3 of the GPI/LTC connector is configured for preset selection (SYSTEM > GPI > INPUT TRIGGER > Preset Restore), you can recall any of the first seven instrument presets by combinations of signal levels on pins 3, 4, and 11 of the GPI/LTC connector. When pin 3 is configured to any other function (reset program time, jam sync, or none), only presets 1, 2, and 3 can be recalled. Table 12 lists the combinations of signal levels for the pins and the preset number to be recalled.

Table 12: Signal level combinations and the corresponding preset for the GPI/LTC port

<table>
<thead>
<tr>
<th>Pin 3 (dual purpose)</th>
<th>Pin 11</th>
<th>Pin 4</th>
<th>Preset number</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>High</td>
<td>Low</td>
<td>1</td>
</tr>
<tr>
<td>High</td>
<td>Low</td>
<td>High</td>
<td>2</td>
</tr>
<tr>
<td>High</td>
<td>Low</td>
<td>Low</td>
<td>3</td>
</tr>
<tr>
<td>Low</td>
<td>High</td>
<td>High</td>
<td>4</td>
</tr>
<tr>
<td>Low</td>
<td>High</td>
<td>Low</td>
<td>5</td>
</tr>
<tr>
<td>Low</td>
<td>Low</td>
<td>High</td>
<td>6</td>
</tr>
<tr>
<td>Low</td>
<td>Low</td>
<td>Low</td>
<td>7</td>
</tr>
</tbody>
</table>

All of the input signals are active low. When the signal level(s) for the specified pin(s) goes from High to Low, the corresponding preset is recalled. For example, when the signal level for pin 4 goes from High to Low, preset 1 is recalled.

**NOTE.** The time required to change the instrument settings depends on the contents of the selected preset.

GPI input signal configuration. You can use the SYSTEM : GPI : INPUT TRIGGER menu to configure pin 3 of the GPI/LTC port connector to trigger the instrument to perform one of three functions:

- Reset the program time
- Reacquire the GPS and/or GLONASS position (Option GPS only)
- Force a jam sync

To output an alarm signal. The instrument can output three alarm signals from the GPI/LTC connector when internal errors occur. Alarms can be generated from pins 1 and 2 of the GPI/LTC port connector. Since the output signal is an active low; the signal level goes from High to Low when any errors occur.

In addition to the alarm signals on the GPI/LTC port, you can configure the BLACK 2 output to send an alarm signal when the signal reference lock is lost. When the reference lock is lost, the output signal from the BLACK 2 connector turns off for as long as the error condition exists.

**NOTE.** Many of the error conditions can be configured for a delay to reduce false alarms. If an error condition occurs and then clears before the delay time has counted down, then no alarm signal will be sent.

You can use the SYSTEM : GPI menu to enable an alarm signal output when one of the internal conditions occurs:

- Hardware fault (such as the fan stops working)
- Power supply fault
- Genlock lock error or warning (for example, the instrument cannot lock to a genlock signal or the frequency of the genlock signal and the internal reference have shifted considerably, and
the SPG8000A is near loss of lock. The threshold for near loss of lock is approximately $2 \times 10^{-6}$ from the ends of the tune range.

- Genlock timing error or warning

**SNMP traps**

When the instrument is connected to an Ethernet network, you can configure the instrument to send SNMP traps to an NMS (Network Management Station) when certain errors are detected. Use the SYSTEM : SNMP menu to configure the IP addresses of the traps destinations and to select which errors will generate traps. See the *User Manual* for instructions on how to enable and configure the instrument to send SNMP traps.
Initial configuration

This section provides a high-level overview of the instrument settings that are typically set after you have physically installed the instrument. See the SPG8000A User Manual for more detailed information.

Firmware upgrades

Telestream releases product updates to add new features and to fix problems with the product firmware. During installation, it is recommended that you verify your instrument has the latest firmware version installed. You can find the latest firmware for your product at the website: www.telestream.net/video/resources.htm#Software.

Select the timing reference

Use the REF button menu to select the type of reference signal that your video installation uses:
- NTSC burst
- NTSC burst with 10 field ID
- PAL burst
- HD tri-level sync
- CW
- Internal
- GPS (requires Option GPS)
- PTP (requires Option PTP)

Stay Genlock®

Stay GenLock® is a digital genlock technology developed to provide additional robustness and stability for genlocked Sync Pulse Generators (SPGs), as in a master/slave configuration.

To enable this function, use the REF button menu to set the Lock Loss Action setting to "Stay at Current Frequency."

Lock recovery

Use the REF button menu to select how the instrument timing responds when the reference signal is recovered after a loss of lock (stay legal, jam phase, or fast slew).

Configure the GPS reference settings (Option GPS only)

Use the REF button menu to set the GPS reference settings:
- GPS holdover recovery (stay legal, jam phase or fast slew)
- GPS antenna power (off, 3,3 V or 5 V)
- GPS position (fixed or mobile)
- GPS constellation (GPS only, GLONASS only or GPS and GLONASS)
- GPS signal warming level

Configure the PTP reference settings (Option PTP only)

Use the SYSTEM button menu to set the PTP network IP address (DHCP or Manual mode).
NOTE. Both PTP ports share the same network address.

Use the REF button menu to set the Reference mode:

- If the SPG8000A is to be the PTP master, select either GPS, Genlock or Internal mode.
- If the SPG8000A is to be a PTP slave, select PTP mode.
- If the SPG8000A is to be both a PTP master and slave, select PTP mode, and then configure the secondary master.
- If Genlock is selected as the Reference mode, then also set the time to VITC, LTC, or Internal. In addition, select to use the ST309 data as "input" if ST309 date information is available in the input timecode.

Use the PTP button menu to configure the PTP reference settings:

NOTE. The entries in the PTP menu vary depending on modes of the instrument. Master and Slave modes need different settings. Multicast, Unicast and Mixed modes have different settings. Different profiles allow different ranges for some parameters. The possible PTP menu entries are listed:

- Profile type (general, ST2059, AVB or AES67)
- Domain (each PTP engine must be on a different domain)
- Communication mode
- Announce interval
- Sync interval
- Delay message rate
- Announce timeout count
- Priority 1 and 2 values
- One-step or two-step communication mode
- Delay mechanism (peer-to-peer or end-to-end)
- For Unicast and Mixed without Negotiation modes, set the AMT (Acceptable Master Table) addresses
- Asymmetric delay

When ST2059 is the selected profile and the SPG8000A is configured as a PTP master, these additional menu selections appear. These settings only drive the Synchronization Metadata message content and have no effect on the operation of the master.

- ST2059 SM Default Frame Rate
- ST2059 SM Drop Frame Flag (enable, disable, auto)
- ST2059 SM CFID (enable, disable, auto)

If desired, press the PTP button again to configure the secondary master parameters.

Configure the NTP server (Options GPS and PTP only)

Options GPS and PTP enable an implementation of the Network Time Protocol (NTP), using the network interface of the instrument. The NTP server operation and configuration is automatic.

See Network installation on page 9 for information about how to configure the IP address of the Control/NTCP port.
NTP server with Option GPS

When the Master time is set to GPS and the instrument acquires a valid time, the server will respond with valid NTP packets to time requests from NTP clients. When the Master time is set to GPS, the server always responds with UTC time only. It is the responsibility of the NTP client (PC workstation, file server, etc.) to be configured with the correct time zone offset. The NTP server will work only while the system is locked to a GPS and/or GLONASS reference signal.

NTP server with Option PTP

When the Master time is set to PTP and the instrument acquires a valid time, the server will respond with valid NTP packets to time requests from NTP clients. When the Master time is set to PTP, the server always responds with UTC time only. It is the responsibility of the NTP client (PC workstation, file server, etc.) to be configured with the correct time zone offset. The NTP server will work only while the system is locked to a PTP reference signal.

Configure the Black 1-3 signal outputs

Use the BLACK button menu to configure the Black 1-3 outputs:
- Select the signal format.
- Enable or disable the field reference.
- Set the vertical and/or horizontal timing offset.
- For non-HD formats, set the timecode parameters.
- For HD formats, set the HD tri-level sync rate (see Management of tri-level sync output rates).

Configure the Black 4-5 and Composite outputs (Option BG only)

Use the BLACK button menu to configure the Black 4-5 outputs:
- Select the signal format.
- Enable or disable the field reference.
- Set the vertical and/or horizontal timing offset.
- For non-HD formats, set the timecode parameters.
- For HD formats, set the HD tri-level sync rate (see Management of tri-level sync output rates).
- Use the CMPST button menu to configure each Composite outputs:
  - Select the signal format.
  - Select the test signal.
  - Set the timing offset.
  - Set the timecode parameters.

Management of tri-level sync output rates

For tri-level sync signals, the BLACK 1, 2, and 3 outputs comprise a group that must all output either integer or non-integer rate signals. When Option BG is installed, the BLACK 4 and 5 outputs comprise a separate group, which also must output either integer or non-integer rates. That means that Option BG must be installed in order for the instrument to simultaneously generate tri-level sync signals in both integer and non-integer rates.

Set the rate for tri-level sync signals for each of the BLACK output groups:
1. Press the BLACK button repeatedly to select **BLACK 1–3 : HD TRI-LEVEL SYNC RATE**.

2. Press the left (◄) or right (►) arrow button to select the desired HD tri-level sync rate for the BLACK 1, 2, and 3 outputs:
   - INTEGER (60, 50, 30, 25, 24)
   - NON-INTEGER (59.94, 29.97, 23.98).

3. Press the ENTER button to select the displayed rate. A bullet will appear in front of the selected rate to indicate the current selection.

4. **Option BG only**: Press the BLACK button repeatedly to select **BLACK 4–5 : HD TRI-LEVEL SYNC RATE**.

5. Repeat steps 2 and 3 to set the desired HD tri-level sync rate for the BLACK 4 and 5 outputs.

**Configure the AES outputs (Option AG only)**

Use the AES button menu to configure the AES audio outputs:

- Set the channel parameters (frequency, amplitude and audio click rate)
- Set the audio resolution (24 bits or 20 bits)
- Select the frame reset signal to be synchronized with the digital audio signal
- Set the timing offset of the audio outputs relative to the genlock or internal reference signal

**Configure the SDI outputs (Option SDI only)**

Use the SDI button menu to configure the SDI signal outputs:

- Select the output mode
- Select the signal format
- For 3G signal formats, select the sample structure/depth
- For 3G signal formats with +A sample structure, select the data to be placed on the alpha channel
- For 2×HD output modes, select the content for the first and second HD signals on links A and B
- Select the test signal
- Enable and configure the moving picture mode
- Enable and configure a signal overlay (logo, text or circle)
- Set the timing offset
- Set the timecode parameters
- Enable or disable individual components of the output serial stream
- Define and control user-defined ancillary data payload insertion
- Enable or disable the SMPTE 352 Payload ID
- Configure the second SDI connector to output a test pattern (same signal as the first SDI output) or black signal (same format and sample structure as first SDI output)
- Use the EMBED button menu to configure the embedded audio on the SDI signal outputs:
  - Enable embedded audio on desired audio groups (for 3G Level B signal formats, you can select between Link A and Link B for each audio group)
  - Configure the sampling alignment status bits for the selected audio group’s Audio Control Packet (ACP)
- Enable embedded audio on desired audio channels
- Configure the frequency and amplitude of each audio channel
- Enter a channel origin ID for each audio channel
- Enable an audio click and set the click rate
- Enable Dolby-E audio stream generation on desired audio groups
- Configure the Dolby-E audio program type, level, bit depth, position and description
- Configure the various Dolby-E metadata parameters
- Configure the secondary (bottom) BNC connector of the selected SDI output for an audio output of tones, no audio or muted audio

Configure the primary power supply (Option DPW only)

Option DPW provides a second hot-swappable, redundant (backup) Power Supply module. Use the SYSTEM button menu to configure which of the two power supplies is the primary supply.

Configure presets

Presets allow you to save multiple instrument configuration settings so that you can quickly recall the settings when needed. You can save up to 15 different instrument configurations, including a power-up default setting and a user default setting.

For example, you can configure three different presets so that the instrument can easily switch between generating different video formats such as NTSC, PAL, or HD. Use the SYSTEM : PRESET menu to save, recall, rename, or delete instrument presets.

These instrument settings are stored in non-volatile memory and are not saved as part of the preset system:

- The preferred supply configuration setting
- Network configuration settings such as the IP address, gateway address and subnet mask
- SNMP trap addresses