

<u>Lightspeed Live Stream</u>

Product Retirement Notice

Announcement for Last Purchase date and End of Support date for Lightspeed Live Stream – ALL models

Telestream is announcing Last Date to Purchase and End-of-Support dates for the Lightspeed Live Stream product line.

Effective **July 31, 2023**, the following SKU's will no longer be available for purchase. LSL-STREAM-S4G4C2 LSL-STREAM-S8G5C4 LS-LIVE-STREAM-SW

Effective, **July 31 2028**, the products listed below will no longer be supported by Telestream.

LSL-STREAM-S4G5C2

LSL-STREAM-S2G3C2

LSL-STREAM-S4G5C2-BZ

LSL-STREAM-S8G5C3

LSL-STREAM-S4G4C2

LSL-STRM-S8G5C3-BZ

LSL-STREAM-S8G5C4

LS-LIVE-STREAM-SW

Effective, **July 31 2023**, customers with Stream/Capture combination systems listed below may opt out of their Live Stream support and continue with Live Capture support.

LSL-STRMCAP-S4G5C2

LSL-STMCAP-S4G5C2-BZ

LSL-STRMCAP-S2G3C2

LSL-STRMCAP-S8G5C3

LSL-STRMCAP-S8G5C4

Last time buy date	Last date to order Lightspeed Live - SKUs listed above	31-July-2023
Last 1-Year	Last date to order 1-Year	31-July-2027
Maintenance and Service	maintenance and support contract for all Lightspeed Live SKU's listed	
Buy Date	Above. Support for this product	
	includes technical web/phone support from highly trained support	
	engineers. Software updates and	
	bug fixes are no longer available for	
	this product.	



Lightspeed Live Stream

End of support for all	Telestream concludes support for	31-July-2028
models	all Lightspeed Live Stream SKU's	
	listed above for support and	
	supply of spare parts.	

Contact Sales for more information:

Sales questions can be directed to sales@telestream.net, or by calling one of the telephone numbers shown below:

Toll free North America: 877-681-2088 (Select Option 2 for Enterprise Sales)

International: +1.703-964-8060

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