

Product End of Sale (EoS) and End of Life (EoL) Notice

This document serves as the formal product End of Sale Announcement (EOSA) for the products listed in Table 2. Table 1 defines the terminology used to describe Telestream iQ Solution’s product life cycle policy.

Milestone	Definition
End of Sale Announcement Date (EoSA)	The end-of-sale announcement date is the date that Telestream iQ Solutions announces the last day to order the product or products from iQ Solutions.
End of Sale Date (EoS)	The end-of-sale date is the last day to order the product from iQ Solutions. After this date, the product is no longer for sale.
End of Life Date (EoL)	On this date and thereafter, Telestream iQ Solutions will no longer repair, maintain, or support the product.

Table 1- Product Life Cycle Milestones

Products Affected by this Announcement

Table 2 identifies products that have new EOS and EOL dates and are impacted by this announcement. Purchase orders must be received by the date listed in the EoS column. All POs received as part of this EoS announcement are considered Non-Cancelable.

Product Name	Product Code	EoS	EoL
Cricket QAM Plus, Single Tuner, North America	4CA-00001QP-001	10/31/2020	12/31/2023
Cricket QAM Plus, Dual Tuner, North America	4CA-00021QP-001	10/31/2020	12/31/2023
Cricket QAM Plus with OOB, Dual Tuner, North America	4CA-00021QO-001	10/31/2020	12/31/2023
Cricket QAM Plus, Single Tuner, Europe/Asia, ROHS	4CA-R0002QP-001	10/31/2020	12/31/2023
Cricket QAM Plus, Dual Tuner, Europe/Asia, ROHS	4CA-R0022QP-001	10/31/2020	12/31/2023
Rackmount Option - Cricket Rack Mount Kit, AC	IQK-CRKTRCK-003	10/31/2020	12/31/2023
Rackmount Option - Cricket Rack Mount Kit, DC	IQK-CRKTRCK-004	10/31/2020	12/31/2023

Table 2 - Products Affected by this Announcement

Previously Announced EOS and EOL Products

The following table identifies previously announced EOS and EOL dates for iQ Solutions products:

Product Family	EOS	EOL
Geminus & Singulus G1-T	5/1/2017	12/31/2021
Geminus & Singulus G10	5/1/2017	12/31/2021
Geminus & Singulus G2X	5/1/2017	12/31/2021
IQMediaMonitor	5/1/2017	12/31/2021
Cricket ASI	5/1/2017	7/31/2019
Cricket 8VSB	5/1/2017	5/1/2018
Cricket QAM Plus Japan/Asia variant	5/1/2017	12/31/2021
Cricket QAM Plus Russian variant	5/1/2017	12/31/2021
Cricket QAM Plus Korean variant	5/1/2017	12/31/2021
Cricket QAM Plus Euro/Asia variant	5/1/2017	12/31/2021
Cricket DVB-S/S2	2/27/2017	2/27/2017
Cricket DVB-T	2/27/2017	2/27/2017
Cricket FrameGrabber	2/27/2017	12/31/2017
Expedus ASM	2/27/2017	4/30/2018
Expedus DVA	2/27/2017	12/31/2017
Plurus DVB-S/S2	2/27/2017	9/30/2017
IQDialogue Reporting & Analytics	2/27/2017	5/31/2017
IQDialogue Mediaroom	2/27/2017	5/31/2017
RF Spectrum Audit	2/27/2017	12/31/2017
cAIR	2/27/2017	12/31/2017
iCMS	2/27/2017	2/27/2017
IQDVx	2/27/2017	2/27/2017

Table 3 - Previously Announced EoS and EoL Dates

For Further Information

For further information about any of the products or product lines, please contact your Telestream iQ Solution account representative or Telestream iQ Solutions qualified reseller.