Announcement for Last Purchase date and End of Support date for Content Agent Product Family

Telestream is announcing Last Date to Purchase and End-of-Support dates for the "Content Agent" and "Card Agent for Content Agent" family of products. Product skus are listed below. Be aware that this list may not be fully inclusive of all skus used during the product's lifespan.

CA-ANA-LOU	CA-AVID-INT	CA-HEVC	CA-SOC-INT
CA-ANA-LOU10	CA-AVID-INTUG	CA-IMF-NTFLX	CA-SONY-XOCN
CA-ATS-AFR	CA-AVID-MXF	CA-IMG	CA-SWB-DPP
CA-ATS-CMDR	CA-AVID-TURBO	CA-J2K	CA-SW-CARDA
CA-ATS-DNMX	CA-BD-SW	CA-LGL	CA-SW-CARDV
CA-ATS-INT	CA-CIV-INT	CA-NLSN-INT	CA-SW-CARDX
CA-ATS-INT10	CA-DBE-DEC	CA-OP	CA-SW-JA
CA-ATS-LIN	CA-DBE-ENC	CA-PRORES	CA-SW-UI
CA-ATS-LIN10	CA-DD-5.1	CA-QC-INT	CA-TLTRX-INT
CA-AVC-I	CA-DPP-ME	CA-SLB	CA-WANA-INT
CA-FRC	CA-FRC-ADD-INST	CA-FRC-DE	

Effective **December 31st, 2026**, the above SKU's will no longer be available for purchase.

Effective **December 31st, 2028** these products will no longer be supported by Telestream.

Last time buy date	Last date to order products listed above.	December 31st, 2026
Last 1-Year Maintenance and Service Buy Date	Last date to order 1-Year maintenance and support contract for products listed above.	December 31st, 2027
End of Support Date	Telestream concludes support for products listed above.	December 31st, 2028

Recommended Alternative Products:

The Vantage product family and UP.Ingest provide alternatives for Content Agent installation and are available at a discount to Content Agent customers with active support agreements. Telestream will provide customized discounting for customers looking to convert their workflow and transcoding solutions to Vantage. Please contact Telestream Sales (insidesales@telestream.net) or your preferred Telestream Reseller for more information.

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