

Product Retirement Notice

Announcement for Last Purchase date and End of Support date for Lightspeed LIVE S4G5C2 (First-generation Lightspeed Live)

Telestream is announcing Last Date to Purchase and End-of-Support dates for the Lightspeed Live Model -S4G5C2 products listed below:

LSL-CAPTURE-S4G5C2
LSL-STREAM-S4G5C2
LSL-STRMCAP-S4G5C2

Effective **July 1, 2020**, the above SKU's will no longer be available for purchase.

Effective **July 1, 2025**, these and the additional products below will no longer be supported by Telestream.

LS-LIVE-CAPTURE-EU
LS-LIVE-CAPTURE-NA
LS-LIVE-CAPTURE-UK
LS-LIVE-STREAM-EU
LS-LIVE-STREAM-NA
LS-LIVE-STREAM-UK
LS-LIVE-STRMCAP-EU
LS-LIVE-STRMCAP-NA
LS-LIVE-STRMCAP-UK

Last time buy date	Last date to order Lightspeed Live - S4G5C2 SKUs listed above	30-June-2020
Last 1-Year Maintenance and Service Buy Date	Last date to order 1-Year maintenance and support contract for all Lightspeed Live SKU's listed above	30-June-2024
End of Support Date	Telestream concludes support for all Lightspeed Live SKUs listed above for support and supply of spare parts	30-June-2025

Recommended Alternative Product Models:

Telestream offers multiple models of Lightspeed Live, the -S8G5C3, is the most comparable direct replacement for S4G5C2-class servers.

Contact Sales for more information:

Sales questions can be directed to sales@telestream.net, or by calling one of the telephone numbers shown below:

Toll free North America: 877-681-2088 (Select Option 2 for Enterprise Sales)

International: +1.703-964-8060