Pipeline for Mac OS X Alert

Telestream has discovered a memory leak that can cause the Pipeline Control software application to crash when run on systems with Mac OS X 10.6.3.

This crash should be very rare but in some cases when Pipeline Control documents have their Preview panels running for extended periods it may occur.

In the context of Pipeline Control, the memory leak applies only when the Pipeline Control Preview is active and visible. Processes using operating system library calls to draw the Pipeline Preview display can consume excess memory and over time enough memory can be used to cause a crash. The crash will occur whenever this process has run out of memory, which will depend on how much RAM is installed, how much memory is being used by other processes, and how much memory is being used by Pipeline Control for other operations.

The workaround is to disable Pipeline Preview when running Pipeline Control documents for extended periods. See the Pipeline User Guide for details on how to disable Preview. All memory is released after the Pipeline Control application is quit.

A bug report has been filed with Apple and a fix is expected soon.