



Basic Installation Guide

I. Prepare Windows

Windows 10:

- ❖ The login account should have administrator privileges.
- ❖ Ensure that .NET 3 and 4 are enabled **via Programs and Features**.
- ❖ Right-click the downloaded components, go to Properties, then select UNBLOCK (**only needed if downloaded directly to the system**)
- ❖ If not already present, install Microsoft .NET 4.8.

Windows Server 2012/2016/2019:

- ❖ In addition to the above steps, ensure that Quality Windows Audio Video Experience is enabled via Server Manager → Features.

II. Install Components

Unless otherwise advised, please follow all default values during installation processes below.

1. Run ContentAgent Installer (note: system may restart multiple times during this process and will automatically resume)
2. Run latest ContentAgent Update executable – when prompted choose option [1] for standalone systems.
3. Run ContentAgent Remote Manager Installer
4. [OPTIONAL]Run CardAgent installer

II. Licensing

NOTE: Please ignore this section if you have already been provided with a license.

1. ContentCentral License:
 - a. On the main ContentCentral system, run the ContentAgent License Entitlement Generator.
 - b. Complete the form and generate a license entitlement file. Return this file via email to casupport@telestream.net
 - c. The ContentAgent licensing team will generate a license and return a license file. If the system is connected to the internet, it will automatically pick this up upon first software launch. If not,
 - 1) Launch the ContentAgent License Entitlement Generator again
 - 2) Select LOAD LICENSE
 - 3) Click LOAD LICENSE FILE and browse to the location of the provided .r6l file.
 - 4) Click OK and apply the license update. If you encounter a path error, ensure that "C:\ProgramData\Telestream\ContentAgent\Data" has been created and is accessible. Create the folder manually if required.

III. Additional licenses

NOTE: Please ignore this section if these additional options are .not applicable, for example if installing an evaluation system.

1. Cinnafilm Tachyon and Dark Energy (Advanced Image Processing)
 - a. Certain options require licensing of a CodeMeter dongle. Generate a WibU license request file and return via email to casupport@telestream.net. A WibU License update file and further instructions will then be provided.
 - b. To generate a WibU license request, use the provided .lif file. Please contact ROOT6 if a .lif file was not provided.
 - i. Install **WibU CodeMeter Runtime** (should be installed on any systems intended for Advanced Image Processing)
 - ii. Once complete, place the downloaded .lif onto each system; double click the .lif file to launch CodeMeter Runtime
 - iii. Generate a WibU license request file for each system and return via email to casupport@telestream.net. WibU License update files and further instructions will then be provided.
2. AudioTools Server (DolbyE processing, Dolby Digital Processing, Loudness Adjustment and/or Audio Time Stretch)
 - a. Install **WibU CodeMeter Runtime** on the ContentCentral system only
 - b. Install **Minnetonka AudioTools Server** on any qualified system
 - c. If not yet received, a CodeMeter USB dongle will be shipped to the providing shipping address and tracking details provided accordingly.
 - d. **Refer to supplemental documentation for further instructions**

Please contact casupport@telestream.net with any concerns or questions