DIVA Connect
Installation, Configuration and Operations Guide

Release: 4.1

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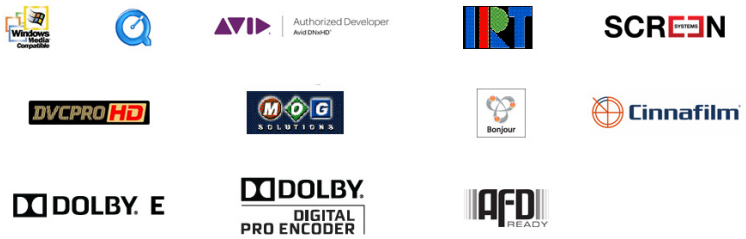

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Introduction

This guide provides information about installing, configuring and operating DIVA Connect.

Topics

- System Overview
- DIVA Connect Versions
- User Interface (DIVAConnectUI)
- Command Line Interface (Admin)
- Rule-Based Policies
- Other DIVA Components
- DIVA Connect Documentation

Note: In DIVA and DIVA Connect programming, we now use the term *job* instead of *request*. *Job* is also the official term used in programming for the DIVA Web App and all DIVA documentation.
However, documentation for earlier versions of DIVA, which use *request*, still uses the term *request*.

System Overview

DIVA Connect provides a unified view of archived digital assets across multiple, distributed DIVA systems and the cloud. It facilitates the moving of content back and forth among DIVA sites, and from customer server and disks. DIVA Connect assists with disaster recovery, content distribution, access control, performance, and content availability.

By connecting to multiple sites, DIVA Connect creates a virtual archive system that spans geographical locations. You can leverage disaster recovery sites to provide additional asset availability when outages occur, and improve archive and restore performance for some assets when systems run normally. You can use DIVA installations from other parts of your organization as strategic backup sites, content sharing partners, and participants in global business media workflows. DIVA Connect eases the burden of keeping track of content that could exist in local DIVA sites, remote DIVA sites, and the cloud.

Applications can use the DIVA REST API to connect directly to DIVA Connect. This allows applications to store and access digital assets in different geographical locations. DIVA Connect synchronizes asset information from each DIVA site, so that it always has an up-to-date asset inventory. DIVA Connect uses this information to enforce naming uniqueness, and to select the best site for various jobs (for example Restore and Copy DIVA jobs). DIVA Connect also provides access rules to limit the operations that users are allowed to perform.

DIVA Connect Versions

Note: Before DIVA Connect 2.0, DIVA Connect was installed, revised, and released with DIVA. DIVA Connect is now released and revised independently of DIVA. DIVA Connect 4.0 is not directly compatible with Legacy DIVA Connect 1.0 (in Core 6.x and 7.x), and is configured differently. It is therefore not a drop in replacement.

User Interface (DIVAConnectUI)

DIVAConnectUI allows the user to monitor DIVA Connect jobs, and view, copy, restore, and delete DIVA Connect Assets (DIVA archived objects) across multiple DIVA sites. All DIVA Connect level jobs can be monitored, whether issued through the API or through the UI itself. You can also view asset information for all configured DIVA sites, whether the asset was archived through DIVA Connect or not. DIVAConnectUI provides flexible ways of querying both job information and asset information.

Note: DIVA Connect 4.0 does not support the DIVA Web App (even in Direct Mode). Instead, use the DIVAConnectUI to monitor DIVA Connect, and the DIVA Web App to monitor DIVA.

Command Line Interface (Admin)

You can use the `Admin` command-line tool to:

- Install the database schema
- Monitor the status of database synchronization
- Set site-specific parameters and limits
- View API connections
- Reload the workflow profiles and access rules
- Change the log level of DIVA Connect services

For more information, see *Administration*.

Rule-Based Policies

Using DIVA Connect, you can create rules to control which users and which Workflow Profiles can perform certain operations. For instance, you can create rules that limit which servers can receive restored content, or limit which objects can be copied to sites.

For more information, see *Access Rules*.

You can use the AutoCopy feature to control which assets automatically replicate from one site to another. This feature supports flexible ways of scheduling copy tasks and can handle large numbers of jobs.

For more information, see *AutoCopy*.

Other DIVA Components

DIVA Connect supports the DIVA REST API.

For more information, see *DIVA REST API Support*.

Some inter-site transfer tasks are not performed specifically by DIVA Connect, but instead are carried out by other DIVA components as noted below:

The Watch Folder Monitor service monitors content that is being written to disk in a folder. It then archives that content into a DIVA system after the content has been completely transferred. WFM can be used as part of an inter-site copy workflow, in DIVA Connect. See the DIVA Watch Folder Monitor User's Guide in the DIVA Documentation library for more information on WFM.

You can configure Storage Policy Manager (SPM) to automatically perform an operation when content arrives at a DIVA site. One of these operations is to restore the new content to a Watch Folder, which can then archive that content into another DIVA system. This functionality is similar to what you can achieve using AutoCopy.

For more information on SPM, see the DIVA Storage Policy Manager User Guide on the Telestream website.

DIVA itself provides the ability to transfer content from servers to DIVA systems and back again, and to copy and delete archived content.

DIVA Connect, DIVA, SPM, and WFM can work in unison for distributed-media workflows.

DIVA Connect Documentation

For information about the Telestream commitment to accessibility, visit the Telestream Support Portal located here:
https://www.telestream.net/telestream-support/support.htm

For additional documentation, see the DIVA Support page located here:
https://www.telestream.net/telestream-support/diva/support.htm

DIVA Connect Services Deployment

This chapter describes how to determine which DIVA services to install and where to install them.

Topics

- DIVA Connect Service Settings
- Site Connectivity
- DIVA Connect services are Windows services installed on a server responsible for carrying out computing tasks in a DIVA Connect deployment. DIVA Connect server requires that the following Windows services are enabled.:Remote Access Site Settings
- Actor to Actor Transfer (D2D)
- Client Access Settings
- Configuring DIVA Connect Policies

DIVA Connect Service Settings

DIVA Connect is commonly configured at multiple DIVA sites. The major steps are:

- Understand which sites to connect to achieve the desired workflows.

  See *Site Connectivity*.

- Enable remote access for each site in the system (or local access).

  See *DIVA Connect services are Windows services installed on a server responsible for carrying out computing tasks in a DIVA Connect deployment. DIVA Connect server requires that the following Windows services are enabled.:Remote Access Site Settings*.

- Configure client access for sites that have applications connected them.

  See *Client Access Settings*.

- Configure the access control and asset replication policies for the DIVA Connect network.

  See *Configuring DIVA Connect Policies*.

Site Connectivity

A DIVA Connect site is defined as exactly one DIVA installation (which could exist in the cloud) and one or more DIVA Connect services. Each site has a unique site name. Each DIVA Connect service belongs to a particular site, indicated by the `LocalSitename` parameter in the DIVA Connect configuration files. A DIVA Connect site uses the site name to refer to other sites in the network.

The most basic DIVA Connect connectivity uses DIVA Connect as a DIVA REST API proxy for a single DIVA system. In this configuration, you would create a DIVA Connect Direct Mode port in the ClientAdapter. This mode does not provide a view of multiple sites, and cannot be used (for example) to copy between sites.

For more information on setting up DIVA Connect Direct Mode, see *Client API Ports*.

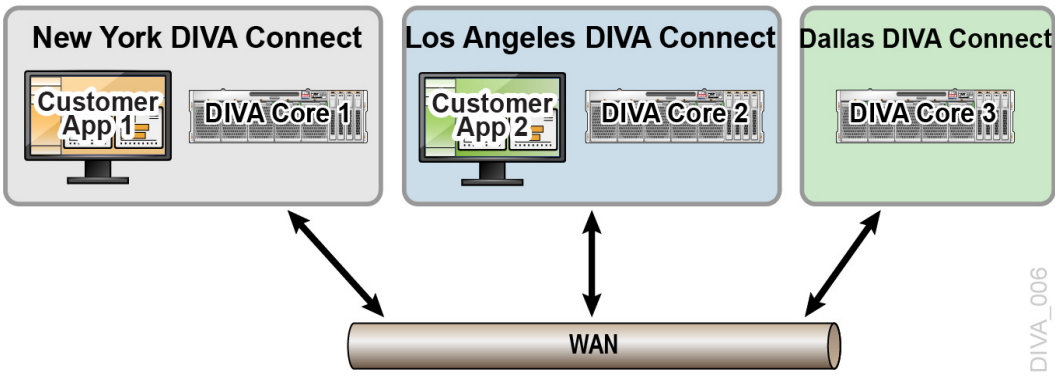
To have multiple DIVA sites act as one large archive system, DIVA Connect sites must be connected together using MultiDiva mode.

DIVA Connect can connect to remote sites to retrieve asset information, monitor the remote site's status, and send jobs to the site (for example, a restore job), to satisfy DIVA Connect level jobs. You can use DIVAConnectUI to view assets that are stored on multiple sites, copy assets from one site to another, and view DIVA Connect jobs. You can use the DIVA REST API to connect to DIVA Connect and perform many of the same operations, and more.

Note: Some DIVA Connect deployments will not require each site to be connected to all other sites in the network.

Sample DIVA Connect Deployment

The following figure shows an example of a typical DIVA Connect deployment with three sites: New York, Los Angeles, and Dallas. In this example, applications in New York can see and copy assets from Los Angeles and Dallas, as well as locally in New York. In addition, applications in Los Angeles can see and copy assets from New York and Dallas. No customer applications are running at the Dallas site.



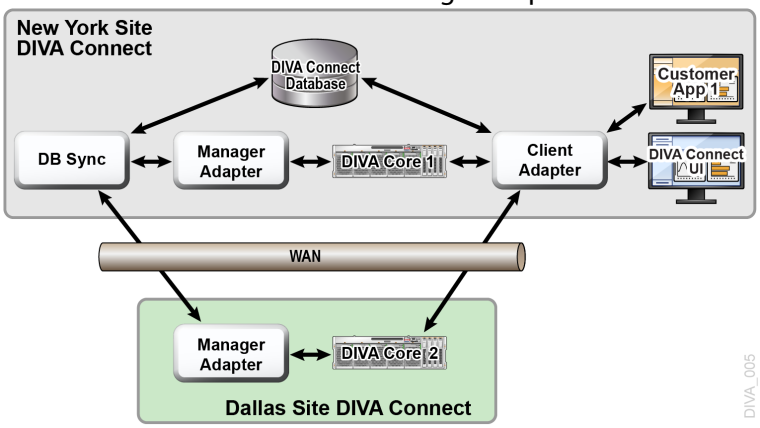
DIVA Connect Services

DIVA Connect services are Windows services installed on a server responsible for carrying out computing tasks in a DIVA Connect deployment. DIVA Connect server requires that the following Windows services are enabled.:**Remote Access Site Settings**

Service	Description
ClientAdapter	Accepts jobs from the DIVA REST API and web clients, and interacts with DIVA sites and the DIVA Connect database to satisfy those jobs. You configure this service when implementing client application access. You can also use this in a minimal proxy-only DIVA Connect deployment (DIVA Connect Direct Mode, described in *Client API Ports*). For more information, see *DIVA Connect ClientAdapter Service*.
ManagerAdapter	Serves as a bridge between DIVA Connect and the DIVA Manager. This service provides remote access for a DIVA site. You must configure this service for all DIVA Connect sites that will be accessed by other sites remotely, especially those that will have asset information synchronized. For more information, see *For more information, see Settings for DIVA Services.DIVA Site Configuration*.
DbSync	Responsible for synchronizing asset information from multiple DIVA sites, and storing the information in the DIVA Connect database. You configure this service when implementing client (application) access. For more information, see *DIVA Connect DbSync Service*.

To enable a DIVA site for remote access by other DIVA Connect systems, you must set up a Manager Adapter service on the site and configure DIVA for remote access.

The following figure shows an example of two sites: a New York site with a full DIVA Connect configuration (remote access and client access) and a Dallas site that is configured just for remote access. The Dallas site only has one DIVA Connect service running: the `ManagerAdapter` service. DIVA has been configured so it can interface with other sites.DIVA Connect ManagerAdapter Service



The `ManagerAdapter` service serves as a bridge between DIVA Connect and the DIVA Manager. It must be configured to provide remote access by other DIVA Connect systems.

For security and performance reasons, Telestream recommends that the ManagerAdapter be installed on the same system as the DIVA Manager. Likewise, it is often the case that the ClientAdapter and DIVA Connect database run together on a different server entirely.

The ManagerAdapter is configured using a simple configuration file.

For more information, see *Settings for DIVA Services*.

DIVA Site Configuration

To achieve DIVA Connect workflows, you perform most of the configuration at each DIVA site. This section details some concepts needed to understand how DIVA Connect interacts with DIVA, and the importance of the DIVA configuration.

For DIVA configuration details, see the *DIVA Installation and Configuration Guide*.

Objects and Instances

In a DIVA system, archived objects are uniquely identified by two parameters: an Object Name and an Object Collection. The Collection is part of the formal name of the object, a kind of namespace. For example, an object with a name of CLIP01 and Collection of MOVIES is a different object than one with a name of CLIP01 and a Collection of COMMERCIALS.

DIVA Connect uses the object name and Collection to associate objects on various sites.

Note: If an object on one site has the same object name and Collection as on another site, DIVA Connect will consider both to be the same object.

When you archive assets using DIVA Connect, it will (by default) reject new assets that have the same name (and Collection) as assets already archived on other sites. However, archives issued directly to a DIVA system are not checked this way. Archiving without using DIVA Connect may result in an object on site B that has different content than the corresponding object on site A, event though the two objects have the same name and Collection. This can lead to DIVA Connect restoring the wrong content.

In DIVA, each archived object can contain many instances: one instance for each physical copy of the object on tape or on disk. There is an order number for each instance. The numbering starts with zero and increments by one for each instance in the object. So, you can uniquely refer to an instance on a DIVA system by providing the object name, Collection, and instance order number.

DIVA Connect assigns its own set of instance order numbers that are derived from the DIVA instance order number. It does this so that for each object, the DIVA Connect instance order numbers are unique across all DIVA Connect sites.

Source and Target Servers

A DIVA server contains information necessary to communicate with a customer server or disk external to DIVA. Customers transfer content to and from DIVA through these servers and disks.

If a Server on one site has the same name as one on another site, DIVA Connect concludes that they refer to the same physical server and (or) disk. This convention is important in setting up a DIVA Connect system. If the Servers are addressable through the API, and they point to the same physical server, disk, and path, you should give them the same name.

For more information, see *Workflow Restoration*.

Source Media Priority

DIVA Connect can prioritize on-premise S3 object store instances based on *source media priority* settings. This lets DIVA Connect minimize cloud egress fees and enhance data-management efficiency. DIVA Connect can enable data routing within and across sites, and across multiple systems on the same site.

Setting Up Transfer Servers

To use DIVA Connect to transfer content from one site to another, configure at least one Server to be accessible from both sites. DIVA Connect will use this common Server to copy objects from one site to the other. The Server configurations on both sites should have the following characteristics:

- Same Name

  On all sites, you should configure the same name for Servers that refer to the same physical server, disk, and directory.

  DIVA Connect Site-To-Site Mappings can handle Servers that point to the same place but are not necessarily named the same.

  For more information, see *Site-to-Site Mappings*.

- Same Place

  The two Server entries must point to the exact same location (path) on the disk on a server. The types of transfer (for example, FTP_STANDARD, DISK) may differ on each site, and may even have different root paths in the configuration. For example, a Server named NY_SHOWS might be of type DISK on the New York site, but of type FTP on the Los Angeles site.

- No Transcode or Renaming

  For Servers used in inter-site copies, do not configure the Server for transcoding upon restore. This will lead to incorrect content being archived to DIVA sites.

- Delete on Source

  For each server that will be used in copy commands, set the `–allow_delete_on_source` option in the DIVA server configuration. This allows you to delete content from the site after it has been transferred to DIVA. You provide this option in the options field of the DIVA server configuration panel.

- AXF and Checksums

  You can enable end-to-end checksum comparisons on inter-site copies (copy operations from one site to another) by enabling AXF Genuine Checksums in DIVA. In the DIVA Web App, select the Server that you use for copies, and then select the AXF Genuine Checksum option. After this is performed, you can set the -axf option in the DIVA Connect Site-To-Site mapping `AdditionalOptions` parameter. This allows checksum information to be embedded in the AXF wrapper on the Source Server site, and checked again at the target site.

- Punch Hole Server

  To use the Actor to Actor feature introduced, a Punch Hole Server must be installed and running on a server that is accessible to both the Source Server site and Target Server site of inter-site transfers. This server is used only by DIVA Connect for Actor to Actor transfers.

Do not be confused by the Site parameter in the DIVA Web App's Server panel. The site name here is used only by DIVA, and does not correspond to a DIVA Connect site.

For more information, see the *DIVA Installation and Configuration Guide*.

Caution: Modifying the names of DIVA settings, such as Unmanaged Storage Repositories, Media Names, and Storage Plans, when connected to DIVA Connect can cause errors.

Media (Storage Mediums) and Storage Plans

Use a good naming policy for media assets on each DIVA system. For example, assign the archive *Media Name* and *Storage Plan Name* of the asset on the target site carefully.

DIVA Connect records the DIVA *Media Name* when it synchronizes each object instance. You can configure DIVA Connect to automatically assign the Media/Storage Plan on a Copy operation. One of the ways to configure this feature is to archive to the target site with the same *Storage Plan Name* as the source object. For this to work, configure the proper storage plans in the target DIVA. Alternatively, you can use DIVA Media Mappings to transform the *Storage Plan Name* into a media or another storage plan, all at the target DIVA site.

For more information, see *Selected By DIVA Connect (media of any)*.

Watch Folder Monitor (WFM)

The Watch Folder Monitor (WFM) monitors folders for new content, and then archive the new content into DIVA. By restoring to a particular Watch Folder, the Watch Folder Monitor can pick up the content and archive it to a different DIVA system.

DIVA Connect can implement copy workflows without WFM, but in some cases, it is needed or desirable. To copy without WFM in the mix, the DIVA Connect RestoreAndArchive Transfer Method can be used. However, there are some situations where it is appropriate to use WFM. Good candidates for using WFM might include

autonomous sites that want to perform their own cleanup of unsuccessfully transferred content, or systems where third party WAN accelerators are used. To use WFM for transfers, use the DIVA Connect RestoreAndMonitor Site-To-Site Transfer Method.

For more information, see *Site-to-Site Transfer Mappings (Workflow Profile)*.

Actor to Actor Transfer (D2D)

DIVA Connect 4.0 supports the Actor to Actor inter-site transfer feature. You can configure two Actors on different sites to transfer content directly. This feature requires that the DIVA Bridge component of DIVA be setup and running, and must be configured in both the Source Server and Target Server DIVA configurations. The name of the Bridge Server must be specified as the FromSrcDest and ToSrcDest in a SiteToSiteTransfer section of the Site-to-Site Transfer Mappings.

Client Access Settings

Configuring for Client Access involves configuring:

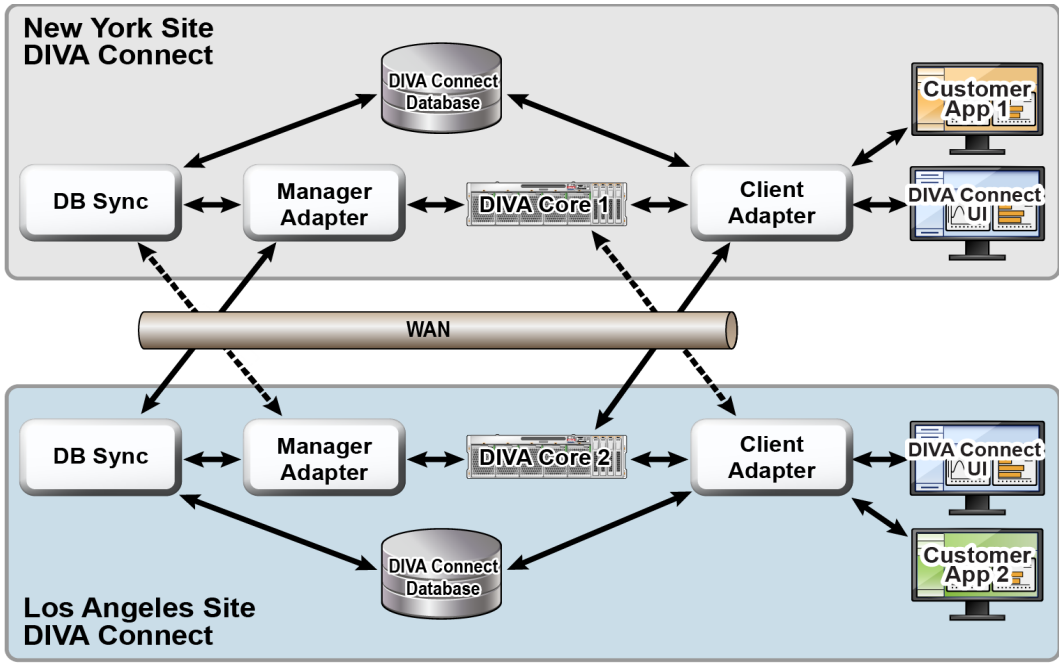
- The local DIVA for remote access

  For more information, see *DIVA Connect services are Windows services installed on a server responsible for carrying out computing tasks in a DIVA Connect deployment. DIVA Connect server requires that the following Windows services are enabled.:Remote Access Site Settings*.
- The ClientAdapter service
- A DbSync service
- A DIVA Connect database

Configuring all DIVA Connect services enables the site for full DIVA Connect workflow processing.

In the following figure, both the New York and Los Angeles sites are configured for full DIVA Connect workflow processing. Applications in Los Angeles connect directly to the ClientAdapter in LA. By doing so, they can retrieve content from New York if needed. The local DIVA Connect database provides a global view of assets across sites, even if connectivity is lost from one site to another. If sufficient permissions are granted, DIVAConnectUI users in LA can copy content from New York to LA, and even delete

content in New York.



Though it is technically possible to configure Customer App 2 to remotely connect to New York's ClientAdapter, this configuration often provides better availability, security, and auditing. Performance and scalability is often increased as well, especially with unreliable or slow WAN links.

DIVA Connect ClientAdapter Service

Application clients that want to use the DIVA REST API, or want to use the DIVA Connect GUI, connect to the DIVA Connect ClientAdapter service. This DIVA Connect service accepts web and socket connections from applications and processes the jobs. A ClientAdapter is configured on each site that has applications that are local to the site where DIVA and DIVA Connect are installed. The ClientAdapter communicates with local and remote sites through the ManagerAdapter service. ClientAdapters can also connect directly to DIVA Managers using Socket Mode.

You configure the ClientAdapter service using one (or two) configuration files.

For more information, see *Settings for DIVA Services*.

DIVA Connect DbSync Service

The DbSync service is responsible for synchronizing asset information from multiple DIVA sites, and storing the information in the DIVA Connect database. DbSync communicates remotely with ManagerAdapter services on multiple sites to synchronize archived object information. DbSync is typically deployed along with the ClientAdapter. Both the DbSync service and ClientAdapter require direct access to the DIVA Connect database.

You configure the DbSync service using a simple configuration file.

For more information, see *Settings for DIVA Services*.

Display-Only Sites

You can configure a site as display-only, meaning that asset information from that site will be synchronized, but no jobs (or any other messaging) will be sent to the site. Configure the site (for example, site tscm4) in the DbSync configuration file, but not in the ClientAdapter configuration. Site tscm4 will be effectively display-only. Asset information from this site will be query-able in the UI and in informational API calls, but jobs sent to the site (using DIVA Connect) will be rejected.

DIVA Connect Database

Configuring DIVA Connect local client access also involves setting up a DIVA Connect database.

Object Cleanup

DIVA Connect will sometimes satisfy a restore operation by temporarily copying an object from a remote site to the local site before restoring. This way, future restores of the content will be much faster. DIVA Connect does not automatically delete the disk instance after the restore. Instead, it leaves the content in case others will want to restore it.

DIVA contains two tools that can automatically clean up content when a given disk/array becomes full:

- DIVA SPM (Storage Policy Manager) has a feature that can automatically clean up disk instances for an individual DIVA site.
- DIVA Local Delete can perform a similar function, but can optionally verify that an object also exists on other DIVA sites.

Because DIVA is configured to create a nearline disk instance by default, object cleanup also may need to occur on a DIVA site configured for DIVA Connect remote access only.

DIVA Connect Version Compatibility

DIVA Connect 4.0 will inter-operate with Core 7.3.1 or later. Some features incorporated into future releases of DIVA may not be accessible to DIVA Connect without upgrading DIVA Connect to a later release.

The DIVA Connect 4.0 ClientAdapter and DbSync services will inter operate with a DIVA Connect 4.0 ManagerAdapter only.

Configuring DIVA Connect Policies

DIVA Connect policies can be configured to enforce access control, automatically replicate assets, and delete assets over time. These policies stretch across sites, effecting how one site will access services or process information from other sites.

DIVA Connect allows rules to be defined that restrict certain operations in the API as well as in DIVA Connect UI.

For information about configuring access rules, see *Access Rules*.

For information about setting up users for authentication in DIVA Connect UI, see Adding Users in *Administration*.

DIVA Connect supports the ability to automatically replicate new assets to other sites.

For information about defining rules to automatically replicate assets to multiple sites, see *AutoCopy*.

For information about defining policies governing how queued copy tasks are scheduled and processed, see *Scheduling AutoCopy Tasks*.

The DIVA Local Delete application can remove assets from a site that are no longer needed. This service is installed separately from the DIVA Connect application, and has it's own configuration file. For more information, review the documentation for the DIVA Local Delete application.

Settings for DIVA Connect Services

This chapter describes how to configure DIVA Connect services.

Topics

- Preparation for Installing DIVA Connect
- Installing DIVA Connect on Windows
- Creating the DIVA Connect Database
- Configuration-File Adjustments
- Preparation for Starting the Services
- DIVA Connect Log Files
- DIVA Connect Database Synchronization
- Common Configuration Errors

Preparation for Installing DIVA Connect

DIVA Connect is a distributed application: it is often installed on multiple systems.

Each DIVA site connected to DIVA Connect must be running DIVA, version 7.3.1 or later.

You can install DIVA Connect on 64-bit Windows platforms. Although you can install DIVA Connect in the same directory as DIVA, Telestream recommends that you install DIVA Connect in its own directory.

On Windows computers the DIVA Connect installer requires administrator privileges. By default, the DIVA Connect installer handles the installation of the DIVA Connect services files, the DIVAConnectUI, and a compatible 64-bit Java 8 JRE (Java Runtime Environment). DIVA Connect uses the installed JRE for execution. Installing the DIVA Connect database requires Postgres 14 or later to be installed and running.

If you reinstall DIVA Connect, make sure the DIVA Connect components are not running. The DIVA Connect 4.0 Windows installer has an option to automatically stop and start DIVA Connect services during installation.

For information about the systems and servers you should install DIVA Connect on, and which particular DIVA Connect services you should install, see *DIVA Connect Services Deployment*.

Prerequisites for Installing DIVA Connect

For DIVA Connect 4.0, Telestream recommends that you install and start the following subset of components from the DIVA stack on the same server where you install DIVA Connect.

- DIVA Authentication Service
  Handles token-based authentication.
- DIVA DB Agent Service

  Responsible for creating and maintaining the DIVA schema used by DIVA Connect during client adapter setup.
  DB Agent doesn't require RabbitMQ to be installed, as it is not needed to handle the DIVA Connect database creation logic.
- DIVA API Gateway Service
  The Gateway is needed if the customer requires routing, or if multiple components must be coordinated.
- DIVA API Discovery Service
- Postgres, the third-party database engine
  Used to create the DIVA Connect database into Postgres.

Note: All of these services are part of the standard DIVA installation. Some might already be running on the DIVA Manager server used by DIVA. If DIVA Connect must be deployed on a separate server, it should be possible to install fresh instances of these services on the DIVA Connect server. These instances would be used exclusively by DIVA Connect, separate from the services used by the Manager.

Prerequisites for Using DIVA Connect REST API

`DIVAConnectAdapterService` is a component of the DIVA stack. This is the main entry point for the customer's system; for example MAM or automation platform.

This exposes REST APIs identical to the DIVA REST API, but with a different base URL.

In the current implementation, `DIVAConnectAdapterService` must be configured and started on the same server where the DIVA Stack Data Service is located, as it needs a Bearer token to be generated and polled for authentication purposes.

Installing DIVA Connect on Windows

Use the following procedure to install DIVA Connect in a Windows environment:

1. Launch the DIVA Connect installer executable, using an account with administrator privileges.

2. Select the desired components, and then click *Next*.
   - Select Java if you have not previously installed in the target directory.
   - If only the DIVA Connect user interface is to be installed, deselect DIVA Connect Services.
3. Specify a target installation directory. This will be the DIVA Connect home directory.

Note: Telestream recommends installing DIVA Connect in `C:\DIVA Connect`.

4. If this is an upgrade of DIVA Connect, the installer prompts you to have DIVA Connect automatically backup the software, stop or start services, and perform database upgrades. If "y" is selected, and a database configuration exists, the installer prompts you for database connection information.

Note: Database upgrades aren't supported between DIVA Connect 3.2 and former ORACLE-based versions, and they aren't supported between DIVA Connect 4 and later Postgres-based versions.
To immediately improve performance for other DIVA Connect versions, if a DIVA Connect database is installed, you must run a utility (see Run the `gather_schema_stats` script) after an initial synchronization, or resynchronization.
To upgrade the database to the latest release, see *Creating the DIVA Connect Database*.
You can execute the `upgradeDb` functionality in `Admin`, on the command line, and the DIVA Connect Windows installer.

5. Click *Install*.

Creating the DIVA Connect Database

Use the `Admin` program to create the DIVA Connect Database. To create the DIVA Connect database, do the following:

1. Browse to *DIVA Connect Database*.
2. Select *Create DIVA Connect Database*.
3. Specify the IP address of the DIVA server where a working instance of DIVA 9.X is installed. DIVA Connect Postgres DB schema is created by the DIVA DB Agent module.
4. At the main menu you must use `Connect` as the database name.

For more information about the `Admin` program, see *The Admin Utility*.

Note: In `DbSyncConfig.xml`, `DbServiceName` also must use *Connect* as the name of the database.

Deleting the DIVA Connect Database Schema

To drop the DIVA Connect database and the divanet user, use the `pgAdmin` tool provided with Postgres.

Adding Sites

After the DIVA Connect tables are created, you must configure the DIVA sites in the DIVA Connect database. You can execute this in `Admin`.

To configure the sites in the database do the following:

1. Run the `Admin` script.
2. Enter `3. Sites`.
3. Enter `1. Add Sites`.

   This script walks you through adding site-name records and configuring site names, locations, and comments. The network connections to the sites are configured in the ClientAdapter configuration file. Telestream recommends you create easy-to-read site names that reflect either the physical location, or the function of the site.

For more information, see *Settings for DIVA Services*.

Note: The site names you provide in this step will be used when configuring both local and remote DIVA Connect services. Ensure the desired site names are consistent and agreed upon before running the addSites script. After the site names are in the database, you can proceed with DIVA Connect installation.

Configuration-File Adjustments

You can find template configuration files for each of the configurable DIVA Connect services under the DIVA Connect home directory, in this subdirectory: `Program\conf\application\templates`.

Each template file has an `.ini` extension. Copy each `INI` file to the parent directory (in this case, `Program\conf\application`). Remove the `INI` extension.

To determine which DIVA Connect services to connect to, see *DIVA Connect Services Deployment*.

For details on how to configure each service refer to *Settings for DIVA Services*.

You can find documentation for the parameters available at the top of each `INI` file. For each DIVA Connect site, configure a `ManagerAdapterConfig.xml`. Also configure the `ClientAdapterConfig.xml` and `DBSyncConfig.xml` files for a full DIVA Connect installation.

You can leave many of the parameters at their default values. Don't change any of the configuration files in the `Program\conf\application\wrapper` folder. Optionally, add information to the `divaEnv.conf` file.

For more information, see *Adding Script Variables to a Configuration File*.

Note: For further help modifying configuration parameters, contact Telestream Support.

Preparation for Starting the Services

After setting up the configuration files, install and start the DIVA Connect services. Perform each step for every service to be installed at each DIVA Connect site.

To determine which services to install and configure, see *DIVA Connect Services Deployment*.

The `Admin` utility can install, start, and stop DIVA Connect services.

For more information, see *Administration*.

Scripts that perform these operations are described in the following sections.

Installing DIVA Connect Windows Services

Use `Admin` to install Windows services, or use the following procedure to install DIVA Connect services in the Windows environment:

1. Go to the DIVA Connect home directory (where DIVA Connect is installed).
2. Navigate to the `C:\DIVAConnect\Program\application\bin` folder.
3. Run the `InstallDIVAConnectService.bat` script which provides the wrapper configuration file for the service being installed. For example, to install the ManagerAdapter Service (required at all sites where a Manager to be connected to DIVA Connect is running), run the following command:
   `InstallDIVAConnectService.bat ../../conf/application/wrapper/ManagerAdapterWrapper.conf`
   - For the ClientAdapter Service, use the same command and same path, but substitute `ClientAdapterWrapper.conf` as the file name.
   - For the DbSync Service, use the file name `DBSyncWrapper.conf`.
4. In the Windows Services window, one or more of the following DIVA Connect services should be visible:
   - DIVA Connect ManagerAdapter
   - DIVA Connect ClientAdapter
   - DIVA Connect DbSync

   You can start the services in any order. Remember that, after the DbSync Service and the ManagerAdapter Services are both started, the database syncing process starts automatically. Start the ClientAdapter Service to allow new DIVA Connect connections and API processing.

DIVA Connect Log Files

For information about the log files created by DIVA Connect, see *Log Files*.

DIVA Connect Database Synchronization

When the `DbSync` service is started, it will attempt to synchronize archived object information by consulting the `ManagerAdapter` service. The `ManagerAdapter` service in turn pulls asset information from the DIVA site to which it is connected. Therefore, you should start the `DbSync` service and `ManagerAdapter` services only when you are ready to begin synchronization.

Note: If you stop the `DbSync` service, synchronization will start again where it left off when the service is restarted.

The `Admin` command-line tool monitors the status of the database synchronization on a site-by-site basis. If DIVA Connect is performing an initial synchronization of a particular site, it will show the percentage complete of that initial sync operation. If the site is up-to-date, `Admin` indicates that the site is *In Sync*.

You can also use `Admin` to resynchronize a site. This involves deleting all archived object records previously synchronized from the site and resynchronizing them from the Source Server. This should only be used in rare circumstances, such as when the Source Server DIVA database has been unexpectedly restored from an out-of-date database backup.

For more information, see *Settings for DIVA Services*.

Common Configuration Errors

The most common errors in configuring DIVA Connect are errors in specifying the site names. All DIVA sites in the DIVA Connect network must use the same set of site names. The site names must be consistent in all of the configuration files, and in the DIVA Connect database. The `LocalSitename` parameter must be correctly configured in all the service configuration files.

Also check the DIVA server. For example, by default, if site DIVA1 has a server that is named the same as one on site DIVA2, DIVA Connect considers them as pointing to the same logical Server. If the same Server name is configured on two different DIVA sites, DIVA Connect assumes that these servers refer to the same place.

Settings for DIVA Services

This chapter describes how to configure DIVA services.

Topics

- Preparation
- The ClientAdapter Service
- The ManagerAdapter Service
- The DbSync Service
- Access Rules
- AutoCopy
- Adding Script Variables to a Configuration File

Preparation

Before configuring DIVA services, see *DIVA Connect Services Deployment* for a description of the DIVA Connect services and how they interact with DIVA and each other.

The ClientAdapter Service

Configuring the ClientAdapter service involves configuring how clients connect to DIVA Connect. It also involves configuring how DIVA Connect connects to DIVA.

DIVA Site Name

A DIVA Connect site is defined to be one DIVA System, and one or more of the DIVA Connect services (ManagerAdapter, ClientAdapter, DbSync). Each site is assigned a unique site name. The site names must be configured in the DIVA Connect Database (either `Admin` or `addSites` can be used to accomplish this) before configuring the `ClientAdapter`. You should create site names that are easy to read and reflect either the physical location, or the function of the site. These site names will be used on each site.

Note: Site names are case sensitive.

Client API Ports

DIVA Connect allows configuration of the socket ports that client API applications use to connect to DIVA Connect. The ClientAdapter allows multiple API ports to be configured. Each API port is configured in one of two modes: Direct mode or MultiDiva mode. Each port can be assigned a Workflow Profile.

- Direct Mode

  In Direct mode, an incoming API connection is routed directly to an individual DIVA system with little added processing. The particular site that DIVA Connect routes to is configured in the ClientAdapter on a per-port basis. This functionality allows local clients to connect to a remote DIVA system as if it were local. The DIVA site to route messages to must be configured in the DivaManagers section of the ClientAdapter configuration file. Note also that a site can be configured to operate in Direct Mode only.

  For more information, see *DIVA Site Name*.

  Jobs in Direct mode will not be displayed in DIVAConnectUI, and can only be monitored at the DIVA site where the jobs are being routed.

  Some DIVA Connect workflows do not require a DIVA Connect database, DIVA Connect UI, or MultiDiva mode processing. To configure a ClientAdapter service for Direct Mode only, insure that only Direct Mode ports are defined, and that a WebServicePort is not defined. This effectively disables use of the DIVA Connect UI. An example configuration can be found in the file found here:

  ```
  Program\conf\application\templates\ClientAdapterCon-
  fig.xml.ProxyOnly.ini
  ```

- MultiDiva Mode

  In MultiDiva mode, DIVA Connect makes all DIVA sites appear to be one big archive system. In this mode, an incoming API job is routed directly to DIVA Connect. DIVA Connect satisfies the high-level job by consulting the DIVA Connect database and other DIVA systems as needed. MultiDiva Mode allows (for example) copying of content from one site to another, restores without needing to know which particular site has the content, and retries on other sites when content on the first site is inaccessible. In addition, it provides a global view of content on all sites.

  The progress of a job executed in MultiDiva mode can be monitored in the DIVAConnectUI. DIVA Connect will create its own job-level events that inform the user of:

  – How DIVA Connect will process the job

  – Jobs that are made of DIVA sites

  – Any errors or warnings encountered along the way

Client Web Connections

The `DIVAConnectUI` application and the `Admin` tool both make web connections to the `ClientAdapter`. You can configure the port that is made available for these connections in the `ClientAdapter` configuration file.

The DIVA REST API

The DIVA REST API can be used to send jobs and commands to DIVA Connect beginning with release 3.1.0. The same port used for the Client Web Connections (previously mentioned) is used for this API. The DIVA REST API supports only the MultiDIVA Mode as previously defined.

Workflow Profiles

A Workflow Profile is a set of parameters that defines how incoming jobs will be processed by DIVA Connect. Workflow Profiles provide a way to logically group users and systems that use DIVA Connect in a similar manner.

DIVA Connect allows one or more profiles to be created within the ClientAdapter. These profiles contain parameters that are needed by a particular set of users, or set of applications. Workflow Profiles are assigned based on where the job was received (the port where it was received - see the following section).

In the Workflow Profile you can customize information such as the list of accepted valid messages, retry parameters, site-to-site copy methods, and other attributes.

Profiles and API Ports

A Workflow Profile can be selected by configuring the port that the DIVA REST API is connected to, by using a profile configured for a user, or by using the default (use default for API users and a configurable value for UI users).

In the API Ports section, each defined port can be assigned a Workflow Profile Name. Jobs received on the API port are processed using the assigned Workflow Profile. If no name is defined, the profile default is assumed. Ports in MultiDiva mode can have Workflow Profile Names that refer to a Workflow Profile body section further down in the ClientAdapter configuration.

If the port is in Direct mode, the Workflow Profile Name is a label only - there is no Workflow Profile body for Direct mode connections. This name, however, can be useful in Access Rules (see the following section).

In both MultiDiva mode and Direct mode, if you do not assign a name, the connection uses a Workflow Profile named default. Each workflow profile body section is configured in the ClientAdapterConfig.xml. The following sections list the types of information configurable in each Workflow Profile.

Retries and Timeouts

Some commands within DIVA Connect can be retried (for example, Restore, Copy, and Delete jobs). The parameters for the retries, including how long to retry and the retry interval are configurable here. Many commands have their own retry settings (for example, the Copy command retry parameters are completely distinct from the Delete command retry parameters). Message timeouts and connection limits can also be configured in the Workflow Profile. The retry and timeout settings are specific to the Workflow Profile in which they are defined.

Valid Messages

In each Workflow Profile, a list of messages is configured. This represents the list of valid API messages that can be accepted by this Workflow Profile. For example, if the Archive message does not appear in the list, then Archive messages cannot be sent to DIVA Connect through the API (at least for this Workflow Profile).

Site-to-Site Mappings

DIVA Connect provides a flexible way to configure how Site-to-Site transfers are performed. In each Workflow Profile, you configure mapping parameters for each transfer path (one path would be transfers from site A to site B, another would be from site A to site C, and so on). This table is consulted when Copy, Restore, or Partial File Restore commands are received.

It is useful to define the Site-To-Site mappings in the default Workflow Profile, as other Workflow Profiles can load their mappings from the default Workflow Profile. This can reduce the number of mappings in the configuration.

Parameters

DIVA Connect supports several different transfer types. `RestoreAndArchive` is the default transfer type. `RestoreAndMonitor` requires Watch Folder Monitor, or another application that performs a similar function. `RestoreAndDiscovery` requires the Cloud Disk Discovery feature to add the objects to the target site. `ActorSiteTransfer` uses the Actor to Actor feature and requires the Hole Punch Server.

For information about the different transfer types, see *Site-to-Site Transfer Methods*.

Other parameters include:

- Server

  The common storage location for transfer (accessible at both the source and target servers).

- Default Media

  The default archive media to use when archiving on the target site. Default Media can be used when either a temporary copy was initiated (such as by a restore), or a user launched a copy and indicated that DIVA Connect should select the media.

- Options

  The parameters to use in the restore, archive, and transfer jobs.

- FilePathRoot

  The parent directory to store the content

Directory Location

DIVA Connect constructs a directory path to store the files that is relative to the server chosen. This relative path is constructed as follows:

```
{FilePathRoot} / {Media} / {UniqueDirName} /
```

`FilePathRoot` is specified in the Site-To-Site mappings. Media is embedded in the path only if the `AppendMediaToPath` option is set to true in the mappings (the default is false). Finally, DIVA Connect generates a unique directory name that is included as part of the path. This unique name has the site name that initiated the job prepended to it.

Reloading Workflow Profiles

Parameters specified in the Workflow Profile can be changed and reloaded without restarting the ClientAdapter. Restarting the ClientAdapter service should be avoided, because it will stop all executing jobs and close all client connections. The reload can be performed within the `Admin` tool.

For more information about `Admin`, see *Administration*.

Note: The reload updates not only all of the Workflow Profiles, but also all of the Access Rules and AutoCopy configuration.

Modifying the ClientAdapter Configuration File

The following tables describe the parameters that can appear in a ClientAdapter configuration file. The file is in XML format. The default value column indicates the value that the parameter has if the parameter is not specified in the configuration file. The column also indicates whether the parameter is required or optional.

To create a new configuration file:

1. Navigate to the DIVA Connect home directory, where DIVA Connect is installed.
2. Navigate to the `Program\conf\application\templates` folder.
3. Copy the `ClientAdapterConfig.xml.ini` to the parent directory, but leave out the `.ini` extension (`../ClientAdapterConfig.xml`).
4. Using the tables below as a reference, edit the parameters in the `ClientAdapterConfig.xml` file to configure the `ClientAdapter`.

   For a sample `ClientAdapter` configuration file, see *Appendix: Sample Configuration Files*.

Top Level Parameters

Parameter	Description	Default Value
LocalSitename	The sitename of the Local DIVA Connect site.	None (required)
LogDirectory	The folder where the log files will be produced.	The `log/divaconnect/ClientAdapter` directory
LogLevel	The detail level at which trace file logging takes place (ERROR, WARN, INFO, DEBUG, TRACE).	INFO
SyncTimeoutSecs	The number of seconds to wait for an object to synchronize.	60
WorkerThreads	The number of worker threads in DIVA Connect thread pools. Used for tuning large configurations. If you are unsure, do not set this value.	25
AbortAllOnStartup	Stop all incomplete DIVA Connect jobs when DIVA Connect starts - even if the job has completed at the DIVA level. New jobs are not affected.	false
MaxClientConnections	The maximum total number of API connections allowed.	200

Parameter	Description	Default Value
GlobalDivaconnectRequestLimit	The maximum number of pending or running DIVA Connect jobs that can be accepted into the system. When this limit is reached, DIVA Connect will start rejecting new jobs.	5000
InternalPollingRateMillis	The base rate at which sites are polled for information. Change this parameter only if slow networks and (or) systems are encountered.	4000
WebServicePort	The port used to send management messages to the ClientAdapter.	None (optional)
SSLWebServicePort	True if SSL should be enforced for web service jobs.	true
WebDefaultWorkflowProfile	Workflow profile to be used for web jobs (including DIVAConnectUI).	The default profile
LogFileLifetimeHours	Number of hours to keep log files. Files older than this will be removed at the top of the hour.	50
apiSessionTimeoutMins	Lifetime of the API session token. This should not be changed without consulting Telestream Support.	1400
MaxNetAddressesPerUser	The maximum number of network addresses per user.	2
UserAuthEnabled	If true, all DIVA Connect UI users are authenticated against user info in the database.	false
AutoCopyRulesFilename	The name of the AutoCopy rules configuration file	None (AutoCopy disabled)

Parameter	Description	Default Value
AccessRulesFilename	The access rules file name. This file name is relative to the directory where the client adapter configuration file exists.	None (if not configured, no access rules will be applied)
CleanupServerDeleteTimoutSecs	The timeout for the ServerDelete messages.	300 Min: 30 Max: 259200
CleanupServerDeletePriority	The priority of ServerDelete messages used for cleaning up failed restores.	70

API Ports Section

Inside of the ApiPorts tag, multiple ApiPort definitions can appear. The following table describes the parameters that can appear as part of an ApiPort definition.

Parameter	Description	Default Value
ListenPort	This is the port socket to listen on.	None (required)
RoutingMode	This identifies how to route jobs (Direct or MultiDiva). • Direct Route to one Manager only (the Sitename parameter is required in this case). • MultiDiva Route using DIVA Connect Workflow Commands. Jobs submitted will receive a unique Job ID by DIVA Connect.	MultiDiva
Sitename	The site to route to if using Direct Mode. Sites are defined in the DivaManagers section (covered in the following table). This parameter is only required in Direct Mode. If defined, it must match one of the sitenames defined in the DivaManagers section.	None (required in Direct Mode)

Parameter	Description	Default Value
LocalAddress	The local address used to send to this Manager (typically which network card to use). Do not specify this if you're not sure.	None (optional)
SSLSocket	Enables SSL encryption on the API socket connection (requires DIVA API 7.6 or greater to use).	False
WorkflowProfile	The Workflow Profile Name to use for jobs traveling through this port (see the Workflow Profile section). If it is not supplied, the default Workflow Profile will be used.	default (the default profile in MultiDiva Mode)

DIVA Managers Section

Inside of the DivaManagers tag, multiple DivaManager definitions can appear. The following table describes the parameters that can appear as part of a DivaManager definition.

Parameter	Description	Default Value
Sitename	The name of the site where the Manager is installed. The sitename listed must match what was configured in the DIVA Connect database and what is configured the ManagerAdapter.xml file.	None (required)
ConnectionType	This identifies how to connect to the Manager (valid values: Socket, WebService).	Socket
Address	The Network Address (IP or internet name) of the Manager.	localhost
Port	The port where clients connect to the Manager.	None (required)
LocalAddress	The local address used to send to this Manager (typically which network card to use). Do not specify this if unsure.	None (optional)
LocalPort	The local port used. Do not specify this if you're not sure.	0

Parameter	Description	Default Value
BaseURL	The URL of the ManagerAdapter if the ConnectionType is set to WebService; required.	None (optional)
TotalThrottleThreshold	DIVA Connect will wait until the total number of Manager jobs falls below this limit before sending more jobs. This is used when the ConnectionType is set to Socket. When the Manager exceeds the number of Jobs regardless of source (for example, DIVA Connect, SPM, local API connection) DIVA Connect will not send any more jobs until the number of Jobs on the Manager is below this threshold value.	400
SubmittedThrottleThreshold	DIVA Connect will wait until the number of jobs DIVA Connect itself has running on a Manager falls below this limit before sending more jobs. When the Manager exceeds the number of Jobs sent solely from DIVA Connect itself, DIVA Connect will not send any more jobs until the number of Jobs on the Manager sent only from DIVA Connect is below this threshold value. Zero is a valid value, causing all messages to be queued internally within DIVA Connect. The value -1 indicates there is no limit.	100

DIVA Connect Database Section

The following table describes the parameters that can appear within the DivaconnectDatabase section.

Parameter	Description	Default Value
Address	The IP Address of the database.	localhost
Port	The port used to access the database.	1521
User	The user name of the schema.	None (required)
DbServiceName	The Postgres database name.	None (required)

Workflow Profile Section

The following table describes the parameters that can appear within a WorkflowProfile section.

Parameter	Description	Default Value
Name	The name of the Workflow Profile.	default
AllowDirectRemoteRestores	Allow direct transfers (to Servers) from remote DIVAs. Set this to false to always create a local copy of content before restoring.	true
ArchiveLoadBalanceSite	Site to be used with the Archive Load Balance feature. Must specify at least two sites (see the following Sitename parameter in this table). Use a single Sitename tag inside each.	NA
MessageTimeoutMillis	The default timeout for messages sent to Managers.	15000 (15 seconds)
TotalRequestTimeoutHours	How long to keep jobs before timing them out (in hours).	72
PreventArchiveIfInDirectory	Prevent new Archive jobs if the object exists on any site. If set to true, and the object exists on any site, jobs to archive that object will be rejected (even if the object is not present on the site you are archiving to).	true
DeleteRetryIntervalMins	The interval between retries for the Delete Workflow.	5 minutes

Parameter	Description	Default Value
DeleteRetryLimitMins	The total number of minutes for which Delete Workflow retries will continue. Delete retries will be attempted every DeleteRetryIntervalMins, for DeleteRetryLimitMins, or until the delete is successful.	0 minutes (do not retry)
DeleteWaitTimeoutMins	The total number of minutes to wait for a delete operation to complete. Set this value low for real-time deletes, and higher for batch operations.	2 minutes
IntersiteCopyRetryIntervalMins	How long to wait before retrying a copy job. This parameter applies only for Copy jobs.	5 minutes
IntersiteCopyRetryLimitMins	Keep retrying copies until this total time limit is reached (or they succeed). This parameter applies only for Copy jobs.	0 minutes (do not retry)
RestoreRetryAttempts	In the case of failure, the maximum number of retries that should be attempted (commonly, retrying with content that exists on another site).	3 times
RestoreRetryIntervalMins	The interval between retries when DIVA Connect performs a retry with the same site.	5 minutes
Sitename	This parameter identifies the sitenames to use in the load balancing feature parameter setting. See the previous ArchiveLoadBalanceSite parameter in this table.	N/A
SiteDownRequeueWaitMins	(Advanced) Maximum time a site is down before routing queued jobs to another site. Deletes are also governed by the DeleteWaitTimeoutMins parameter.	20
BackupArchiveSite	If the local site is down for an extended period (configured in SiteDownRequeueWaitMins), the site to use for archives instead of the local site. If the archive is submitted and fails on the local site, the archive will not be retried on the backup site.	None (no backup site)
ForceGlobalDeleteToSite	Converts a global delete job to a site delete at the specified site.	None (optional)

Parameter	Description	Default Value
ViewOwnedRequestsOnly	If true, users with this profile can only view jobs issued by a user with this profile.	False
Messages	One or more Message Lists, each having a list of valid messages for the Workflow Profile.	N/A
Message	One or more valid Message Names: • AllInfo • Archive • Cancel • CloseObjectsList (legacy) • Copy • Delete • DeleteFile • GetArchiveSystemInfo • GetArrayList • GetFilesAndFolders • GetGroupsList • GetObjectsByFilename • GetObjectDetailsList • GetObjectInfo • GetObjectsList (legacy) • GetRequestInfo • GetSourceDestinationList • GetStoragePlanList • InitObjectsList (legacy) • PartialRestore • Restore • TranscodeArchived • CopyToNew At least one Message tag must be specified. AllInfo allows all informational job messages to be sent.	None (one required)
UseDefaultMappings	True if the Workflow Profile should include all of the mappings defined in the default Workflow Profile.	False
PrefixMedianameWithSitename	When true the site name will be prefixed to the array and group names for GetArrayList and GetGroupsList.	True

Site-to-Site Transfer Mappings (Workflow Profile)

The Mappings tag contains multiple Site-To-Site Transfer mappings. A Site-To-Site Mapping defines how an object is copied from one site to another. Each mapping contains FromSitename and ToSitename parameters. Each mapping defines how copies are performed from FromSitename to ToSitename.

Each mapping contains a Type parameter that indicates the method used to perform the transfers . The other parameters are defaults that are used in the process of executing the inter-site copy.

DIVA Connect will use the FromSrcDest as a temporary storage area, and will optionally push to the target DIVA using the ToSrcDest. When storing the content DIVA Connect provides a unique folder name that is appended to the FilePathRoot. After storing the content in the FromSrcDest, DIVA Connect will (based on the Type parameter) either:

- Archive the content into the target site.
- Wait until the content is archived successfully at the target site.
- Complete with no further action.

For more information, see *Workflow Restoration*.

Note: To avoid specifying the same mappings multiple times in the configuration, you can set the Workflow Profile parameter UseDefaultMappings. The Workflow Profile will use mappings from the default Workflow Profile.

Parameter	Description	Default Value
FromSitename	Origin sitename where objects are copied from. The value entered must match one of the site names defined in the DivaManagers section.	None (required)
ToSitename	Target Server sitename where objects are copied to. The value entered must match one of the site names defined in the DivaManagers section.	None (required)

Parameter	Description	Default Value
Type	The type of transfer: • Restore Perform Restore and mark as transferred. • RestoreAndArchive Restore then Archive to the Target Server DIVA. • RestoreAndMonitor Restore, then monitor Target Server (useful for Watch Folders). • RestoreAndDiscovery Restore, then monitor Destination Server (useful for Discovery). Differs from RestoreAndMonitor in that it does not put object files in separate folders. • ActorSiteTransfer Transfer using the Actor to Actor feature.	
FromSrcDest	The Server to use in the Restore step of the Copy.	
ToSrcDest	The Server to use in the Archive step of the Copy.	
TempDefaultMedia	The target media to assign when making a temporary or transient copy of the object (performed on some Restore operations). The value is also used (depending on configuration) when API or UI users want DIVA Connect to decide which media to use (the any keyword is used as the media). When RestoreAndMonitor is used with this variable, decide if the AppendMediaToPath option is needed.	None (required for RestoreAndArchive)
FilePathRoot	A path segment relative to the Server root. Prefixed to the unique folder name generated by DIVA Connect.	Remote

Parameter	Description	Default Value
AdditionalOptions	DIVA Options to use in the Restore/ Archive operations.	-axf 1.0 -rm -delete_fpr -allow_delete_on_source
AssignDefaultMediaOption	The strategy to use when API or UI users decide to let DIVA Connect choose which media to use for copies. This is invoked when the any keyword is used as the media. • StoragePlan Use the Storage Plan name of the source object as the default media. • StoragePlanAndSitename Prepend Source Sitename to the Storage Plan (separated by an underscore). • TempMedia Use the value of TempDefaultMedia as the media.	TempMedia
AppendMediaToPath	True if the target media should be appended, as a subdirectory, after the FilePathRoot (and before the unique folder name). You would end up with the following: `FilePathRoot / ToMedia / UniqueFolderName` This option is useful when using the RestoreAndMonitor type with WFM, as WFM can parse the media name passed in this way.	false
Weighting	Rate this transfer path against other transfer paths based on performance, preference. Used in choosing sites for Copy and Restore. Valid range is 0-40. Be careful in using values above 20, as you will start to override other Actors such as disk versus tape, site status, and so on. Misuse of this option can cause performance issues on Restore operations, and can contribute to WAN network congestion.	Default is 10, local gets increased by 10.

Preferred Server Mappings

When DIVA Connect calculates which site to use for Restore operations, DIVA Connect typically prefers the local site, provided the Server is reachable using the local site. However, there are some cases where another site may be preferable.

The Mappings tag can contain a SrcDest tag. Within the SrcDest tag, a Name tag defines a Server name. The PreferredSitename tag indicates the preferred site to use when the Server is requested in a Restore operation. Multiple SrcDest sections can be present.

Using the Weighting Parameter

If the restore site has not been provided in the job, the preferred site is chosen by calculating a score for each site. Scores are calculated by adding points assigned as follows:

- Manager Status
  - Manager is running nominally: 60 points
  - Manager is running, but the job queue is full: 40 points
  - Manager is down: 0 points
- Is the local site: 20 points
- The site has a disk instance: 30 points
- Can the site perform a direct restore: 20 points
- Weighting as assigned by configuration: Default is 10 points

Example:

The local and remote sites are the same with the exception that the remote site has a disk instance and the local has only tape instances. The local site will get a score of 60+20+20+10=110, and the remote site will score 60+30+20+10=120. The remote site will be selected. This may be undesirable if the remote is a cloud site, and a cost is invoked. To force the selection of the local site under these conditions, set a Weighting value of 21 to the local site by including the following in the Mappings section:

```
<SiteToSiteTransfer>
<FromSitename>[local site name]</FromSitename>
<ToSitename>[local site name]</ToSitename>
<Type>Restore</Type>
<Weighting>21</Weighting>
</SiteToSiteTransfer>
```

The ManagerAdapter Service

The ManagerAdapterConfig.xml configuration file contains the configuration for the ManagerAdapter Service. Use the following steps along with the description of each parameter in the ManagerAdapter configuration (each of the following tables has this information) to configure the ManagerAdapter Service.

Collection Sync Filter

DIVA Connect can place a filter on object information that is pulled by the DIVA Connect DbSync service. This filter enables a site to select the subset of object records to be synchronized with downstream DIVA Connect systems. The filtering is configured in, and performed by, the ManagerAdapter service.

Note: Object Filters and Collection Prefix Substitution are advanced features that require careful testing to implement in production workflows. Do not add or change object filters indiscriminately.

For example, DIVA Connect system in New York is configured to use and store assets from a site in Los Angeles. The Los Angeles site administrator wants to ensure that users in New York will only see objects that match one of three categories, AVID, POST1, and POST2. Implementing the following filter through the Los Angeles site's ManagerAdapter configuration file accomplishes this:

```
<LocalSitename>LosAngeles</LocalSitename>
<ObjFilter>
     <RequestingSitename>NewYork</RequestingSitename>
     <Category>AVID</Category>
     <Category>POST1</Category>
     <Category>POST2</Category>
</ObjFilter>
```

With this filter, objects matching the specified categories will be synchronized to the DIVA Connect database in New York. Objects with other categories will not be synchronized. From the perspective of a New York site user, the only object records that exist on Los Angeles are the objects matching the configured Collection filter. Multiple ObjFilter tags may appear in the ManagerAdapter, each with a set of categories specific to a requesting site.

Note: Collection object Filters do not automatically prevent the ManagerAdapter from accepting jobs for objects not matching the filter. ManagerAdapter Access Rules prevent operations on objects that do not have certain categories.

To prevent operations on objects not matching the filter, create the following access rule in the ManagerAdapter Access Rules file:

```
<Include>
     <SourceSitename>NewYork</SourceSitename>
     <Operation>*</Operation>
     <ReqObjectCategory>AVID</ReqObjectCategory>
     <ReqObjectCategory>POST1</ReqObjectCategory>
     <ReqObjectCategory>POST2</ReqObjectCategory>
</Include>
```

This rule will only permit jobs from New York for objects that match one of three categories, AVID, POST1, and POST2. Other categories are denied if no other Include Rules are specified. If you define access rules in the ManagerAdapter, ensure that the ClientAdapter is configured to communicate with the site in WebService mode.

Collection Prefix Substitution

There is a potential problem when using sync filtering by Collection. Continuing with the example, if New York creates an object with a Collection that is not present in the filter, and copies this object to Los Angeles, a naming conflict could occur. An object with that name could already exist on Los Angeles because the DIVA Connect system in New York does not know about those objects. One solution is providing Access Rules in New York that limit the potential categories that can be archived.

You can achieve a more flexible solution using Collection prefix substitution. This feature not only filters the entries that are synced, but adds a Collection prefix to each incoming job. This provides a namespace-like feature for archived objects at a site.

In some DIVA Connect workflows, a single site must accept objects copied from multiple sites. This can make it difficult to establish a set of unique categories for all objects in the system. Use Collection prefix substitution to address this situation. The following `ManagerAdapter` object filter will ensure that only objects in Los Angeles with categories beginning with `NY001.` are synchronized to New York's DIVA Connect database.

```
<LocalSitename>LosAngeles</LocalSitename>
<ObjFilter>
     <RequestingSitename>NewYork</RequestingSitename>
     <CategoryPrefix>NY001.</CategoryPrefix>
</ObjFilter>
```

After applying the filter, but before the object reaches the Target Server (New York), the prefix is stripped – the remaining characters serve as the Collection in the New York DIVA Connect database. For example, if the Collection of an object in Los Angeles is `NY001.POST1`, the resulting Collection sent to New York will be `POST1`. Similarly, any time the New York DIVA Connect ClientAdapter sends commands to Los Angeles, the prefix is added back.

This allows Los Angeles to store copies of all of the objects from New York without naming conflicts. This technique allows Los Angeles to serve as a Disaster Recovery site for multiple sites. New York does not need to change its naming policy. New York references objects the same way that it always has, therefore no renaming on New York is necessary. Only one Collection prefix is allowed for each requesting site.

For this to work, the DIVA Connect ClientAdapter service must be configured to connect to the remote site in WebService mode. Because objects are essentially renamed when copied to the site with a prefix substitution enabled, objects that were copied to the site previously will not have the prefix, which can present an issue. One solution involves providing a list of additional categories that are not translated. Another solution involves having DIVA installation specialists rename a subset of objects in the filtered site (that is, adding the Collection prefix to the Collection of each affected object in the DIVA database). If you use Collection Prefix Substitution, you will likely need to disable Collection checking in the DIVA Actor configuration.

For instructions, contact Telestream Technical Support.

Note: If you change an object Filter, the downstream DIVA Connect system almost always performs a re-sync of the site. That system can accomplish this by using the `Admin` tool.
For more information, see *Administration*.

You can mix the two types of Collection filtering together. The following second filter (to Dallas) performs Collection prefix substitution (using `DAL01`) on all categories except the categories `POST2` or `POST3`. Only object records that have the Collection prefix or have a Collection of `POST2` or `POST3` will be synchronized to Dallas.

```
<LocalSitename>LosAngeles</LocalSitename>
<ObjFilter>
     <RequestingSitename>NewYork</RequestingSitename>
     <CategoryPrefix>NY001.</CategoryPrefix>
</ObjFilter>

<ObjFilter>
     <RequestingSitename>Dallas</RequestingSitename>
     <CategoryPrefix>DAL01.</CategoryPrefix>
     <Category>POST2</Category>
     <Category>POST3</Category>
<ObjFilter>
```

If you use this hybrid approach, ensure that object names with categories appearing on the list (for example `POST2`) are not added again with the prefix (for example `NY001.POST2`). You can enforce this policy through Access Rules.

Modifying the ManagerAdapter Configuration File

The following tables describe the parameters that can appear in a `ManagerAdapter` configuration file. The file is in XML format. The default value column indicates the value that the parameter will have if the parameter is not specified in the configuration file. The column also indicates whether the parameter is required or optional.

To create a new configuration file:

1. Navigate to the DIVA Connect home directory (where DIVA Connect is installed).
2. Navigate to the `Program\conf\application\templates` folder, copy the `ManagerAdapterConfig.xml.ini` to the parent directory, but leave out the `.ini` extension (`../ManagerAdapterConfig.xml`).
3. Using the tables below as a reference, edit the parameters in the `ManagerAdapterConfig.xml` file to configure the `ManagerAdapter`.

   A sample `ManagerAdapter` configuration file appears in *Appendix: Sample Configuration Files*.

Parameter	Description	Default Value
LocalSitename	The name of the local site. The sitename listed must match what has been configured in the DIVA Connect databases (local and remote), and must match what was configured in both the ClientAdapterConfig.xml and DBSyncConfig.xml files. This configuration enables the ClientAdapter and DbSync to communicate with the ManagerAdapter.	None (required)
ManagerAddress	The network address (IP or Internet name) of the DIVA Manager.	`localhost`
ManagerPort	The port where clients connect to the DIVA Manager.	None (required)
WebServicePort	The port used to receive web messages.	None (optional)
SSLWebServicePort	True if SSL should be enforced on incoming web service connections.	True
ManagerSSLSocket	True if SSL should be used to connect to the DIVA Manager (DIVA 7.6 or greater is required).	False

Parameter	Description	Default Value
AccessRulesFilename	The access rules file name. This file name is relative to the directory where the ManagerAdapter configuration file exists.	None (if not configured, no access rules will be applied)
WorkerThreads	The number of worker threads in DIVA Connect thread pools. Used for tuning large configurations. If you are unsure do not set this value.	50
LogDirectory	The folder where the log files will be produced.	The `log/divaconnect/ManagerAdapter` folder.
LogLevel	The detail level at which trace file logging takes place (ERROR, WARN, INFO, DEBUG, TRACE).	INFO
LogFileLifetimeHours	Number of hours to keep log files. Files older than this will be removed at the top of the hour.	Default: 50 Minimum: 1 Maximum: 1000
securityDirectory	Absolute path to the security directory. Used when connecting to a DIVA that uses SSL credentials not provided by Diva Connect. For example: `C:\DIVA\Program\security` This parameter is required for connection to DIVA 8.3.1 prior to patch DIVA_8_3_1_41_Patch.2023.01.31, and 8.3.0 and prior.	None

Parameter	Description	Default Value
DatabaseType	The type of database used by DIVA Core, Oracle or Postgres.	Postgres
Address	The IP Address of the DIVA Manager Database.	`localhost`
Port	The port used to access the database.	1521
User	The user name of the schema.	None (required)
Password	If `DatabaseType` is Oracle, the password of the schema, else not used.	None (required)
DbSiteId	If `DatabaseType` is Oracle, the Oracle SID, else not used.	lib5

Parameter	Description	Default Value
DbServiceName	If `DatabaseType` is Oracle, the Oracle Service Name. Can be supplied instead of DbSiteId. If `DatabaseType` is Postgres, this is the Postgres database name.	Oracle: None (optional) Postgres: None (required)
SecureMode	If `DatabaseType` is Oracle, value of 1 enables SSL encryption of the database connection, else not used.	None (optional)
DbCreds	If `DatabaseType` is Oracle, contains the encrypted database credentials generated by `Admin`. This parameter cannot appear when Password is used, else not used.	None (optional)

An ObjFilter can be defined for each requesting sitename in the ManagerAdapter. The following table describes the valid parameters for the object filter:

Parameter	Description	Default Value
RequestingSitename	The site name of the site requesting objects.	None (required)
Category	objects with the Collection provided will be synced to the requesting sitename. Multiple categories may appear.	None (optional if CategoryPrefix appears)
CategoryPrefix	The prefix will be prepended to every job received through the ManagerAdapter. Only objects with the Collection prefix will be synced to the requesting sitename.	None (optional if Category appears)

The DbSync Service

The DBSyncConfig.xml configuration file contains the configuration for the DbSync Service. Use the following steps along with the description of each parameter to configure the DbSync Service.

Insure that the DbSync service is running when using the ClientAdapter. If the DbSync service is not running, some jobs that would ordinarily succeed may fail. For example, DIVA Connect restores of newly archived objects may fail, even though new DIVA Connect archive jobs may succeed.

Modifying the DbSync Configuration File

The following tables describe the parameters that can appear in a *DbSync* configuration file. The file is in XML format. The default value column indicates the value that the parameter will have if the parameter is not specified in the configuration file. The column also indicates whether the parameter is required or optional.

To create a new configuration file:

1. Navigate to the DIVA Connect home directory (where DIVA Connect is installed).
2. Navigate to the `Program\conf\application\templates` folder, copy the `DBSyncConfig.xml.ini` to the parent directory, but leave out the `.ini` extension (`../DBSyncConfig.xml`).
3. Using the following Parameter Description Tables as a reference, edit the parameters in the `DBSyncConfig.xml` file to configure *DbSync*.

   A sample `DbSync` configuration file appears in *Appendix: Sample Configuration Files*.

Parameter	Description	Default Value
LocalSitename	The sitename of the local DIVA Connect site (where DbSync is running). The sitename listed must match what was configured in the DIVA Connect database and what is configured in both the ClientAdapterConfig.xml and ManagerAdapter.xml. This configuration enables DbSync to communicate with the ManagerAdapter.	None (required)
LogDirectory	The folder where the log files will be produced.	The `log/divaconnect/Dbsync` folder.
LogLevel	The detail level at which trace file logging takes place (ERROR, WARN, INFO, DEBUG, TRACE).	INFO

Parameter	Description	Default Value
InternalPollingRateMillis	The base rate at which sites are polled for information. Change this parameter only if slow networks and (or) systems are encountered.	2000
WebServicePort	The port used to send management messages to DbSync.	None (optional)
SSLWebServicePort	True if SSL should be enforced on incoming web service connections.	true
BatchSize	The number of records to query at once when syncing site metadata.	500
DoNotSyncFileList	Advanced: Do not synchronize filenames to the DIVA Connect database – this can greatly reduce sync times and disk usage.	False
AutoCopyRulesFilename	The name of the AutoCopy rules configuration file. Note: You must specify the AutoCopy rules filename here AND in the Client Adapter config if you wish to use AutoCopy!	None (AutoCopy disabled)
LogFileLifetimeHours	Number of hours to keep log files. Files older than this will be removed at the top of the hour.	Default: 50 Minimum: 1 Maximum: 1000

DivaManager Section

Inside of the DivaManagers tag, multiple DivaManager definitions can appear. The following table describes the parameters that can appear as part of a DivaManager section.

Parameter	Description	Default Value
BaseUrl	URL of the service on the DIVA Manager platform to use for syncing. By default, this corresponds to the network address of the remote ManagerAdapter, qualified by the WebServicePort used by the ManagerAdapter.	None (optional)
Sitename	The official name of the site to sync object information from. The sitename listed must match what was configured in the DIVA Connect database and what is configured in both the `ClientAdapterConfig.xml` and `ManagerAdapter.xml`.	None (required)

DIVA Connect Database

Configure the DIVA Connect Database parameters as shown in the following table.

Parameter	Description	Default Value
Address	The IP Address of the database.	localhost
Port	The port used to access the database.	1521
User	The user name of the schema.	None (required)
DbServiceName	The Postgres database name.	None (required)

Access Rules

In DIVA Connect, you use Access Rules to control access to DIVA Connect operations, sites, and resources. Access rules can be run in three ways:

- On DIVA Connect jobs within the ClientAdapter service (in MultiDiva Mode or sent via DIVA Connect UI)
- On DIVA jobs within the ManagerAdapter service
- On DIVA jobs that enter the ClientAdapter through a Direct Mode port

To run Access Rules, you must define the AccessRulesFilename parameter in the ClientAdapter and (or) ManagerAdapter configuration file. You must supply the file name without the path - DIVA Connect assumes that the file will be located in the same directory as the ClientAdapter configuration file.

Methods of Running Access Rules

Access rulesets defined in the ClientAdapter (MultiDiva Mode) enforce access control on DIVA Connect jobs (received locally). Access rulesets defined in the ManagerAdapter configuration enforce access control on DIVA jobs (submitted to satisfy a DIVA Connect job). The rules in the ManagerAdapter implement policies for the site. The rules in the ClientAdapter implement policies for the system as a whole.

Access rulesets defined in the ClientAdapter (Direct Mode) enforce access control on either DIVA Connect jobs or DIVA jobs, depending on whether the remote system is another DIVA Connect instance, or a DIVA system. In this mode, additional operation types are available for use in rulesets. These operations correspond to DIVA-specific jobs, and are detailed below.

Archive Example

The following are examples to help get more familiar with the rules themselves. The following rule allows Archive operations for users connecting as `admin` or as operator from either Server DATA_EXP_PDAT1 or VID_FTP_3, and, archiving to a media of either HDFeatures or SPM (you will see that the order of the attributes is not significant), and being named with a Collection containing the word POST.

```
<Include>
     <Operation>Archive</Operation>
     <Username>admin</Username>
     <Username>operator</Username>
     <ReqMedia>spm</ReqMedia>
     <ReqObjectCategory>*POST*</ReqObjectCategory>
     <ReqSourceDest>DATA_EXP_PDAT1</ReqSourceDest>
     <ReqSourceDest>VID_FTP_3</ReqSourceDest>
```

```
    <ReqMedia>HDFeatures</ReqMedia>
</Include>
```

Copy Example

In the following two rules, guest users from the GUI Workflow Profile are not allowed to copy from tscm2 to tscm3, or vice versa.

```
<Exclude>
    <WorkflowProfile>GUI</WorkflowProfile>
    <Username>guest</Username>
    <Operation>Copy</Operation>
    <SourceSitename>tscm2</SourceSitename>
    <TargetSitename>tscm3</TargetSitename>
</Exclude>
<Exclude>
    <Username>guest</Username>
    <WorkflowProfile>GUI</WorkflowProfile>
    <Operation>Copy</Operation>
    <SourceSitename>tscm3</SourceSitename>
    <TargetSitename>tscm2</TargetSitename>
</Exclude>
```

Two rules were used here because you didn't want to explicitly restrict copy operations that occur within the same site. For instance, a user at site tscm2 may want to copy an object (using DIVA Connect) to a new tape - in this case the source and target sitename are both tscm2. If you had a single rule that contained all of the SourceSitename and TargetSitename attributes, you would exclude copies from tscm2 to tscm2 and from tscm3 to tscm3.

This is still not complete. The copy will not succeed unless there is at least one Include rule that matches.

```
<Include>
    <Operation>Copy</Operation>
    <WorkflowProfile>GUI</WorkflowProfile>
    <Username>guest</Username>
    <Operation>ApiConnect</Operation>
</Include>
```

In this case, a very general Include rule gives you what you want, the ability to copy everywhere except for tscm2 to tscm3 and vice versa. In fact, you didn't really need an Exclude rule at all. Sometimes, however, things are easier with Exclude rules. Keep in

mind that if an Exclude rule matches an operation, that operation will be denied, even if one or more Include rules match.

Include and Exclude Rules

To summarize, there are two types of rules, Include and Exclude. Access is denied for all jobs unless at least one Include rule matches the operation about to be performed. However, if any Exclude rule matches, the operation is automatically rejected, regardless of any Include rules that match.

Attribute Types

On jobs such as Delete, Copy, Restore, Partial File Restore, Cancel, and Archive, DIVA Connect runs the entire set of Access Rules set to see if the operation is permitted. It examines variables such as:

- Originator attributes

  The Workflow Profile of the connection, the user name that sent the message, the IP address of the originator.

- Job attributes

  The Server, the source/target site names, the requested media, comments, and so on. These are derived from the job itself. Many of these are prefixed with Req.

- Object attributes

  The media(s) the object is stored on, the storage plan, the object size, and so on. These are derived from the object being processed by an operation. Many of these are prefixed with Obj.

The following rule combines all three attribute types. It allows a user diva to perform a site delete on New York only when the object exists on Los Angeles.

```
<Include>
     <Username>diva</Username>
     <Operation>Delete</Operation>
     <SubType>SiteDelete</SubType>
     <TargetSitename>NewYork</TargetSitename>
     <ObjOnSite>LosAngeles</ObjOnSite>
</Include>
```

Rules for DIVA Connect Jobs (ClientAdapter)

DIVA Connect jobs are generated when jobs are received in MultiDiva Mode. Access rules can be created against these DIVA Connect operations. The following are details of some attributes specific to DIVA Connect jobs.

Connect Operations

The ApiConnect and WebConnect operations are special operations that must be included to establish a connection to the ClientAdapter.

- ApiConnect

  This operation governs the ability to connect to the ClientAdapter through an API client socket connection. This is required for DIVA REST API connections.

- WebConnect

  This operation governs the ability for applications to connect through web connections (`DIVAConnectUI` and `Admin`). This is required for `DIVAConnectUI` connections.

When these operations are matched against your rules, keep in mind that only originator attributes will be present to match against. For example, TargetSitename would not be matched when access rules are run during the ApiConnect operation, because the attribute is simply not present when a client connects.

SubType (for Delete)

The delete operation has a SubType field which represents a subtype of the operation. You can include the SubType field in rules along with the Delete operation, supplying multiple SubType parameters if you want. The values for Delete SubType are:

- GlobalDelete

  Matches if the delete operation being performed is a global delete of an object on all sites. This also matches a site delete operation that just happens to be deleting all remaining objects in DIVA Connect.

- SiteDelete

  Matches if the delete operation is a delete of all instances on a particular site (the name of the site can be matched in rules using the TargetSitename parameter). In addition, an operation will have this SubType if the requester is deleting a single instance, but that is the last instance of the object on that site.

- InstanceDelete

  This delete operation deletes a single instance on a site, and there are other instances on the site.

Specifying this parameter in rules is useful for enforcing the scope of the permitted delete operations.

Rules for DIVA Jobs (ManagerAdapter)

DIVA Connect allows access rules to be run on DIVA jobs as well. Access rules defined in the ManagerAdapter specify which DIVA operations (sent to satisfy DIVA Connect jobs) are permitted. Only the operations valid for DIVA Connect jobs can be specified in the rulesets. In ManagerAdapter rulesets, the WorkflowProfile, TargetSitename, and SubType attributes are invalid.

Similar to the ClientAdapter rulesets, the WebConnect Operation must be granted for connections to be established to the ManagerAdapter. This also extends to DbSync operations. The SourceSitename attribute corresponds to the specific site that is making a request. The ApiConnect operation is not available in ManagerAdapter Access Rules.

Rule Matching

Matching a rule involves comparing attributes in the rule against the actual values in each job, in a matching object, or job originator. Wildcards are allowed (use an asterisk (*) for wildcards). Case is insensitive for the tag names, but most values are case sensitive. The Operation tag is required in each rule. You can provide an Operation tag containing an asterisk (*) to indicate that the rule applies for all operations. However, you should be careful when doing this because not all attributes are valid for all operations.

Distinct attributes in a rule (an Include or Exclude rule) are joined together using a logical AND in the matching process. However, a single attribute specified more than one time in a rule causes those attributes to be joined together using a logical OR in a single expression.

When matching a requested operation against an access rule, DIVA Connect determines if the attribute in the rule is applicable for the operation being performed. If not, the attribute is not used in the comparison.

Rulesets and Defaults

Rules can be grouped into Rulesets. Each Include-Exclude rule must be contained inside of Ruleset tags. Each incoming DIVA Connect operation is matched against all rulesets. Rulesets are useful because they can have attributes that serve as defaults for all rules contained inside. In the matching process, each Ruleset default attribute is folded in to each child rule - as if the attribute were specified directly within the rule. It is common to use Workflow Profile as a default attribute for Rulesets, as Workflow Profile is populated on every requested DIVA Connect operation.

The following attributes can be defaulted within a ruleset:

- User Name
- Net Address
- WorkflowProfile (in ClientAdapter rules)

Another Example

The following example allows users connected with a WorkflowProfile of GUI to view jobs and assets, and to perform deletes of individual instances on site tscm1. Remember that a SubType of InstanceDelete will deny any delete that would remove the last instance of a particular object on a site.

The second part of the example prohibits all connections, either web or API connections, that originate from the subnet 172.53. It will do this for any operation, regardless of its Workflow Profile.

```
<Ruleset>
     <WorkflowProfile>GUI</WorkflowProfile>
     <Include>
          <Operation>WebConnect</Operation>
          <Operation>Delete</Operation>
          <SubType>InstanceDelete</SubType>
          <TargetSitename>tscm1</TargetSitename>
     </Include>
</Ruleset>
<Ruleset>
     <NetAddress>172.53*</NetAddress>
     <Exclude>
          <Operation>ApiConnect</Operation>
          <Operation>WebConnect</Operation>
     </Exclude>
</Ruleset>
```

Ruleset Parameters

The following table describes the parameters that can appear under the Ruleset section.

Parameter	Description	Default Value
WorkflowProfile	This attribute, defined in the ClientAdapter configuration, is the name of a workgroup or set of applications that access DIVA Connect. This attribute is made part of every rule in the ruleset.	None (optional)
Username	The user name passed in the API or specified in the web job. This attribute is made part of every rule in the ruleset.	None (optional)

Parameter	Description	Default Value
NetAddress	The network address (IP or internet name) of the remote connection. This may be the address of a gateway or router and not the address of the originator. This attribute is made part of every rule in the ruleset.	None (optional)
Exclude	A rule that denies permission if it matches the DIVA Connect operation.	None (optional)
Include	A rule that allows permission if it matches the DIVA Connect operation.	None (optional)

Include/Exclude Rule Parameters

You can specify rule attributes that appear in jobs. For example, ReqMedia will match the media and (or) storage plan specified in a job (operation).

Similarly, you can specify rule attributes that match against the archived object that the job is processing. For example, if a certain object is specified in a delete operation, ObjHasMedia will match any media that is currently part of that archived object regardless of media passed in the job.

The following table describes the parameters that can appear in an Include or Exclude rule section.

Parameter	Description	Default Value
Operation	The name of the DIVA Connect operation to match: • Archive • Copy • CopyToNew • Restore • PartialRestore • TranscodeArchived • Delete • DeleteFile • Cancel • ApiConnect • WebConnect • ChangeConfig There are additional operations available for DIVA operations in Direct Mode: • InsertTape • EjectTape • AssociativeCopy • TransferFiles • ServerDelete • ChangePriority	None (optional)
Username	The user name of the connected API user and (or) service user.	None (optional)
WorkflowProfile	The ClientAdapter profile name.	None (optional)
NetAddress	The IP address of the API application and (or) user.	None (optional)

Parameter	Description	Default Value
SourceSitename	The source sitename of the operation. Some operations do not have a source sitename (for example, Archive has a Server as the source). If the job is retried on another site, this value will change, and the entire rule will be reevaluated. When this attribute appears in ManagerAdapter rules, this matches the site that submitted the job.	None (optional)
TargetSitename	The target sitename of the operation. Some operations do not have a target sitename (for example, Restore has a Server as the target, not a site). If the job is retried on another site, this value will change, and the entire rule will be reevaluated.	None (optional)
SubType	Multi DIVA Mode operation type (Delete command has GlobalDelete, SiteDelete, and InstanceDelete).	None (optional)

Parameter	Description	Default Value
ReqObjectName	The name of the object that is being processed.	None (optional)
ReqObjectCategory	The Collection of the object (in DIVA this is part of the formal name of the object).	None (optional)
ReqSourceDest	The Server specified in the job.	None (optional)
ReqComments	The comments field in the job.	None (optional)
ReqMedia	The media that was requested as part of the operation/job (sitename should not be appended). Keep in mind that Storage Plan can be passed as the requested media.	None (optional)
ReqOptions	The options field in the job.	None (optional)
ReqPathRootPat	The file path root in the job. Asterisk (*) matches up to the next forward slash (/), double-asterisk (**) matches all characters.	None (optional)

Parameter	Description	Default Value
ObjOnSite	Matches if the object exists on the specified site.	None (optional)
ObjNotOnSite	Matches if the object is NOT on the specified site.	None (optional)
ObjHasMedia	Matches any media on any site.	None (optional)
ObjHasStoragePlan	Matches storage plan on any site (ObjStoragePlanSite can restrict to one site).	None (optional)
ObjStoragePlanSite	Restricts specified storage plan to a specific site.	None (optional)
ObjHasSizeGbLessThan	Matches if total object size in fractional GBs is less than the specified value.	None (optional)
ObjHasSizeGbGreaterThan	Matches if total object size in fractional GBs is greater than the specified value.	None (optional)
ObjSourceDest	Matches the original Server stored in the asset database.	None (optional)
ObjPathRootPat	The file path root in the job. asterisk (*) matches up to the next forward slash (/), double-asterisk (**) matches all characters.	None (optional)

AutoCopy

AutoCopy is a feature that can automatically copy or restore assets after they are archived. AutoCopy rules are evaluated when new content is detected at a site. The rules can trigger one or more restore or copy tasks that are executed according to a schedule. AutoCopy rules can also be evaluated in batch mode against all assets.

AutoCopy Rulesets

AutoCopy rulesets control which new objects will be restored or copied, and with what settings. You can define multiple rulesets in the AutoCopy configuration file.

For more information, see *Creating a New AutoCopy Configuration File*.

Each ruleset contains the following:

- A set of Include/Exclude rules

  These act as "if" statements that describe which assets that should be restored or copied, and which should not.

  For a list of valid parameters, see *Parameters*.

- A single Action section

  This acts as a "then" statement that determines what site to copy to, or what Server to restore to.

  For a list of valid parameters, see *Parameters*.

A new asset matches a ruleset when at least one Include rule matches and no Exclude rule matches. DIVA Connect uses the parameters in the ruleset Action section to generate either a copy or restore task. AutoCopy rules can create tasks for assets originating from any DIVA Connect site (not just the local site).

The format and behavior of AutoCopy Rules loosely match the behavior of Access Rules. Like Access Rules, repeating the same attribute within a rule creates an "OR" condition for the attribute. However, unlike Access Rules, a newly archived object can match multiple rulesets, and consequently create multiple copy or restore tasks.

For more information, see *Access Rules*.

AutoCopy rules are evaluated:

1. When a new asset it is archived at a particular site, or
2. On all existing assets, when you select the `Run Batch AutoCopy Rules on Existing Assets` option in the `Admin` utility.

   For more information, see *Managing the AutoCopy Queue with Admin*.

Sample AutoCopy Rulesets

Example: Basic AutoCopy Ruleset

This ruleset will copy object assets from NewYork that have a storage plan of SP_MEDIA1 and are less than 300GB in total size. If a match occurs, DIVA Connect will

create a copy in the LosAngeles site with a media of LTArch_DVT_M2 and a priority of 50.

```
<Ruleset>
   <Include>
      <SourceSitename>NewYork</SourceSitename>
      <ObjHasStoragePlan>SP_MEDIA1</ObjHasStoragePlan>
      <ObjHasSizeGbLessThan>300</ObjHasSizeGbLessThan>
   </Include>
   <Action>
      <Operation>Copy</Operation>
<Sitename>LosAngeles</Sitename>
      <Media>LTArch_DVT_M2</Media>
      <Priority>50</Priority>
   </Action>
</Ruleset>
```

Example: Complex AutoComplex Ruleset

The following ruleset will copy assets from Dallas that have a Collection starting with "POST" (but not having an object name of AV_49082_DVT). It will also copy objects archived in NewYork that have the following:

1. An original Server of either Interplay_001 or Interplay_002, and
2. An object name starting with AV_ and ending with _DVT, but
3. Not a name of AV_49082_DVT and a Collection of POST.

```
<Ruleset>
   <Include>
      <SourceSitename>Dallas</SourceSitename>
      <ObjectCategory>POST*</ObjectCategory>
   </Include>
   <Include>
      <SourceSitename>NewYork</SourceSitename>
      <ObjSourceDest>Interplay_001</ObjSourceDest>
      <ObjSourceDest>Interplay_002</ObjSourceDest>
      <ObjectName>AV_*_DVT</ObjectName>
   </Include>
   <Exclude>
<ObjectName>AV_49082_DVT</ObjectName>
```

```
<ObjectCategory>POST</ObjectCategory>
</Exclude>
<Action>
      <Sitename>LosAngeles</Sitename>
      <Media>LTArch_DVT_M1</Media>
      <Priority>35</Priority>
      <DelayMins>1440</DelayMins>
   </Action>
</Ruleset>
```

In the case of a match, DIVA Connect will copy the new object (from either NewYork or Dallas) to the LosAngeles site one day after the copy task is created.

AutoCopy Queue

The AutoCopy queue is a list of copy or restore tasks waiting to be executed. The MaxRequests parameter limits the number of AutoCopy jobs executing at one time. By default, DIVA Connect uses a combination of task priority and the last retry date to determine which tasks to schedule next.

For additional scheduling options, see *Scheduling AutoCopy Tasks*.

What happens on a copy if the Object is already present on the target site?

If an AutoCopy task's object name and Collection matches an asset on the target site, and is stored on the target media, DIVA Connect will not create a copy, and will mark the task as succeeded.

If the object already exists on the target site, but is not stored in the target media, DIVA Connect, again by default, performs a local copy to Tape Group operation at a local site. However, if the AutoCopy parameter AllowLocalCopy is set to false, DIVA Connect will not generate a copy job, and instead will mark the task as succeeded.

Finally, if the -replaceTarget parameter is selected (either in AutoCopy rules or the options field of an API job), AutoCopy will delete the object from the target site before copying it back to the target site.

When are tasks removed from the queue?

After an AutoCopy task succeeds in copying or restoring an object, the task is complete, and DIVA Connect removes the task from the queue. For example, if an object is copied to a site, and later the object is deleted from the site, there will be no action taken to re-copy the asset to the target site. If an asset is deleted from all sites, the corresponding entries in the AutoCopy queue are also deleted.

What happens when a job fails?

If Autocopy schedules a restore or copy job and the job fails, AutoCopy will create new jobs at regular intervals until one succeeds. You can define RetryTotalLimit and RetryDelayMins to control the retry attempts.

This retry is distinct from the retry options available in the Workflow Profile, which can retry some of the steps within a job without terminating the job. For example, when issues occur on the target DIVA site during an inter-site copy, the archive step of the transfer can be retried without repeating the download to the target site. In contrast, the AutoCopy retry creates a brand-new copy job with a distinct job ID. You can combine the two types of retry to provide an effective and reliable method of transfer.

Managing the AutoCopy Queue with DIVA Connect UI

- Viewing AutoCopy Assets

  To view AutoCopy assets, set the Has AutoCopy Task filter to True in the asset search panel. This returns all assets that have an AutoCopy task either waiting to be scheduled or running. On the asset detail panel, you can see the tasks for an asset, as well as any Jobs. You can view the details of a running job on the DIVA Connect UI Jobs screen.

- Canceling AutoCopy Tasks

  To cancel tasks, select the assets that have tasks you want to remove, and then select Cancel Tasks from the Action menu. By default, this cancels all tasks associated with the assets. A dialog box is displayed allowing deletion of all, or some, tasks associated with the assets. Tasks originating from a particular site, or tasks having a specific target media can be canceled. DIVA Connect cancels a task by removing the task from the AutoCopy queue. Canceling has no effect on any copy jobs that may be currently running.

Managing the AutoCopy Queue with Admin

- Pause/Unpause and Clear AutoCopy Tasks

  Using `Admin`, you can pause and unpause the scheduling of new jobs. Pausing or unpausing will not effect jobs that AutoCopy has already spawned. You can also use `Admin` to clear all tasks in the AutoCopy queue.

  See the *Top-Level Menu Item* table.

- Evaluate AutoCopy Rules Against Existing Assets

  You can select `Run Batch AutoCopy Rules on Existing Assets` option in the `Admin` utility to generate copy tasks for any existing asset that matches the AutoCopy rulesets. Starting with DIVA Connect 3.1 this option now accepts an optional file name. If a file is entered, then the rules rulesets from this file will be evaluated. If no file is specified, the AutoCopy rulesets specified in the ClientAdapterConfig will be used.

  For more information, see the *Top-Level Menu Item* table.

An AutoCopyRules file used for this feature uses only the <Ruleset> section. The top-level parameters are not used and must be specified in the file that is referenced in the ClientAdapterConfig and DbSyncConfig files.

Caution: Running AutoCopy rules on existing assets can result in thousands of copy tasks added to the AutoCopy queue.

Routing Copy or Restore Jobs to the AutoCopy Queue Using DIVA REST API

Restore or Copy jobs sent to DIVA Connect (running in MultiDiva mode) via the DIVA REST API normally execute immediately. However, there is an option to route jobs to the AutoCopy queue for scheduling. The job becomes a task in the queue, allowing an application to schedule thousands of restores or copies at once, just by using the DIVA REST API. These jobs may take weeks to complete.

To route a job to AutoCopy, provide the -autocopy flag in the options field of a Copy or Restore command sent via the DIVA REST API. Partial Restore is currently not supported. DIVA Connect will use the parameters in the job to generate the task. The -autodelaymins parameter will delay the activation of the task for a specific number of minutes.

Routing Copy or Restore Jobs to the AutoCopy Queue Using DIVA Connect UI

You can optionally route DIVA Connect UI copy or restore jobs to the AutoCopy queue. This facilitates the scheduling of thousands of copies at one time from a remote application.

Scheduling AutoCopy Tasks

When tasks make it into the queue, AutoCopy can then schedule them for execution. The following are a few features that can be used to schedule tasks that are in the AutoCopy queue. These features can make the best use of available tape, disk, and cloud resources.

Schedule by Tape

When copying or restoring large numbers of tape-based assets, tape library mounts, dismounts, and positioning can become significant. For items in the queue, the Schedule by Tape feature will group together assets that exist on the same tape, and use these groupings to schedule copies. This can help minimize the total time to restore tape-based assets.

To enable the feature, set the NumTapesToSchedule parameter to a value greater than zero.

The NumTapesToSchedule parameter indicates how many tapes to schedule concurrently (it does not indicate the number of tasks or assets to schedule). This value should be set to the maximum number of tape drives to dedicate to copying or restoring. DIVA Connect selects a list of tapes to copy, picks assets from each tape, and then schedules them in a round-robin fashion, until it reaches the MaxRequests limit. The outbound job priority is set using the ScheduleByTapePriority parameter. Using Schedule By Tape will always override any priority specified in AutoCopy rules, as priority affects job ordering in DIVA.

When executing schedule by tape, the Copy tasks normally execute a restore job at the source site, followed by an archive at the target site. In the event the source site has disk instances as well as the selected tape instance, DIVA might select the disk instance. This might work, but it also might lead to the tape getting dismounted only to be mounted again for the next asset. To avoid this, and reduce the number of mounts and dismounts, starting with release 3.1 the RestoreInstanceOnCopyTape parameter may be used to send a restore instance job to the source site. The tape instance will then be selected even if a disk instance exists.

NumTapesToSchedule must be set to put the Auto Copy in Tape Priority and enable the Restore Instance feature.

Additionally, you can set up Schedule by Tape to run only during off-peak hours, if desired. See the following section.

Off-Peak Time Window

Using AutoCopy, you can define a daily "off-peak" time window during which DIVA Connect can execute more jobs at one time (or less jobs, if desired).

The daily start time (OffPeakStartTime) and stop time (OffPeakStopTime) define the off-peak window. If either values are omitted (or they are the same), no off-peak period will occur.

By configuring OffPeakNumTapesToSchedule you can run the Schedule by Tape feature during off-peak hours. See above for more information.

Configuring AutoCopy

The AutoCopy configuration file (AutoCopyRules.xml) contains:

- *AutoCopy Settings*
- *AutoCopy Rulesets*

If you modify the AutoCopy configuration file while the system is running, select the Reload Workflow Profile / Rules option in `Admin` to inform DIVA Connect of your changes without restarting services.

For more information, see the *Top-Level Menu Item* table.

Creating a New AutoCopy Configuration File

1. Navigate to the DIVA Connect home directory (where DIVA Connect is installed).
2. Navigate to the `Program\conf\application\templates` folder.
3. Copy the `AutoCopyRules.xml.ini` to the parent directory, but leave out the `.ini` extension (`../AutoCopyRules.xml`).
4. Using the tables below as a reference, edit the parameters in the `AutoCopyRules.xml` file to configure the AutoCopy feature.
5. To activate AutoCopy, you must add a reference to the AutoCopy config file in both the ClientAdapter and DbSync configuration files. The `AutoCopyRulesFilename` parameter indicates the name of the AutoCopy file. The services assume the AutoCopy file is in the same directory as the other service configuration files.

Caution: Be careful when adding the AutoCopy file to the ClientAdapter and DBSync configuration files. Errors in the AutoCopy file may prevent the services from starting, in the same way as errors in the ClientAdaptor or DBSync configuration files.

Creating a New BatchAutoCopy Configuration File

Create the BatchAutoCopy the same as the AutoCopy Configuration file, using items 1 - 4 in the previous section, except in item 3, use `BatchAutoCopyRules.xml.ini` as the template. Note that the top level configuration items are not included in this file. These parameters continue to be specified by the AutoCopy rules defined in `ClientAdapterConfig` and `DbSyncConfig`. This file may be specified when using the`Run Batch AutoCopy Rules on Existing Assets` option in the Manage AutoCopy Menu of the `Admin` tool.

AutoCopy Settings

The following table contains the configuration file top-level parameters used to customize scheduling behavior. The default value in the Data Type/Default column indicates the value that the parameter will have if it is not specified in the configuration file.

Parameter	Description	Data Type/Default
MaxRequests	Maximum simultaneous AutoCopy jobs to schedule at one time (during normal processing).	Integer (default: 10)
NumTapesToSchedule	Turns on Schedule By Tape if greater than zero; Schedule this number of tapes at a time.	Integer (default: 0=disable scheduling by tape)
AllowLocalCopy	Allows local copies using AutoCopy. If true, and the asset already exists at the target site, a local copy to the target media will be scheduled (provided the object is not already stored on that media).	Boolean (default: true)
DefaultWorkflowProfile	The DIVA Connect Workflow Profile to use when submitting copy jobs.	String (default: default)
ScheduleByTapePriority	Copy job priority to use when Schedule by Tape is enabled. Schedule by Tape overrides the priority specified in AutoCopy rules.	Integer (default: 40)
RestoreInstanceOnCopyTape	If true the restore job of a copy (tape priority) will use restoreInstance.	Boolean (default: false)
RetryTotalLimit	Maximum number of retries for an AutoCopy task.	Integer (default: 3000)
RetryDelayMins	After an AutoCopy job fails, the minimum delay before another attempt.	Integer (default: 15 minutes)
DiskRequestReserve	How many jobs of the total to be reserved for disk-based assets, when scheduling by tape.	Integer (default: 1)
OffPeakStartTime	Time to start the off-peak period	Time of day (HH:MM, local 24hr) (default: none: no off-peak period)
OffPeakEndTime	Time to end the off-peak period	Time of day (HH:MM, local 24hr) (default: none: no off-peak period)

Parameter	Description	Data Type/Default
OffPeakMaxRequests	Maximum simultaneous AutoCopy jobs to schedule during the off-peak period.	Integer (default: 40)
OffPeakNumTapesToSchedule	Number of tapes to schedule during off-peak hours.	Integer (default: 0=no scheduling by tape)
ConsecTapeErrorThreshold	Number of errors before abandoning a tape (when scheduling by tape).	Integer (default: none)

Include/Exclude Rule Parameters

AutoCopy rulesets determine which assets should replicate to other sites. Each ruleset contains if portions (the Include sections of each ruleset), and a then portion (the Action section of each ruleset). See AutoCopy Rules above for examples of rules and actions.

Parameter	Description	Data Type/Default
SourceSitename	Matches the sitename where the asset was archived.	String
ArchivedMoreThanDays	Matches if asset was archived more than this many days ago.	Integer (number of days)
ArchivedLessThanDays	Matches if asset was archived less than this many days ago; useful if a DIVA Connect database resync occurs.	Integer (number of days)
ObjectName	The name of the asset.	String
ObjectCategory	The Collection of the asset (part of the formal name of the asset).	String
ObjComments	The comments field in the new asset.	String
ObjHasMedia	Matches the media to which the asset has been archived.	String
ObjSourceDest	Matches the Server where the object was archived from.	String
ObjHasStoragePlan	Matches storage plan of new asset.	String

Parameter	Description	Data Type/Default
ObjHasSizeGbGreaterThan	Matches if the asset size is greater than this number (in fractional GBs).	Decimal (in GBs)
ObjHasSizeGbLessThan	Matches if the asset size is less than this number (in fractional GBs).	Decimal (in GBs)
ObjPathRootPat	Matches the original file path root of the archived object. Glob matching (* matches up to next /, ** matches all).	String

Parameter	Description	Data Type/Default
Sitename	The name of the DIVA Connect site to copy to.	String (required)
Media	The target archive media to copy to.	String (required)
Priority	The priority of the job.	Integer (1-100; default: 50)
DelayMins	The time to wait in minutes before scheduling the task.	Integer (default: 0)
Operation	The name of the operation (Copy or Restore).	String (default: Copy)
ReplaceTarget	True if the copy should replace that already exists on the site.	Boolean (default: false)
SourceDest	The Server to restore to.	String (1-96)
FilePathRoot	The FilePathRoot to use in the restore.	String
Options	The options to use for the copy/ restore.	String
CreateRestoreFolder	True if a uniquely named top-level folder should be created for each object.	Boolean (default: false)
WorkflowProfile	The DIVA Connect Workflow Profile to use when submitting copy jobs.	String (default: DefaultWorkflowProfile)

Adding Script Variables to a Configuration File

DIVA Connect allows variable substitution in configuration files to make configuring multiple script files easier. When the pattern ${variable_name} is encountered in an XML Value (variables are not valid in Tag Names), the value of the variable is substituted when the DIVA Connect reads the script. The value can be taken from an environment variable or assigned directly within the script.

If the Variable Name in the script is named the same as an Environment Variable, the value of that variable will be substituted in the script. Alternatively, you can define variable values at the top of each script using the Variable tag. The syntax is: `<Variable name=”LocalSitename” value=”tscm1”/>`. When DIVA Connect reads a configuration script, it checks to see if any variables that are used within the script have been set at the top. If not, it then looks for an Environment Variable with the same name as the variable.

For ease of use, a script file named `env.conf` has been created within the DIVA Connect home directory, in the `Program\conf\divaconnect\wrapper` subfolder. Variables can be centrally defined in this configuration file and will be available to all of the DIVA Connect services. If the values are changed and the service is restarted, the changes will be reread. Refer to the `env.conf` file for sample variables.

The DIVA Connect User Interface

This chapter describes how to configure DIVAConnectUI.

Topics

- Prerequisites
- The DIVAConnectUI
- Viewing Assets
- Viewing Jobs
- Copying an Object
- Restoring an Object
- Canceling Tasks
- The Configuration File

Prerequisites

To use the DIVAConnectUI application:

- The ClientAdapter must be configured and running on the server side.
- To perform intersite copies within DIVAConnectUI, ensure that the ClientAdapter Site-To-Site mappings are configured.
- Configure and run the DbSync service to view the most up-to-date asset information.

Note: DIVA Connect 2.x does not supports the TSCM Web App; use the DIVAConnectUI instead. DIVA Connect 2.x does not forward or support System Management App messages in either MultiDiva or Direct Mode.

The DIVAConnectUI

To start the DIVA UI application in Windows, click the provided shortcut link. This link is located in the DIVA Connect home directory, in the

`C:\DIVAConnect\Program\application\bin` subfolder. This shortcut can be copied to the Windows Desktop or Windows Start menu.

On Linux, open a terminal window and call the DIVAConnectUI.sh script to start the DIVAConnectUI.

For details on installing DIVAConnectUI, see *Prerequisites for Using DIVA Connect REST API*.

Connecting to DIVA Connect

After starting the DIVA Connect application:

- Click either the *Jobs* or *Assets* tab to open a prompt for the DIVA Connect server URL.
- Enter the URL of the DIVA Connect server, and then click *OK*.
- By default, the URL corresponds to the host name of the ClientAdapter, followed by a colon, followed by the ClientAdapter WebServicePort. The value that you enter will be persisted in the DIVAConnectUI properties file.

  For example: `https://127.0.0.1:9801`
- If userlogin=true in ui.properties, a basic authentication dialog will open to accept a username and password. A username and password are required only if UserAuthEnabled at the TOP_LEVEL of ClientAdapterConfig is true.
- If a connection error occurs, a message appears in the lower-right corner of the screen. Clicking the *Change URL* button prompts for a new URL.

For information on adding users to the database, see *Add a User*.

Viewing Assets

To display a list of assets, click the *Assets* tab. The first 100 assets will be listed in the left pane. The asset name will be shown in blue, followed by the object Collection.

By default, assets are presented in Object Name order. Select an asset to view details displayed on the right pane.

Asset Details Panel

The Asset Details panel is divided into three sections: the Global object Parameters at the top, the Sites Table in the middle, and the Asset Filenames table at the bottom. The following are descriptions of some parameters and sections on the Asset Details panel:

- Object Parameters

  The parameters at the top of the Details panel include the total size of the object, the archive date, the number of copies (instances), and comments.

- Last Verified Date

  This represents the last time that the object was checksum verified on tape, at any site. If no tape instances exist, only then will it return the last time the object was verified on disk. If the object was never verified on archived media, the field is blank.

- Alerts

  Any object alerts will be displayed directly underneath the Comments field. For instance, if DIVA Connect detects that two sites have objects with the same name, but different content, an alert will appear.

- Active Tasks & Jobs

  On the Asset Details panel, the text above the Sites Table indicates any DIVA Connect tasks or jobs currently active on the selected object. Each task will have the hours that the task has been active, or, the number of hours until the task becomes active. DIVA Connect jobs will have the job type and id displayed. It is useful to view this field before issuing copies or deletes. This value is refreshed only when you press the Search button.

  For more information, see *Searching Assets*.

- Sites Table

  Each site that contains instances of the object is displayed in the site table. Each site can contain one or more object instances. Objects for each site have a Storage Plan and initial archive dates (which can be used in the Search panel).

  A site icon resembling a house indicates that the site is the local site. A purple site icon indicates that the site's assets are display-only, and jobs cannot be run on them. A site icon resembling a globe indicates that the site is not local.

- Asset Filenames Table

  The file names that comprise the archived asset appear below the site table. The file names are organized into pages, and ordered according to the order that they were archived. The file names for complex archived objects cannot be displayed in this panel.

Searching Assets

DIVAConnectUI contains powerful object search capabilities. Click the *Search* button on the left to open the *Asset Search* panel.

The *Asset Search* panel allows many ways to search for assets. Some parameters are selectable, meaning that you can select both an attribute and value. Each value entered poses an additional restriction on the assets returned. Wildcards are permitted in all search fields except the date and time fields.

The following is a list of some parameters used for searching assets:

- Archive Date Search

  DIVA Connect allows the user to search on the date that an object was archived to a TSCM site. A start and end date and time range can be specified that narrows the

search to objects that have an archive date in range. Click the calendar icon to select a date, and then modify the time value in the text field to the desired time. an object may have multiple archive dates (one for each site), and this query searches for any that exist within the range.

- Object Name / Collection

  An asset name is composed of two fields, Object Name and Object Collection. The Collection is the second half of the formal name of an object. Additional object names and/or categories can be queried using user-selectable query terms (see Other Search Parameters below).

- Site Search

  You can search for objects that are either on a site, not on a site, or have a tape copy on a site. This is useful for determining, for example, which objects need to be copied to other sites.

- Event Search

  You can search jobs for a particular type of job event. The drop-down contains some commonly searched events.

- Other Search Parameters

  You can also search on other parameters such as file name, object size, comments, Object Name and Collection, tape barcode, and media.

  You can select the same parameter (for example media) multiple times and provide different values. By default, these multiple values are joined with all other values in the query using a logical AND. For example, if you search on Sitename=Site A and Sitename=Site B, your search will return objects that are present on both Site A and Site B.

  However, if you select the OR Like Query Params check box, the multiple values are joined together using a logical OR. For example, you can search for objects that have a media of POST1 OR PLAYOUT (or both).

- Checksum Failures

  You can select to display Checksum Failures. This returns all assets that have encountered checksum failures as part of TSCM operations, such as Restore and Copy. The particular site that experienced the failure is marked with an alert icon in the site table. There are no query parameters for this search (use the default value of true).

- Missed Deletes

  You can select to display Missed Deletes. This returns all assets where a delete was attempted, but could not be processed. The sites that experienced the missed delete are marked with a gray X in the site table. You provide a time duration in days, which is subtracted from the current date and used to filter the query to return only the most recent missed deletes.

- Has AutoCopy Task

  You can select all objects that have an AutoCopy task associated by setting the value to True. Setting the value to False will select objects that have no tasks.

- Ordering

  You can sort the objects based on Object Name (the default), Collection, Archive Date, and Object Size. You may see significantly slower query performance when using some optional sort methods.

Cutting and Pasting Asset Details

Many of the values in the Asset Details panel can be copied to the clipboard by double-clicking on the values. In the *Asset Search* panel, right-clicking on a text field reveals a menu. This menu contains a paste option, which allows items from the clipboard to be pasted into the text field. Alternatively, you can use Ctrl-V to paste the information.

Viewing Jobs

Click the *Jobs* tab to display a table of DIVA Connect jobs in the left panel. This table is ordered by the date that each job was submitted. Each job in the table shows where content is moving from, and where it is moving to (if applicable). A label with an (SD) appended means that the content is moving from or to a Server. Otherwise, the content is moving from or to a DIVA Connect site.

See also *Rules for DIVA Connect Jobs (ClientAdapter)*.

Viewing Job Progress (Live Updates)

Jobs are enabled for live updates when DIVAConnectUI starts. If the job that is queried is currently executing, the progress of the job will be automatically updated on the screen. Filters can be applied to reduce the number of jobs that are dynamically updated on the screen. Live progress updates can be stopped by providing an end date and time in the Filter panel.

For more information, see *Filtering Jobs*.

Viewing Job Details

You can view the details of the job by clicking a job in the table. The details include information such as the priority of the job, the quality of service, source and target site names, and media (if applicable). In addition, a list of job-level events are displayed. These events show the steps that DIVA Connect takes to satisfy the job, and the errors encountered along the way.

Canceling Jobs

Right-clicking a job in the job table will show the *Cancel* option. If a job is canceled, another job (a Cancel job) is generated that shows the status of that Cancel attempt.

Filtering Jobs

DIVAConnectUI contains powerful job filter capabilities. Click the *Filter* button on the left to open the *Job Filter* panel.

The *Job Filter* panel contains parameters used to filter the list of jobs. Two of the parameters are user-selectable. Each value entered poses an additional restriction on the assets returned. Wildcards are permitted in all search fields except the date and time fields and Job ID field.

Note: Unlike the *Asset Search* panel, you cannot search on the same attribute more than once.

The following are some search terms that can be applied to the list of jobs:

- Job ID

  DIVA Connect jobs are uniquely identified by a Job ID. DIVA Connect allows filtering on Job ID or the name of the object being processed.

- Job Submission Date

  A start and end date and time range can be specified that returns only jobs that have been submitted with the date range specified. Click the calendar icon to select a date. The current local (computer) time is automatically populated in the text field. You can modify the time value in the text field to the desired time. If an end date and time is supplied, no status or progress updates will be provided on screen. Delete the end date and time to enable live updates again.

- Job Type

  Filters can be created on the type of job. Each type can be individually enabled or disabled. In this way, filters can ensure (for example) that only Archives and Deletes appear in the list.

- Job Status

  Filters can be created on the Job Status. In this way, filters can ensure (for example) that only jobs that are either Pending or Running are displayed.

- Other Search Parameters

  You can also filter on other parameters such as Media, Unmanaged Storage Repository, Object Name, Collection, and Comments. Finally, you can search for jobs that were generated by an AutoCopy task.

Cutting and Pasting Job Details

Many of the values in the Job Details panel can be copied to the clipboard by double-clicking on the values. In the *Job Filter* panel, right-clicking on a text field reveals a menu. This menu contains a Paste option, which allows items from the clipboard to be pasted into the text field. Alternatively you can use Ctrl-V to paste the information.

Copying an Object

DIVA Connect can copy objects from one site to another, or it can copy the object to different archive media on the same site (by creating a new object instance).

1. Within the Asset Table, select the objects to copy.
2. Above the Asset Table, select Copy from the drop-down menu.

   A dialog box will appear showing the selected objects.
3. Select a Target Site, Media/Storage Plan, and Priority.
   - If the object already exists on the site you are copying to, DIVA Connect creates another instance with the archive media that you select. In this case, specifying a Media/Storage Plan causes the copy job for that object to fail, as the object on that site already has a Storage Plan.
   - If you select Selected By DIVA Connect for the Media/Storage Plan option, DIVA Connect chooses an appropriate medium for the copy. If the object already exists on the site you are copying to, DIVA Connect won't create another instance on that site.
   - You can choose to run the job immediately, or place it on the AutoCopy queue for scheduling.
4. Select whether the copy should be run right away, or sent to the AutoCopy queue for batch execution.

   Click *Submit*.
5. Click either *Monitor Jobs* or *Close*.

   If you choose *Monitor Jobs*, you are taken to the Jobs View where you can monitor the DIVA Connect Copy jobs for each object that you selected.

Deleting an Object

You can delete an object from a given site, from all sites, or from a specific media on a site.

1. Within the Asset Table, select the objects to delete.
2. Above the Asset Table, select Delete.
3. Select a Target Site, Media, and Priority.

   You can select a specific site, a specific media, or all sites.
4. Click *Submit*.
5. Click either *Monitor Jobs*, *View Assets in AutoCopyQueue*, or *Close*.

   If you choose Monitor Jobs, you will be taken to the Jobs View where you can monitor the DIVA Connect Delete jobs. If you choose View Assets in AutoCopy Queue, you will be taken back to the Assets View, but will filter on assets having AutoCopy tasks.

Restoring an Object

objects can be restored to a particular Server using the following procedure:

1. Within the Asset Table, select the objects to restore.
2. Above the Asset Table, select Restore. A dialog box appears showing the selected objects.
3. Enter a Server and select a Priority.
4. Optionally, enter restore options in the Options field, and (or) a directory path destination relative to the Server.
5. Check the box if you would like DIVA Connect to create a top-level directory for each object.
6. Choose whether you want to run the restore right away, or send it to the AutoCopy queue for batch execution.
7. Click either *Monitor Jobs* or *Close*.

   If you choose *Monitor Jobs*, you are taken to the *Jobs View* where you can monitor the DIVA Connect Restore jobs for each object selected.

Canceling Tasks

You can delete/cancel tasks that have been scheduled on assets. Select one or more assets, and select the *Cancel Tasks* action. You have the option of canceling all tasks associated with the asset, or limit it to a particular target site or media (or both).

The Configuration File

The standard DIVAConnectUI startup script is configured to load a properties file upon startup. You can find this configuration file within the DIVA Connect home directory (`Program/conf/divaconnect/ui.properties`).

Note: DIVAConnectUI needs write permissions on the properties file, as it records each change to the URL or username directly in the properties file.

You can configure a default URL in this file. This URL should refer to the ClientAdapter's network address and WebServicePort (configured in ClientAdapter.xml). Local web servers and routers may change the address and (or) port needed in the URL.

In this file, you can configure the following parameters:

- logLevel

  DIVAConnectUI writes a log file, and you can change the default logging level by changing the logLevel parameter.

- divaconnectUrl

  This represents the URL that connects to DIVA Connect (the ClientAdapter service). Every time the URL is changed in the application, it is updated here in the configuration file.

- numObjectsToQuery

  The maximum number of objects per page to retrieve in the Assets View.

- numRequestsToQuery

  The maximum number of jobs to retrieve in the Jobs View.

- username

  The user name (for example, diva) to pass to DIVA Connect, which can be used in Access Rules.

- userlogin

  This value is true if the UI should prompt for a username/password before attempting to connect (default: false).

Administration

This chapter describes how to configure the `Admin` utility.

Topics

- The Admin Utility
- Job Processing and Queuing

The Admin Utility

`Admin` is a simple command-line tool that has options for administering DIVA Connect. You can only run this utility on the server where the ClientAdapter and DbSync services are running.

To start the utility, open a command window, and then navigate from the DIVA Connect home directory to the `C:\DIVAConnect\Program\application\bin` subdirectory. Type one of the following commands to start the utility:

Windows:

```
Admin.bat {ClientAdapterWebUrl} {DbSyncWebUrl}
```

Note: If you do not supply the URL arguments, the utility will assume that the ClientAdapter and DbSync services are running locally, and will prompt for the ClientAdapter and DbSync service ports.

The following table describes the `Admin` options, selectable through a menu system.

Top-Level Menu Item	Tasks	Description
DIVA Connect Database...	Create Initial DIVA Connect DB	Calls the REST API of the DIVA DB Agent service to create a DIVA Connect database schema.
DIVA Connect Database...	Add Sites	Adds one or more site definitions to the DIVA Connect database.
DBSync...	List Synced Sites	Generates the list of the sites in which asset information is being synchronized. It will also display the synchronization status of each site. If a site is in an initial sync state, the percentage complete will also be displayed.
DBSync...	Resync a Site	Resynchronizes all object records from a particular site to the DIVA Connect database. **Caution: This option will delete all asset records in the DIVA Connect database (for the selected site) before re-syncing them. In addition, AutoCopy rules will be run again on each resynchronized object.**
DBSync...	Re-sync an object	Updates object records for a specific object at a specific site.
Sites...	Show Site Parameters	Displays DIVA site parameters, including the number of queued jobs to the site, number of jobs (sent by DIVA Connect) running on each site, date of last communication with the site, and the throttling parameters.
Sites...	Set Site Parameters	Allows the user to set the DIVA throttling parameters: The SubmittedThrottleThreshold controls how many jobs DIVA should send to a site before waiting (for one of them to complete). The TotalThrottleThreshold is similar, but is based on how many total jobs are running on the DIVA site. DIVA Connect will wait until the total DIVA jobs drops below this number (before sending the next job). If Access Rules are defined, this option requires access to the ChangeConfig operation.

Top-Level Menu Item	Tasks	Description
Sites...	Add Sites	Adds one or more site definitions to the DIVA Connect database.
Services...	List DIVA Connect Services/Status	Lists the DIVA Connect services that were installed from this installation directory.
Services...	Start/Restart a DIVA Connect Service	Starts (or restarts) a DIVA Connect service.
Services...	Stop a Service	Stops a DIVA Connect service.
Services...	Install a new DIVA Connect Service	Installs a DIVA Connect service.
Services...	Uninstall a Service	Uninstalls a DIVA Connect service.
AutoCopy...	Pause AutoCopy Scheduling	Pauses AutoCopy scheduling. This has no effect on jobs that have been created from the tasks.
AutoCopy...	Unpause AutoCopy Scheduling	Unpauses AutoCopy scheduling.
AutoCopy...	Clear Entire Queue	Clears the entire AutoCopy queue.
AutoCopy...	Evaluate Rules on Existing Assets	Evaluates the AutoCopy rules on all existing assets. Take care with this option, as thousands of tasks could be generated.
Reload Workflow Profiles/Rules	Reload Workflow Profiles	Causes all Workflow Profiles to reload. It will also reload any Access Rules or AutoCopy Rules that are defined. If Access Rules are defined, this option requires access to the ChangeConfig operation.
Logs...	Get Log Level for ClientAdapter	Lists the log level of the ClientAdapter services.
Logs...	Set Log Level for ClientAdapter	Dynamically changes the log level (valid values are ERROR, WARN, INFO, DEBUG, TRACE).
Logs...	Get Log Level for DbSync	Lists the log level of the DbSync service.
Logs...	Set Log Level for DbSync	Dynamically changes the log level (valid values are ERROR, WARN, INFO, DEBUG, TRACE).

Top-Level Menu Item	Tasks	Description
Users...	Add a User	Adds a DIVA Connect user and password to the DIVA Connect database. Insure that the ClientAdapter parameter UserAuthEnabled is set to true, and set the user's DIVA Connect UI property file parameter userlogin to true.
Users...	Delete a User	Delete a user from the DIVA Connect database.
Users...	List Users	List the users that have been created.
Users...	Change Password	Changes the user's password. The password will expire in 180 days.
Misc...	List API Socket Connections	Lists all Client DIVA Connect API connections, including those in Direct Mode.
Misc...	Kill an API Socket Connection	Provides an option to end a particular API connection, identified by ID.
Misc...	Generate Unique ID	Generates a unique id that can be used as a username, for example.
Misc...	List Cleanup Statistics	Lists statistics for the assets that need to be purged after transfers occur.
Misc...	Configure Connect Adapter in Core REST API	Prompts the user for the URL to update `DIVA\Program\conf\restapi_connect_adapter/application.properties`

Log Files

DIVA Connect creates the following types of log files:

- Trace Logs

  Located within the DIVA Connect home directory in the `Program/log/divaconnect` subfolder. Each of the DIVA Connect services (ManagerAdapter, DbSync, and ClientAdapter) create their own subfolder underneath the `Program/log/divaconnect` folder and generate their log files in that subdirectory.

- Wrapper Service Logs

  These logs output messages related to startup and shutdown of the windows service. This is the place to look if the service is not starting correctly. These logs are within the DIVA Connect home directory in the `Program/log/divaconnect` subfolder. They will be named similar to the `Wrapper.conf` file, but with a `.log` file name extension (for example, `ManagerAdapterWrapper.log`).

- GUI Logs

  Errors that occur in DIVAConnectUI will appear on the client computer, not on the server side. The logs appear in the `Program/log/divaconnect/gui` subfolder.

DIVA Connect will package logs older than one hour into zip files, and retain two days worth of logs for review.

Job Processing and Queuing

The following sections discuss queuing and processing of DIVA Connect jobs.

DIVA Connect Job Queuing

DIVA Connect can accept more jobs than downstream DIVA systems can process with job queues. DIVA Connect enforces a maximum number of jobs that can be queued and (or) running internally (the default is 5000), using the GlobalDivaconnectRequestLimit parameter. DIVA Connect will start rejecting jobs if this limit is reached. The DIVA Connect ClientAdapter service maintains a queue for each site. You can configure DIVA Connect to feed jobs to sites slowly, or to send jobs to sites all at once (where they will likely be queued by DIVA).

If a job is queued to a DIVA system, and the DIVA system is restarted, all Jobs will be terminated. DIVA Connect behaves differently - DIVA Connect stores each job in a database. If the ClientAdapter service is restarted, DIVA Connect reads the pending and Jobs and restarts them. However, not all jobs will be restarted this way. For example, delete jobs will never be reissued after the service restarts. If recovering jobs on startup is not desired, the ClientAdapter AbortAllOnStartup parameter can be set to terminate all jobs in the queue at startup.

DIVA Connect jobs are distinct from tasks in the AutoCopy queue.

For more information about Copy jobs and AutoCopy tasks, see *AutoCopy*.

DIVA Connect Job Throttling

By default, DIVA Connect will send one hundred jobs to a site before stopping and waiting for one of the jobs to complete. The parameter that controls the limit is SubmittedThrottleThreshold, which is configurable in the ClientAdapter on a per site basis. It can also be changed at run-time through the `Admin` utility. In addition, DIVA Connect can throttle jobs based on the total number of jobs running on a DIVA site (using the TotalThrottleThreshold parameter). You can set either parameter to -1 to indicate that no throttling should be performed. You can also set the value to 0, indicating that no jobs in the queue should be sent to DIVA. This can be useful in certain situations.

If a DIVA Connect job is queued to a particular site for more than a few seconds, DIVAConnectUI will display the position of the job in the queue. If another job is queued with a higher priority than the first, it will likely have a higher position in the queue. If the job fails and is retried, the job will be queued again (although it will get a priority boost from being in the system for a long time).

Delete jobs associated with queuing and timeouts are treated differently than other jobs. The DeleteWaitTimeoutMins parameter controls how long DIVA Connect waits for a delete to complete before timing out the operation. The default is two minutes, but can be increased to be more in line with other commands.

DIVA Connect Retries

Some DIVA Connect operations can be retried automatically within DIVA Connect. There are two type of retries in DIVA Connect. The first are AutoCopy retries on Copy or Restore tasks. AutoCopy will automatically spawn new jobs when one fails, until a job is successful. The other type of retries are applied at the Workflow Profile level -- without re-spawning a new job. With Workflow Profile retries, Copy, Restore, Partial File Restore, and Delete jobs can be retried. Restore & Partial File Restore jobs can be retried a configurable number of times, where Copy and Delete jobs are retried over a configurable time interval. These retries are modified at run-time without restarting the ClientAdapter.

If a site is down, and jobs are queued to that site, DIVA Connect will wait for SiteDownRequeueWaitMins minutes for the site to become operational. If that configured time period elapses, and retries are configured, DIVA Connect will attempt to retry the job, possibly on another site. If retries are not configured the job will terminate.

For more information, see *Workflow Profiles*.

DIVA Connect REST API

This chapter highlights the DIVA Connect support of the DIVA REST API, and provides information on how to supply DIVA-Connect-specific information using the DIVA REST API.

Topics

- DIVA REST API Support
- DIVA REST API Authentication
- DIVA Connect API Version Compatibility
- Operations on Archived Content
- Other Supported Commands
- Unsupported Jobs
- Return Codes
- HTTP Return Codes

DIVA REST API Support

DIVA Connect allows the DIVA REST API to control multiple DIVA sites as if they were one large archive system. The DIVA REST API allows client applications to connect to an archive system and store content, copy content, delete content, or restore content. The DIVA REST API also supports retrieving of information about archived objects. DIVA Connect implements support for a large subset of the DIVA REST API calls, including those most commonly used by popular applications such as Media Asset Management (MAM) applications.

For more on the DIVA REST API, see the *DIVA Application Programming Guide*.

DIVA Connect 4.0 supports the DIVA REST API that is included as part of the installation of DIVA 9.0 and later.

For more detailed implementation information, see the Swagger REST API page at https://localhost:8765/swagger-ui.html

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Note: Telestream strongly recommends that you use the DIVA REST API rather than previous APIs such as the DIVA C++ API. The DIVA C++ API is deprecated, but supported for backward compatibility. The DIVA REST API offers new and enhanced features and security.

For more information, see the *DIVA Application Programming Guide*.

DIVA REST API Authentication

Note: Telestream has deprecated the DIVA C++ API and the DIVA Java API.

You can use DIVA REST API credentials to authenticate users configured in the DIVA Connect database. Users configured with a Workflow Profile use that profile for the session. This feature is available only with the DIVA REST API, or on secure DIVA C++ API and DIVA Java API connections. Use <UserAuthEnabled> in the ClientAdapter <Ports> section.

For more information on how to set up authorized API connections, see *Client API Ports*. For more information about DIVA APIs, see the *DIVA Application Programming Guide*.

DIVA Connect API Version Compatibility

DIVA Connect supports a subset of the full DIVA REST API command set. DIVA Connect rejects some commands in MultiDiva Mode, such as EjectTape. DIVA Connect supports client connections from DIVA API releases 7.3 and earlier.

Invoking DIVA REST API calls against a DIVA Connect server works like invoking calls against DIVA, with some differences. DIVA Connect accepts some of the well-known DIVA REST API parameters differently than does DIVA. In addition, the content of fields returned by DIVA Connect may be slightly different from DIVA, or have a different format. This section highlights those differences.

DIVA Connect requires DIVA 7.3.1 or later on connected DIVA sites. DIVA sites may then be upgraded independently without requiring an upgrade to DIVA Connect.

Operations on Archived Content

This section highlights jobs that involve the transfer (or deletion) of archived content, including Archive, Restore, Delete, and Copy. You can invoke these jobs through the DIVA REST API. You can also invoke some from the DIVAConnectUI.

For details on DIVA REST API jobs, see the DIVA Application Programming Guide.

Note: In DIVA Connect MultiDiva Mode, DIVA Connect jobs often require a few additional pieces of information that are not needed by other jobs issued directly to DIVA.

DIVA Connect jobs often require additional information because DIVA Connect can access multiple sites. For instance, you can use the Copy command in DIVA Connect to copy content from one DIVA system to another. DIVA Connect needs to know, at a minimum, what the target site is. However, the DIVA REST API CopyToGroup command

doesn't contain a target site parameter. The sections below detail how to specify this additional information.

For more information on configuring DIVA Connect MultiDiva Mode, see *Client API Ports*.

The following table identifies the DIVA REST API Content Jobs that are supported by DIVA Connect. Clients that issue these jobs are provided a Job ID in return, which can periodically query the status of the job.

Job	Behavior in DIVA Connect
Archive	Enables digital assets from a Server (such as FTP or CIFS file system) to be transferred to, and stored in, the local DIVA site, or optionally, another chosen site. For more information, see *Archive Jobs*.
Restore Restore Instance	Enables a DIVA Connect object to be restored (transferred) to a Server (such as FTP or CIFS). You can specify the site and (or) instance to restore, or let DIVA Connect choose the best site. DIVA Connect decides whether it should (1) restore an object from the local DIVA, (2) directly restore an object using a remote DIVA, or (3) pull an object from a remote DIVA and then transfer it to the chosen Server. A Restore Instance allows a specific instance at a specific site to be restored. If a failure occurs, you can configure DIVA Connect to retry on other sites. For more information, see *Workflow Restoration*.
Partial Restore Partial Restore Instance	Partially restore an object in a manner similar to a full restore. If issuing a partial file restore on a remote system, that DIVA site must be configured for partial restore in a manner similar to the local site. For more information, see *Partial File-Restore Jobs*.
Copy (CopyToGroup)	Copy content from one DIVA site to another (an Intersite Copy), or create another instance of an object on new media at a DIVA site (equivalent to issuing a CopyToGroup on a single DIVA system). A specific instance can be copied to a target site. You can configure DIVA Connect to retry for a given time period. For more information, see *Copy Jobs*.
Delete DeleteInstance	Delete content from all sites, a specific site, or delete a specific instance on a specific site. If objects are locked on sites to be deleted, you can configure DIVA Connect to retry for a given time period. For more information, see *Delete Jobs*.

Archive Jobs

An Archive job transfers content from a Server (configured in DIVA) to DIVA media (disk, tape, or cloud). The API caller arranges for the transfer to be made, but does not actually transmit the content. The DIVA REST API arranges for a transfer to occur from the Server to DIVA. This differs from a web-based cloud API where the content is transferred directly from the requester through HTTPS. By default, DIVA Connect archives to the local site.

Archive jobs issued to DIVA Connect are similar to those directly to DIVA, but with a few additions. Normally, DIVA Connect will archive to the local site. However, you can archive directly to another site in one of two ways:

- By providing the -site {sitename} option in the options field. An example would be -site tscm1.
- By prefixing a Target Server sitename to the media parameter in the archive job. For example, sitename1_TapeGroup1 indicates a Target Server site called sitename1, and a media of TapeGroup1.

DIVA Connect does not support continuous retries for Archive commands, but does support a BackupArchiveSite option, which provides an alternate archive site in case the primary site is down.

Archiving Load Balancing

DIVA Connect 4.0 adds a new Load Balancing feature for Archive Jobs. This feature distributes archives, in a round-robin fashion, to selected sites. Each site must be configured to have a connection to the same Source(s) that will be used by jobs to be load balanced.

Currently Archive Jobs are sent to the Local site unless a site has been specified in the job. There are no retries by default. However, if a BackupArchiveSite has been configured the job will be retried one time at this site.

Archive jobs will be assigned to configured sites in a round robin fashion when the Load Balance feature is enabled. The Load Balancing feature will be enabled only when the following is true:

1. The site has not been specified in the job.
2. At least 2 sites must be configured for Archive Load Balance.
3. The media (or storage policy) exists for each of the sites to be considered.

If this list is false, site selection will revert to the legacy approach.

If the job fails to complete, a retry is attempted at the next site configured for load balance.

For example, add the following to the <WorkflowProfile> section of the ClientAdapterConfig.xml to load balance between Site1 and Site2:

```
<ArchiveLoadBalanceSite>
     <Sitename>Site1</Sitename>
</ArchiveLoadBalanceSite>
```

```
<ArchiveLoadBalanceSite>
     <Sitename>Site2</Sitename>
</ArchiveLoadBalanceSite>
```

Job Restoration

A Restore job allows the client to restore content that exists in the archive system. The content arrives at the particular Server chosen in the job. The DIVA REST API arranges a transfer from a DIVA site directly to a Server (such as FTP or CIFS disk). This differs from a web-based cloud API where the content is transferred directly to the requester through HTTPS.

When restoring content using DIVA Connect, the caller need not know which particular DIVA system has the content. And if failures occur retrieving content from one DIVA site, another DIVA site can automatically be consulted to retrieve the content.

DIVA Connect supports restoring to any Server on any DIVA Connect site. DIVA Connect will retrieve content from other sites as needed to satisfy the job, ultimately transferring the content to the target Server.

Restore jobs issued to DIVA Connect are similar to those issued directly to DIVA, but with a few additions. Normally, DIVA Connect chooses the best site to restore from. However, DIVA Connect enables a client to specify the specific site to use for the restore. There are several ways this can be done:

- -site

  Normally, DIVA Connect will choose the site from which to restore. However, you can attempt a restore from a particular site by providing the -site [sitename] option in the options field of the job. If in fact the content is not located at the chosen site, the operation will fail.

- Instance Id

  If you need complete control over the Source Server, you can provide an instance number in the restore job. This will allow you to choose the Source Server site, and the DIVA instance to restore from (see the following section). This instance id can be obtained by performing a getObjectInfo() API call, or by viewing the object in DIVA Connect UI.

In both of these cases, retries are disabled.

Workflow Restoration

To satisfy a restore job, DIVA Connect uses the restore methods in the following table. DIVA Connect will dynamically select which restore workflow to use based on parameters such as the target Server and the source object. To decide which site to use for restores, DIVA Connect asks a series of questions, including:

- Is the object available on the local DIVA System?
- Does the object have a disk instance?
- Is the Server accessible from the remote DIVA System?
- Is the Server accessible from the local site?
- Is DIVA running on the Source Server or Target Server site?
- Is one site preferred over another in the configuration file?

Method	Description
Local	Used when an object exists on the local site. The local site is the DIVA System sitename to which you are sending messages. A local DIVA System is also considered part of the local site.
Direct Remote	DIVA Connect can arrange to have a remote DIVA system perform a restore operation. It will do this only if the target Server is also configured in the remote DIVA system. The Server names must match, and they must both refer to the same server or disk (and path on that disk, if applicable). When available, DIVA Connect prefers this method over performing a Restore using Intersite Copy.
Using Intersite Copy	If content is not local, and if a remote DIVA system cannot directly restore to the target Server, DIVA Connect can arrange for the content to be delivered in two hops. First, the remote DIVA restores to a Server shared between the source and target sites. Then, the local DIVA will archive the object, and finally, restore to the target Server. This way future jobs for the content will be retrieved much quicker. If it is desired to always perform remote restores by creating a nearline copy, set AllowDirectRemoteRestores to false in the Workflow Profile.
Using Intersite Transfer	In certain cases, when DIVA Connect is not able to perform a direct remote restore, DIVA Connect will deliver the content in two hops (as Restore using Intersite Copy) but will not actually archive the content locally. One such case involves Partial File Restore. First, DIVA Connect will instruct the Source Server DIVA to transfer the content to the Server accessible by both the source and target DIVA sites. Then, the local DIVA site will transfer the content to the target Server without archiving it.

Attribute	Description
Options	• -autocopy Providing this option adds the job as a task on the AutoCopy queue. This means that the job is not immediately executed. Instead, Auto-Copy schedules the task and ensures that it completes. • -autodelaymins If -autocopy appears, this parameter delays the execution of the task by at least this amount (in minutes). • -site This option will indicate a site to be used as the source for the restore. Normally, DIVA Connect will select the best site for the restore.

Unmanaged Storage Repository Servers

DIVA Connect will allow you to restore to a Server that is available on any site. DIVA Connect assumes that if a Server exists with the same name on two sites, both configurations point to the same physical Server\Device\Path. Users must be careful with the names that are assigned to Servers across the sites.

If a remote DIVA system cannot directly restore to the target Server, DIVA Connect can arrange for the content to be delivered in two hops (see Restore Using Intersite Transfer). DIVA Connect arranges this only if the server is the preferred site for the particular server.

For more information, see *Preferred Server Mappings*.

Retries

You can configure the Restore command to retry several times if the first restore fails. If the content to be restored exists on multiple sites, DIVA Connect will automatically retry the restore with those sites. You can configure the maximum number of retries. In some cases, DIVA Connect will decide to retry with the same site before moving on to other sites. In this case, DIVA Connect will examine the RestoreRetryIntervalMins value to determine how long to wait before retrying with the same site.

Limitations

- DIVA Connect supports a subset of the DIVA REST API. Refer to this chapter for a list of the supported messages.
- DIVA Connect has limited support for Multi Restore. DIVA Connect does not allow Multi Restores for remote Servers, and does not allow viewing or monitoring of multiple Servers through the UI.
- DIVA Connect does not support peer-to-peer site relationships.

Partial File-Restore Jobs

In addition to full restores of content, DIVA Connect also supports Partial File Restores. DIVA Connect determines the site where the content is located, and arranges to have the portion restored.

If an object exists on a remote DIVA system, and the target Server for the restore is not accessible by a remote DIVA system, DIVA Connect transfers the content in two steps - first using the remote DIVA to get the content to the local DIVA (without transferring the entire object), and then using the local DIVA to restore the content to the target Server.

As with restore, you can specify the instance number or -site parameter to perform a restore from a specific site, or specify retries when the initial site fails. And also as with restore, restoring to multiple Target Servers within the same restore job is not supported.

Copy Jobs

A Copy job creates a new instance of archived content from an existing instance. DIVA Connect allows content to be copied from one DIVA site to another. The DIVA REST API CopyToGroup command (1) copies an object from one DIVA site to another, or (2) simply creates a new instance on a single site. For copies, DIVA Connect needs to derive some parameters that are not available in the DIVA REST API. The following table describes these parameters.

Derived Attribute	Description
Target Sitename	Indicates which site the object should be copied to. Target site name does not exist as an existing field in the DIVA REST API. You can convey this to DIVA Connect in one of two ways: • -site Option By providing the -site [sitename] option in the options field. An example would be -site sitename1. • Sitename Media Prefix By prefixing a Target Server sitename to the media parameter in a copy job (with an underscore (_) separating the two fields). For example, sitename1_TapeGroup1 indicates a copy Target Server site called sitename1, and a media of TapeGroup1). If you specify no sitename, the local site will be assumed. The -site keyword will work only with an API release 7.3 or greater.

Derived Attribute	Description
Additional Options	• -autocopy Providing this option adds the job as a task on the AutoCopy queue. This means that the job is not immediately executed. Instead, AutoCopy schedules the task and insures that it completes. • -autodelaymins If -autocopy appears, this parameter delays the execution of the task by at least this amount (in minutes). • -replaceTarget If the object already exists on the target site, delete the content and re-archive the object. • -fromSite The site to copy from • -site The site to copy to
Media	Media indicates the type of media to use to store the copied object. DIVA Connect also enables providing a DIVA Storage Policy as a media name. Storage Plan will work only if the copy is an inter-site copy. You can prefix the target sitename to the media to indicate the target sitename as well. If you are not sure which media to provide, you can provide a media of any to let the system choose which media to store to on the target site. For example, a media of tscm1_any copies to site tscm1, but DIVA Connect chooses the media. The default that DIVA Connect provides may not be appropriate for some use cases. If the object is already on the target site, and any is specified, the system will simply return success.
Source Sitename	Normally, DIVA Connect will choose the site to copy from. However, if you need complete control over the Source Server, you can provide an instance number in the copy job. This implicitly enables choosing the Source Server site, and which DIVA instance to copy from (see the following section). This id can be obtained by performing a getObjectInfo() API call on the object to be copied. Additionally, -fromSite can be passed to indicate the specific site to copy from.

Site-to-Site Transfer Methods

In a DIVA Connect Copy job, if the Source Server site is the same as the target site, DIVA Connect can simply issue a CopyToGroup to the target DIVA site. For inter-site copies, DIVA Connect enables configuring the method used to perform these copies. For each source and target sitename pair (for example, site1 to site2), the following table lists the available transfer methods.

In addition to the copy method, each source and target sitename pairing contains the actual Servers used for the common storage area. The default target media (for RestoreAndArchive), options parameters (passed to DIVA), and other parameters are also configurable.

Type	Description
RestoreAndArchive	With this option, DIVA Connect restores content from the source site, to a Server that is common to the source and target sites. Then, DIVA Connect instructs the target DIVA System to archive the content now in the common storage area. This is an alternative to using Watch Folders.
RestoreAndMonitor	Using this method, DIVA Connect will perform the copy by first restoring the content to a specific Target Server. DIVA Connect will then turn to monitoring the target DIVA system to determine when the content is successfully archived on the target site. The job will successfully complete only when the content is successfully archived on the target site. This of course relies on another process or program that will take the content and archive it into the target DIVA system. This option is useful in combination with DIVA Watch Folder Monitor software. Each WFM folder is configured to archive using a preselected media - meaning that when WFM is employed for copies, the media parameter is effectively ignored.
Restore	Using this method, DIVA Connect will perform the copy by restoring to a specific Target Server, and then returning success. This method does not Confirm that the content has been successfully archived into the target site, and will likely cause failures if Restore Using Intersite Copy workflows are attempted.
RestoreAndDiscovery	Restore and monitor the destination server. This is used with Discovery. This differs from RestoreAndMonitor only in that all files are restored to the same directory.
ActorSiteTransfer	This method uses the Actor to Actor feature of DIVA. The workflow is similar to RestoreAndArchive, except the Restore from the Source Server and the Archive to the Target Server are executed simultaneously. The transfer takes place between Actors on the two sites. No temporary instance is created. This option requires that a HolePunchServer service is running and usable by both sites. The Server must be specified as diva_bridge.

The DIVA Connect Copy command will return success if an instance of the object already exists in the target site on the requested media. DIVA will terminate the job in this case.

Local Copies

If an object is requested to be copied to a site where the object already exists, but does not have the requested media, DIVA Connect will create another instance of the object on that site using the media specified in the job. The exception to this is if any is supplied as the media. In this case, DIVA Connect will not create another instance.

Selected By DIVA Connect (media of any)

In DIVAConnectUI, there is an option to have DIVA Connect assign the target media on a Copy operation (use a media of Selected By DIVA Connect). You can accomplish the same thing in a DIVA REST API job by specifying a media of "any" in the Copy job. DIVA Connect will use its configuration to determine which media to use for the copy.

When "any" is passed, and the object already exists on the target site, DIVA Connect will not create another instance of the object. No further action will be taken, and the job will succeed.

For more information see *Site-to-Site Mappings*.

Retries

DIVA Connect also supports periodic retries on copies. If enabled in the Workflow Profile, DIVA Connect will retry copy operations that failed. In the Workflow Profile, you can configure how long DIVA Connect will retry the job, and the wait period between retries.

For more information, see *Workflow Profiles*.

Delete Jobs

A DIVA Delete job allows the caller to remove an archived object. A DIVA Connect Delete job, by default, will delete the object from all DIVA sites. A DIVA Connect DeleteInstance job can delete one or all instances from a single DIVA site. So in reality, DIVA Connect can perform three kinds of deletes. The following table describes the delete types and parameters they require.

Type	Derived Attributes	Description
Global Delete	N/A	Deletes all object instances on all sites. In the API, not specifying a media or instance id in the job will cause the specified object to be deleted from all sites.
Instance Delete	Target Sitename	Deletes a single object instance on a particular site. In the API, specify an instance id or a media to delete a specific object instance from a specific site. If you specify an instance id, you are targeting a specific instance on a specific site. Passing media or options parameters are not necessary. If you specify a media, DIVA Connect needs to know the site you would like to delete from. You can specify the site in one of three ways: • Media Sitename Prefix You can prefix the sitename to the media. For example, siteA_tapeGroup1 tells DIVA Connect to delete the instance on siteA having a media of tapeGroup1. If you do not provide a sitename, the local site will be assumed. • -site Option Provide -site [sitename] in the options field, and supply a media. This is supported with DIVA API 7.3 or later. • Media (with no site) You pass the media with no site. In this case, the local site will be assumed.
Site Delete	Target Sitename	Deletes all instances of an object residing on a particular site. This can be accomplished in one of three ways: • Use DIVAConnectUI You can delete all instances on a particular site by issuing a Delete command from the DIVAConnectUI. • Sitename/Media of any Issue DeleteInstance through the API by providing the sitename and a media of any in the media field (for example, siteA_any). • -site Option Specify a sitename by providing -site [sitename] in the options field. This is supported with DIVA API 7.3 or later.

Site Delete (media of any)

As mentioned in the previous table, if a sitename is supplied and a media of any, this will cause all instances of the object to be deleted from the selected site. This can also be accomplished by passing -site [sitename] in the options field.

Last Instance

DIVA Connect will not allow an Instance Delete to succeed when attempting to delete the last instance of an archived object (the last instance that exists in the DIVA Connect database, that is). In this case a Global Delete or Site Delete job will need to be issued. Note however that a Site Delete will allow the last instance or instances to be deleted! You can use Access Rules to protect against Instance Deletes or Site Deletes that are effectively Global Deletes

Also, if a user issues a delete directly to DIVA, there may be a time window where DIVA Connect cannot ensure that the last instance is preserved.

For more information, see *Access Rules*.

Retries and Cancels

If a Delete is received by DIVA Connect, and DIVA Connect is currently performing an Intersite Copy of the object, the DIVA Connect job that spawned the copy will be canceled. The copy could be the result of a Copy command, or, it could be the result of a Restore command that performs a copy to satisfy the restore. Other types of DIVA Connect jobs will not be canceled.

If a DIVA job is being executed on behalf of a DIVA Connect job, DIVA locks the object and prevents it from being deleted. So, if an object is locked before DIVA Connect can send a delete message to DIVA, the delete job will fail.

DIVA Connect supports periodic retries on deletes when deletes fail. If enabled in the Workflow Profile, DIVA Connect will keep trying to delete on sites where (for example) instances/objects to be deleted are locked. You can configure within DIVA Connect how long to retry.

Other Supported Commands

The following table identifies DIVA REST API commands that do not specifically process or transfer archived content. These commands obtain information about objects or jobs and are not assigned a job ID.

Job	Description	Behavior in DIVA Connect
Cancel	Cancel a DIVA Connect job.	The -site option does not apply for this command.
GetObjectInfo	Use the DIVA Connect Database to get information about an archived object. DIVA Connect returns all instances of the object on all DIVA Connect sites. You provide the Object Name and Object Collection DIVA Connect uses the DIVA Connect database to return information about the archived object. In the GetObjectInfo() response, DIVA Connect prepends the sitename to the media parameter of each instance of an object.	The -site option is not supported for this command.
GetRequestInfo	Retrieve information regarding a DIVA Connect job from the DIVA Connect database. **Note:** The Additional Information parameter has limitations. The additional information is provided by DIVA and represents information from the last DIVA job processed. The information does not reflect the other sites in the DIVA Connect network.	When DIVA Connect receives a GetRequestInfo() call, it provides information about DIVA Connect jobs, not DIVA jobs (although the DIVA Connect jobs often involve invoking one or more DIVA jobs). The -site option does not apply for this command.

Job	Description	Behavior in DIVA Connect
GetPartialRestoreRequestInfo	Returns Partial Restore offsets for a completed job. If the format for the offsets was specified as timecodes, the offsets that are actually used may differ (somewhat) from what was specified in the job. After the Partial File Restore job is complete, you can use this command to obtain the actual offsets of the restored files.	This is a special purpose command that is valid only as follows: • The job number to be queried must be a Partial File Restore job that has been successfully completed. • The format specified in the Partial File Restore job must be a timecode type. This command is therefore not valid when the format of the job was folder-based or DPX.
GetFilesAndFolders	Retrieve information directly from DIVA about the files and folders within a particular archived object.	Accepts the -site option to query a specific site, or no site to let DIVA Connect choose (recommended).
GetObjectDetailsList	Retrieve information from DIVA regarding objects and object events. DIVA Connect retrieves the object information directly from each DIVA system one site at a time, in a round-robin fashion, one batch per site. Each batch contains information from one DIVA site. If the same object exists on two sites, you will receive the object twice (once for each site), once in each batch. **Note:** The order of the returned entries is not guaranteed. If one DIVA site is down, GetObjectDetailsList() will return an error and processing of the command will stop.	You can retrieve information from one site by prefixing the sitename to the media field separated with an underscore (_). If you do not want to query on media, but still want to retrieve information from one site, you can supply just the sitename in the media field. This command does not accept the -site option.

Job	Description	Behavior in DIVA Connect
GetObjectsList	Queries the DIVA Connect Database to get a list of Object Name and Collections (InitObjectList, CloseObjectList).	There is limited support for this command within DIVA Connect. Tape information queries are not supported; and there are limits on number of simultaneous queries. The -site option is not supported.
GetArrayList	Returns a List of Array Names from all sites including the disks that form each array, and returning the current disk capacities.	The -site parameter, passed in the options field, can return information for a specific site.
GetGroupsList	Returns a list of Tape Group Names from all sites. The sitename is prefixed to the Tape Group Name.	This command does not have an options field. As a result, the -site options are not supported.
GetSourceDestinationList	Returns a list of Source and Target Server information from all sites.	In the returned list, the sitename of the Source or Target Server is prefixed to the Source or Target Server name separated by an underscore (_). The -site parameter, passed in the options field, can return information for a specific site.
GetArchiveSystemInfo	Retrieves the status of a single DIVA site (by default, the local site is returned). It does not return a global view of all sites.	The -site parameter, passed in the options field, selects which site to gather information from. For example, `-site tscm1` will route the GetArchiveSystemInfo job to the Manager designated with the sitename tscm1 and return Archive System Information for tscm1 only.
GetStoragePlanList	Retrieves the list of storage plans that are defined in all configured DIVA sites.	In the returned list, the sitename of the Storage Plan is prefixed to the Storage Plan name, separated by an underscore (_). The -site parameter, passwd in the options field, returns information for a specific site.

Job	Description	Behavior in DIVA Connect
GetObjectsByFilename DeleteFile	The DIVA AMC product uses calls (for internal use only). The workflows supported in this release are limited to those where all desired DIVA AMC objects exist on the local site. Replicas of the content can exist and be restored from other sites.	DIVA Connect invokes these commands on the local site. If the local site is down, GetObjectsByFilename is invoked on another site. Limited sequence support.
getVersion	Returns the DIVA Connect build and server versions.	
GetTapeInfo	Retrieves detailed information about a particular tape.	DIVA Connect will accept a bar code as an argument, and send this message to the local site. If a sitename is prefixed to the bar code (separated by an underscore character), DIVA Connect will send the job to a particular site.
TranscodeArchived	This creates a transcoded copy of a particular asset, and stores it as a new asset.	The -site parameter, passed in the options field, selects which site to route the job to (the default is the local site). This command cannot be used to transcode to another site.
CopyToNew	This creates a copy of a particular asset, and stores it as a new asset.	The -site parameter, passed in the options field, selects which site to route the job to (the default is the local site). This command cannot be used to copy to another site.

Unsupported Jobs

For application compatibility reasons, these commands will always return success, even though DIVA Connect will take no action to satisfy them.

- Change Priority
- Lock Object
- Unlock Object
- Link Objects
- Require Instance
- Release Instance

Return Codes

DIVA Connect returns status codes that are similar to what DIVA returns. However, DIVA Connect will sometimes accept jobs that DIVA would fail immediately, because DIVA Connect often does not have the information needed to perform checking until later during job processing.

In addition, DIVA Connect will return the ACCESS_DENIED status for many commands. This status is not returned by DIVA. DIVA Connect will reject jobs that do not pass Access Rules checks, and rejects messages not configured in the WorkflowProfile. For compatibility purposes, API release 5.8 and earlier return INVALID_PARAMETER status instead of ACCESS_DENIED.

HTTP Return Codes

In addition to the previous return codes the REST API will provide the following HTTP return codes:

200 Success

This does not necessarily mean the operation will complete successfully. It just means all required fields were found and the operation was accepted by DIVA Connect.

400 Bad Request

An invalid parameter was found.

401 Unauthorized

DIVA Connect accepted the command, but the DC user is not authorized to perform the operation.

403 Forbidden

Most likely an incorrect or expired Bearer token.

404 Object Not Found

DIVA Connect was unable to locate the object.

406 Not Acceptable

DIVA Connect did not return the expected response. This could happen if the DC user authentication is enabled, but no valid DC user is logged in.

500 Internal Server Error

This could be due to malformed job body.

Troubleshooting DIVA Connect

This chapter describes common installation errors for DIVA Connect, and provides possible solutions.

Common Errors

The following table lists common errors that can occur in a DIVA Connect installation. For instance, although tag names in configuration files are not case sensitive, the values typically are (for example, sitenames), which can cause errors.

Problem	Possible Resolution
A DIVA Connect service does not start	• When installing a service, make sure to pass the name of the adapter's `wrapper.conf` file and not the name of the adapter's configuration file. • Make sure to place the configuration file in the parent directory of the templates folder, and remove the .ini extension. • If there are errors reading the configuration file, they will appear in the wrapper logs. These logs are placed in the DIVA Connect home directory, in the `Program/log/divaconnect` folder, and will be named similarly to the `Wrapper.conf` file, but with a `.log` file name extension. • You must run the addSites script before attempting to start the ClientAdapter or DbSync. • Are the sitenames consistent between the database and the configuration files? If not, services may not start and (or) not function properly.
DIVA Connect job is returning access denied	• Ensure that the correct Workflow Profile is configured for the port you are connecting on. Ensure that the job is permitted in the list of valid Messages section of the Workflow Profile. • If you are using Access Rules, ensure that ApiConnect appears in an Include rule. If you are using DIVAConnectUI, ensure that WebConnect appears.
Intersite copy operations fail with errors referring to Source and Target Server names containing MISSING_MAPPING_TO	• Ensure that the job is being assigned the Workflow Profile that you expect by checking the configuration. • The ClientAdapter Site-To-Site Transfer configuration may be missing the from Source Server or to Target Server.
No jobs are being sent successfully to a DIVA site, even though they can be viewed in DIVA Connect	• Ensure that the localSitename in the ManagerAdapter configuration files correctly reflect the site that they are serving (and are not cut and pasted from somewhere else). Check that the localSitename is correct in the ClientAdapter and DbSync configurations. Check that the site names used are consistent with those defined in the DIVA Connect database. • Check that the network address and port of the DIVA Manager you want to send to is correct in the ClientAdapter configuration.
In Access Rules, after defining an Exclude rule, the operation is being rejected in all cases.	• Remember that for any operation to succeed, there must exist one Include rule for the operation in question. • Pay attention to any defaulted parameters in the Ruleset, such as WorkflowProfile, and change them accordingly.

Problem	Possible Resolution
Cannot connect to DIVA Connect	• Ensure that you have specified the correct URL of DIVA Connect. By default, this is the address of the computer that the Client-Adapter is running on, at the port defined in the WebService-Port parameter of the ClientAdapter configuration. • Make sure to specify the port in the URL (if applicable), and specify https if secure connections are enabled.
UI is no longer updating progress of existing jobs, or not showing new jobs.	• Check the lower-right corner of the DIVA Connect GUI to determine if a connection error has occurred. If this is the case, click the Jobs or Assets buttons to re-spawn the connect dialog box. • Perhaps you have provided an end time in your job query. This indicates to DIVAConnectUI that live updates should not be shown, and no progress should be updated for current jobs. To enable live updates, just delete the end time filter. • Finally, check the Job Filters pane to ensure that there are not any Job Type or Job Status filters enabled (likewise for Start and End time).
Newly archived objects are not showing up in the Assets View	• Check that the DbSync service is running. Check the configuration, ensuring that the network addresses are correct. You may need to ensure that the ManagerAdapter on the site that you are syncing is configured and running. • If the configuration is correct and problems persist, re-sync that site through the DIVA Connect `Admin` utility.
A Copy, Delete, Cancel operation in the UI is returning access denied.	• Ensure that the correct Workflow Profile is configured in the WebDefaultWorkflowProfile in the ClientAdapter. Ensure that the job is permitted in the list of valid Messages section of the Workflow Profile. • If you are using Access Rules, ensure that WebConnect appears in an Include rule.

Appendix: Sample Configuration Files

This chapter provides samples of common configuration files for DIVA.

TOPICS

- ClientAdapter Sample Configuration
- ManagerAdapter Sample Configuration
- DbSync Sample Configuration

ClientAdapter Sample Configuration

```
<config>
	<!-- TOP-LEVEL -->
	<LocalSiteName>tscm1</LocalSiteName>
	<LogLevel>INFO</LogLevel>
	<MaxClientConnections>50</MaxClientConnections>
	<WebServicePort>9801</WebManagementPort>

	<!-- ADAPTER PORTS -->
	<AdapterPorts>
		<AdapterPort>
			<ListenPort>7100</ListenPort>
			<RoutingType>Direct</RoutingType>
			<Sitename>tscm1</Sitename>
		</AdapterPort>
	    <AdapterPort>
			<ListenPort>7101</ListenPort>
			<RoutingType>MultiDiva</RoutingType>
			<WorkflowProfile>default</WorkflowProfile>
```

```
    </AdapterPort>
</AdapterPorts>

<!-- TSCM MANAGERS -->
<DivaManagers>
       <DivaManager>
              <Sitename>tscm1</Sitename>
              <ConnectionType>Socket</ConnectionType>
              <Address>127.0.0.1</Address>
              <Port>9000</Port>
       </DivaManager>
       <DivaManager>
              <Sitename>tscm2</Sitename>
              <ConnectionType>WebService</ConnectionType>
              <BaseUrl>https://172.16.3.59:8101</BaseUrl>
       </DivaManager>
</DivaManagers>

<!-- DIVA Connect DATABASE -->
<DivaconnectDatabase>
        <Address>127.0.0.1</Address>
    <Port>1521</Port>
      <User></User>
    <Password></Password>
</DivaconnectDatabase>

<!-- WORKFLOW PROFILES -->
<WorkflowProfile>
       <Name>default</Name>
       <RestoreRetryAttempts>3</RestoreRetryAttempts>
       <Messages>
              <Message>Copy</Message>
              <Message>Archive</Message>
              <Message>Restore</Message>
              <Message>Delete</Message>
```

```
                <Message>Cancel</Message>
                <Message>AllInfo</Message>
                <Message>PartialRestore</Message>
            </Messages>

            <!-- SITE TO SITE TRANSFER CONFIG -->
            <Mappings>
                <SiteToSiteTransfer>
                <!-IF transferring…-->
                        <FromSitename>tscm1</FromSitename>
                        <ToSitename>tscm2</ToSitename>
                <!-THEN use these…-->
                        <FromSrcDest>viva</FromSrcDest>
                        <Type>RestoreAndArchive</Type>
                    <ToDefaultMedia>disk_001</ToDefaultMedia>
                        <ToSrcDest>arch</ToSrcDest>
                </SiteToSiteTransfer>
                <SiteToSiteTransfer>
                <!-IF transferring…-->
                        <FromSitename>tscm2</FromSitename>
                        <ToSitename>tscm1</ToSitename>
                <!-THEN use these…-->
                        <FromSrcDest>viva</FromSrcDest>
                        <Type>RestoreAndArchive</Type>
                    <ToDefaultMedia>disk_002</ToDefaultMedia>
                        <ToSrcDest>arch</ToSrcDest>
                </SiteToSiteTransfer>
            </Mappings>
        </WorkflowProfile>
    </config>
```

ManagerAdapter Sample Configuration

```
    <config>
        <!-- TOP-LEVEL -->
```

```
    <LocalSiteName>tscm1</LocalSiteName>
  <ManagerAddress>127.0.0.1</ManagerAddress>
  <ManagerPort>9000</ManagerPort>
  <LogLevel>INFO</LogLevel>
  <WebServicePort>9800</WebServicePort>

  <!-- Manager DATABASE -->
  <ManagerDatabase>
        <Address>127.0.0.1</Address>
        <Port>1521</Port>
        <User></User>
        <Password></Password>
  </ManagerDatabase>
</config>
```

DbSync Sample Configuration

```
<config>
	<!-- TOP-LEVEL -->
	<LocalSiteName>tscm1</LocalSiteName>
	<LogLevel>INFO</LogLevel>
	<WebServicePort>9802</WebServicePort>

	<!-Sites to SYNC -->
	<DivaManagers>
		<DivaManager>
			<Sitename>tscm1</Sitename>
			<BaseUrl>https://127.0.0.1:9800</BaseURL>
		</DivaManager>
		<DivaManager>
			<Sitename>tscm2</Sitename>
			<BaseUrl>https://172.16.3.59:9800</BaseURL>
		</DivaManager>
	</DivaManagers>

	<!-- DIVA Connect DATABASE -->
	<DivaconnectDatabase>
		<Address>127.0.0.1</Address>
		<Port>1521</Port>
		<User></User>
		<Password></Password>
	</DivaconnectDatabase>
</config>
```

DIVA Glossary

Action

A predetermined reaction of a metric surpassing a threshold value by one of the variables from its internal state. This term is used in the Storage Policy Manager associated with a slot and executed during the slot's open period.

Actor

Actors make all types of data transfers, such as Archive, Restore, Copy, and Repack.

See *Actors and Proxy Actors* in the *DIVA Installation and Administration Guide* and *Actors Tab*.

Analytics Service

The Analytics Service monitors the queue, parses the messages and stores them in an Elasticsearch index.

See *Analytics Service Module (Optional)* in the *DIVA Installation and Administration Guide* and Analytics Charts Tab.

APIs (Various)

See *Supported API Releases* in the *DIVA Installation and Administration Guide*.

API Translation Service for Kumulate (Rosetta)

See *API Translation Tab*.

Archive Related Operations Initiator

An entity submitting jobs to DIVA (typically, an automation process).

Archive System Database

This is the DIVA database.

Archive Submissions

An Archive operation is defined as the transfer of files to DIVA. The files are then stored as an object. Archive jobs are issued by navigating to *Content Management* > *Archive Submission* in the DIVA Web App. The form submits an Object Archive job to the Manager for processing.

You can also issue archive jobs using the DIVA REST API.

For further details, see the DIVA REST API documentation.

The following fields are included in the Archive Submission view:

- Object Name

  The name of the object to be archived.

Note: Object Name must not begin with a dollar sign ($).

- Object Collection

  The Collection of the object to be archived.

- Media

  This field designates either a group of tapes, an array of disks, or cloud storage, declared in the configuration where the instance must be created. When this parameter is a null string, DIVA uses the default tape or group of tapes named DEFAULT.

- Storage Plan

  This field defines the Storage Plan to use for this Virtual Object. If no Storage Plan is assigned the default Storage Plan is used.

- Source Server

  The name of the source; for example, a video server or browsing server. This name must be known to the DIVA configuration.

  Define Source Servers in the DIVA Web App in *Configuration* > *Resources* > *System Settings* > *Unmanaged Storage*.

- Files Path Root

  The root folder for the files.

  See the examples in the following section.

- Quality of Service

  One of the following codes:

  – DIVA_QOS_DEFAULT

    Archiving is performed according to the default Quality of Service (direct and cache for archive operations).

  – DIVA_QOS_CACHE_ONLY

    Use cache archive only.

  – DIVA_QOS_DIRECT_ONLY

    Use direct archive only—no disk instance is created.

  – DIVA_QOS_CACHE_AND_DIRECT

    Use cache archive if available, or direct archive if cache archive is not available.

  – DIVA_QOS_DIRECT_AND_CACHE

  For detailed descriptions, see Quality of Service.

  Use direct archive if available, or cache archive if direct archive is not available.

  You can trigger additional and optional behavior for the archive submission via the following options. To request those services, use a logical OR between the previously documented Quality of Service parameter and the following constant:

  – DIVA_ARCHIVE_SERVICE_DELETE_ON_SOURCE

  Delete source files when the tape migration is done. Available for local sources, disk sources, and standard FTP sources. This feature is not available for complex Virtual Objects.

- Options

  Additional options for performing the transfer of data from the source server to DIVA. These options supersede any options specified in the DIVA configuration database. The possible values for Options follow:

  – No Entry

    No entry in this field specifies no options.

  – -r

    Using -r specifies that every name in filenamesList that refers to a folder must be scanned recursively. This also applies when FilesPathRoot is specified and an asterisk designates the files to be archived. This option can be used when archiving from a local source or from a standard FTP server.

  – -login

    A user name and password is required to log in to some sources. This option obsoletes the -gateway option from earlier versions.

  – -pass

    The password used with -login.

- Comments

  Optional information describing the Virtual Object. This field is optional and can be left empty.

- Additional Services

  To delete the original file after it has been archived, select the *Delete On Source* check box.

  Delete on Source is not supported for Broadcast Servers.

- Add New Component

  Enter any additional components to be included in the Archive job. Components are typically source clips, media files or any desired file to be archived into DIVA.

- Priority

  The priority level selection for this job is in the form of a slider control, or text box at the bottom of the form view. The level can be in the range 0 to 100, or the value Default. If the Default Priority check box is selected, the slide control becomes inactive and the priority defined in the DIVA configuration is used.

  The value 0 is the lowest priority and 100 the highest priority. Move the slide control to increase or decrease the job priority, or enter the desired priority number in the Priority Value text box.

  There are six predefined values as follows:

  – Min
  – Low
  – Normal
  – High
  – Max
  – Default

    If the Default Priority check box is selected, the slide control becomes inactive and the priority defined in the DIVA configuration is used.

Arrays, Disks, and Cache

DIVA uses HDD (Hard Disk Drive) technologies for both the storage of objects and for transient storage during data transfers (disk cache).

Any disk that DIVA uses is assigned to an array. An array is a logical association of one or more disks for the storage of objects. Disks that are configured as cache disks are also assigned to an array, typically named CACHE.

A disk name is associated with a mounting point. Archive jobs can be submitted with an array as the target. DIVA is responsible for choosing the disk location to write the data when several disks belong to the same array.

AVID Connectivity

Avid Connectivity with DIVA transfers archival data to and from DIVA in specific video formats, and enables archiving and retrieval of single clips, or a sequence of clips. Avid

Connectivity is no longer packaged with DIVA and is a separate installation process. Additional installation is required for certain plugins for both AMC and TMC.

AXF (Archive eXchange Format) Disk and Tape Storage Formats

Archive eXchange Format (AXF) is an open format that supports interoperability among disparate content storage systems and ensures the content's long-term availability regardless of how storage or file-system technology evolves.

The Archive eXchange Format is based on a file- and storage-media encapsulation approach. AXF abstracts the underlying file system, operating system, and storage technology making the format truly open and non-proprietary.

AXF RF (AXF Reference File)

AXF reference-file (AXF RF) is a special AXF implementation where the content is not embedded in the AXF file itself but referenced by an AXF file. AXF RF is used by managed disk- and object-storage instances. AXF RF is also known as *AXF native files and folders support*.

Backup Service (BKS)

The DIVA Backup Service (BKS) is responsible for backing up the DIVA Postgres database, the MongoDB Metadata database, and Elasticsearch.

See *Backup Service* in the *DIVA Installation and Administration Guide*.

CA (Certificate Authority)

A CA (Certificate Authority) is an issuer who receives the CSR and returns the SSL certificate with its digital signature.

CAP (Cartridge Access Port)

The Cartridge Access Port is used for inserting and removing tape cartridges to and from a Robotic Tape Library without interrupting library operations.

CAP ID

A unique identifier for the location of a CAP.

Checksum Support and Checksum Types

The purpose of the Checksum Support and Content Verification program is to introduce additional levels of verification into the DIVA system. This feature introduces checksum generation and verification for each file managed by DIVA. Supported checksum algorithms in DIVA include MD5, SH1, MDC2, and RIPEMD160.

A mathematical value computed from a group of data being transmitted, and transferred with the data. The receiving device compares the checksum with its own computation, and if it differs from the received checksum, it requests the transmitting device to resend the data or generates an error. Each checksum has a specific algorithm, each of which has its own level of verification.

For instances of objects that are stored in the cloud, additional checksum is done at the Cloud Storage level.

CIFS

The CIFS (Common Internet File System) is a Microsoft file-system sharing protocol.

Collection

Part of the access key to an object. Collections (referred to as Categories in earlier versions through DIVA 8.x) are an approach to grouping an object with other similar objects having particular shared characteristics. It must not be confused with tape groups, mediums, or arrays, which are storage concepts.

Complex Object

A Complex Object stores more information about the files and folders in an archive, such as subtotals for each directory.

Note: Certain API operations used in Avid Connectivity (such as `GetByFilename` and `DeleteByFilename`) aren't supported for complex objects.

Note: DIVA doesn't support all operations for complex objects: The Delete on Source feature is disabled and the checksum features Verify on Archive and Verify on Restore are also disabled. DIVA Connect doesn't support replication of complex objects.

Complex Objects and FTP

When archiving Complex objects with the FTP protocol and using FileZilla with default settings, the transfer typically fails when archiving any object with more than approximately 3900 files. There are two reasons for this possible failure:

The Actor connection times out before the size of the object can be computed.

A job stops in the middle of the transfer because the FTP server (for example a FileZilla server) is consuming all of the available sockets.

Complex versus Non-Complex Objects

A Complex Object differs from a non-complex object in some key ways. For example, the file and folder metadata information of a Complex Object is stored in the Metadata Database (MDS) not in the Postgres database. The file contains the file names, folder names, checksums, and files sizes. The directory that contains these files is the Metadata Database Root Directory. A Complex Object must be stored in AXF format either on tape or on disk.

Component

A file that is part of an object.

Content Job

System operations that handle archived content — Archive, Copy, Delete, Restore.

Critical Section

A piece of code that accesses a shared resource (data structure or device) that must not be concurrently accessed by more than one execution thread.

CSR (Certificate Signing Request)

A CSR is an encoded file that is given to a CA when requesting an SSL certificate. It contains information that will be included in the certificate including the holder's name, serial number, expiration date and the public key. The CA returns the signed SSL certificate with its signature.

Data Expedition MTP/IP Protocol

A WAN acceleration functionality used for high performance file transfer.

DataBase Agent Service

See DataBase Agent Service in the *DIVA Installation and Administration Guide*.

DET (Dynamically Extensible Transfers)

Dynamically Extensible Transfers are an Avid protocol.

DIVA C++ API (deprecated in favor of DIVA REST API)

Telestream has deprecated the DIVA C++ API and the DIVA Java API.

See *Supported API Releases* in the *DIVA Installation and Administration Guide*.

DIVA Connect

DIVA Connect provides a unified view of archived digital media files across multiple, distributed DIVA systems and the cloud.

For information, see the *DIVA Connect Installation, Administration, and Operations Guide*.

DIVA Connect Complex Object WAN Transfers

DIVA has (optional) WAN acceleration functionality built in that allows it to take full advantage of long distance, high latency, network paths (such as private site to site links or the public Internet), and can perform transfers of complex objects efficiently using the Data Expedition MTP/IP protocol.

DIVA Connect Home Directory

The file system directory where DIVA Connect is installed. DIVA Connect can be installed in its own directory (recommended), or within the DIVA home directory.

DIVA Connect Object (Asset)

An archived object describes digital content in the archive system. A DIVA Connect object is a set of archive objects, archived at one or more DIVA sites, sharing the same name (Object Name and Collection pair). Each object on a particular site can have one or more copies (object instances).

DIVA Connect Site

A sitename uniquely identifies a DIVA Connect site, which is defined as exactly one DIVA installation and one or more DIVA Connect services.

DIVA Database

For DIVA versions up to 8.x this is the Oracle database used by DIVA. Starting with 9.x it is the Postgres database used by DIVA.

DIVA Java API (deprecated in favor of DIVA REST API)

Telestream recommends using the REST API rather than the previous existing APIs (that is, DIVA Enterprise Connect, DIVAS, Java and C++).

See DIVA REST API in the *DIVA Installation and Administration Guide*.

DIVA REST API

Telestream recommends using the REST API rather than the previous existing APIs (that is, DIVA Enterprise Connect, DIVAS, Java and C++).

See DIVA REST API in the *DIVA Installation and Administration Guide*.

DIVA Web App

Used for configuring, monitoring and managing the DIVA system. The DIVA Web App is a software GUI utility that connects to DIVA

See *DIVA Web App* in the *DIVA Installation and Administration Guide*.

DNS (Domain Name Service)

A system for naming computers and network services that is organized into a hierarchy of domains. DNS services resolve IP addresses to host names for proper network routing.

DPX (Digital Moving-Picture Exchange)

The DPX format is a high quality video format that consists of one or more files for each frame of video. This format is likely to be used with complex objects.

DSM (Disk Space Monitor)

A module in Storage Policy Manager that assists in array cleanup when the object level reaches the High Watermark.

Drop Folder Monitor (DFM) (optional)

Drop folder monitoring allows users and third party applications to deliver content to be archived by copying related files to a folder, an FTP server, or a CIFS share.

See *Drop Folder Monitor* in the *DIVA Installation and Administration Guide*.

Drop Folder Monitor Incomplete File

Drop Folder Monitor Incomplete files are files that were put into the Watch Folder without the metadata file (for File Set folders), and files that can't be archived after a specific number of attempts.

Drop Folder Monitor (DFM, WFM in Earlier Versions)

The Drop Folder Monitor monitors pre-configured Watch Folders on the system. When new files are detected, one or more operations are performed on the files depending on the folder configuration.

Drop Folder Monitor provides automatic monitoring of newly created files in up to 20 local or FTP folders (or combinations of the two). One (or multiple) files in FTP folders

per object are supported. When a new file (or FTP folder) is identified, DFM issues an archive job automatically to DIVA to archive the new file or folders. After the files are successfully archived, they are automatically deleted from the source server.

Event

One operation (such as a job) usually requires multiple events to complete an operation. An event provides all applicable information relating to the single task (for example, names, IDs, parameters, numbers, and so on).

You can view Events in the DIVA Web App in the *Troubleshooting* > *Logged Events* section.

Externalization

An object instance is ejected (externalized) when one of the tapes containing the object's instance elements is ejected. An object is externalized when all of its instances are ejected. An object is considered inserted when at least one instance of the object is inserted.

Filter

Search criteria used in different places of the DIVA Web App to narrow down search results.

FOIB (File Object Information Base)

FOIB is persistent storage used by Drop Folder Monitor to track its processing state.

FQDN (Fully Qualified Domain Name)

The complete domain name for a specific computer, or host, on the Internet. The FQDN consists of two parts: the host name and the domain name. For example, telestream.net.

Initiator

Initiator also refers to the command line available for the BKS module.

See Archive Related Operations Initiator.

Intersite Copy

An operation that copies content from one DIVA site to another, archiving the content to the target site.

Intersite Transfer

An operation that moves content from one site to another, but doesn't archive the content to the target site.

Java Keystore

The JAVA Keystore is a password protected encrypted file repository containing the Key pairs, SSL certificates, and CA certificates.

Jobs

A job is an operation running in DIVA which progresses through steps (migration, transfer, and so on) and ends as either Completed, Aborted, or Canceled.

For details on the various job types available in DIVA, see the *DIVA Administration, Configuration, and Operations Guide*.

The jobs available via the DIVA Web App *Action* menus are as follows.

- Archive
- Associative Copy
- Assign Storage Plan
- Automatic Repack
- Cancel
- Change Priority
- Copy
- Copy As
- Copy Tape
- Delete
- Delete Instance
- Eject Tape
- Export Tape
- Import Tape
- Insert Tape
- Migrate Content
- Multiple Restore (or N-Restore)
- Partial Restore
- Restore
- Repack Tape
- Stage
- Verify Tape

The most common job types are for transferring content to the archive (referred to as an Archive job), or transferring content out of the archive (referred to as a Restore or Partial File Restore job).

In DIVA, a job is a discrete operation on an object. You can issue jobs directly in DIVA, or via an archive initiator.

You use other job types for managing the objects within the archive after they have been created. Examples of other job types are Copy, Delete, and Repack Tape jobs.

Each job is automatically given a unique identifier by DIVA (called the Job ID), which can be used later to retrieve event logs or other properties of each job. DIVA stores the records of up to 500,000 jobs in its database. Then there is a rollover of the job id.

Because multiple jobs may be received simultaneously by DIVA, they are all placed into a queue and are executed on a first come, first served basis. You can prioritize the execution order of jobs using the Job Priority parameter.

The *Content Management* > *Jobs* view in the DIVA Web App displays the queue of jobs that are currently being processed by DIVA. If you use a specific layout for identifying the location of the feature in the DIVA Web App, it should also be used here.

The *Content Management* > *Job History* view displays previously-executed jobs, and the status of those jobs. If you use a specific layout for identifying the location of the feature in the DIVA Web App, it should also be used here.

The DIVA available Job Options are as follows:

- Archive Jobs

  -delete_on_source

- Restore Jobs

  -do_not_overwrite

  -do_not_check_existence

  -delete_and_write

Job Options take precedence over the normal Additional Service specification. Also, the normal Additional Service specification takes precedence over the server Connect Options.

The Additional Services available for a Restore job can also be specified in the server Connect options. If specified, the server uses the Additional Service setting as a default. You can over ride this by specifying the Additional Service at a job level in the normal way, or as a new Job Option. Because these connect options are specific to a Restore job, the options are ignored for any other type of jobs using the server.

Job Types

When connected to DIVA, access the *Content Management* > *Catalog Browsing* view in the DIVA Web App to execute jobs to be issued to DIVA. Click the three dots next to the desired object to display the context menu with the various job types for that object. A third party initiator application (for example, an Automation System) can be used instead of, or in addition to, the DIVA Web App interface. The available options in the context menu redetermined by the logged in user's assigned role in the user profile.

The different options available from an object's context menu are as follows:

Search in Job History. Displays the job history for the selected object.

Assign Storage Plan. Enable assigning the object to a SPM storage plan.

Restore Object. Displays a form to configure copying a file from DIVA to a single target.

Partial Restore. Displays a form to select which file, or files, specifically to copy from DIVA to a target server.

Multiple Restore. Displays a form to configure restoring an object from DIVA to more than one target simultaneously.

Delete Object. Displays a form to configure deleting all instances, or a selected instance, of an object.

Copy. Displays a form to configure copying an existing object to another tape group.

Copy As. Displays a form to configure copying an existing object to another name, tape group, or Collection.

Stage. Displays a form to configure staging content in the cloud so that it is readily available when Copy and Restore jobs are submitted for the same content.

Journal

A self-maintained, automated, and configurable storage for events.

Key Pair

A Key Pair consists of two uniquely related cryptographic keys; a Public Key and a Private Key (basically long random numbers).

The Public Key is what its name suggests - Public. It is made available to everyone through a publicly accessible repository or directory.

The Private Key must remain confidential to its respective owner. Because the key pair is mathematically related, whatever is encrypted with a Public Key can only be decrypted with its corresponding Private Key, and vice versa.

Legacy Format

Proprietary storage format used in DIVA Core releases 1.0 through 6.5.1.

See also *Media Format*.

Manager

The Manager is the DIVA component of the archive also hosting the archive system database.

See *Manager* in the *DIVA Installation and Administration Guide*.

Manager's Database

This is the postgres (formerly Oracle) database used by DIVA.

See also *DIVA Database*.

MDF (Metadata File and .mdf)

The term MDF is an acronym for the Drop Folder Monitor Metadata File. The MDF is a file containing information about the files included in a File Set, and has the file extension .mdf.

Measurement

A reading of specific information from an event or a resource. For example, the duration of a disk write operation, or the occurrence of a read error on a tape drive.

Media Format

Tapes and disks can be formatted as either AXF or Legacy (the format used before release 7.0) format. The format is set for tape groups and disk arrays during configuration. Complex Objects must be stored on AXF-formatted media.

Medium (Media)

Set of storage resources. DIVA provides two types of media: groups of tapes and arrays of disks. `DIVA_archiveObject()` and `DIVA_copyToGroup()` jobs transfer to a Medium (media). Also, storage media accessible to SPM (disk arrays and tape groups).

Metadata Database

The metadata database is the location where the metadata for components of Complex Objects are stored in the DIVA system.

Operations to save and read date to and from the Metadata Database are done via the MDS Metadata Service module.

Metadata Database for Complex Objects

To effectively operate with large volumes of files and folders and other metadata, DIVA stores the metadata separately from the Postgres database in the Core Metadata Database (*MongoDB*). The Core metadata database contains files stored in a file system local to DIVA. The directory that contains these files is the Metadata Database Root Folder.

The metadata database has very high performance and almost unlimited scalability. The metadata database should be treated with the same caution as the Postgres database, and should be backed up at regular intervals using the DIVA Backup Service (BKS).

Metadata File

The file listing the Object Name and Object Collection contained on a tape and its location.

Metadata Service

Tool for configuring the Metadata Database.

See the *Metadata Database* in the *DIVA Installation and Administration Guide*.

Migration Service

The Migration Service module creates migration jobs for DIVA, and schedules them for processing.

See *Migration Service Module* in the *DIVA Installation and Administration Guide*.

Metasources

The Metasource source type allows several currently-defined DIVA servers sharing the same online storage (or monitoring the same folder or FTP server for Drop Folder Monitors) to be combined and considered a single DIVA server configuration. This unique (and optional) feature enables DIVA to provide automatic load balancing and fail-over capabilities in case of one or more of the individual servers going offline.

Migration

Action of Copying or Moving of Object Instances stored on media of a given type to media of another type or another technology.

MPIO (Multipath I/O)

MPIO (Multipath I/O) is a Microsoft-provided framework that allows storage providers to develop multi-path solutions that contain the hardware-specific information needed to optimize connectivity with their storage arrays.

MultiDiva Mode

When an API client is connected to DIVA Connect in MultiDiva mode, multiple DIVA sites appear to the client as one large archive system.

Mutex (Mutual Exclusion)

Mutual Exclusion avoids the simultaneous use of a common resource (that is, mutual exclusion among threads).

Name

Part of the access key to an object. Names (file names) typically identify the object based on the content within the object.

NIC Teaming

The process of combining multiple network adapter cards together for performance and redundancy reasons. Microsoft refers to this as NIC Teaming, however other vendors may refer to this as bonding, balancing, or aggregation. The process is the same regardless of which solution is used or what it is called.

Non-complex Objects

Objects with less than 5,000 files are considered non-complex objects. The maximum number of files an object can hold is configurable.

Object

Each media file that is archived to DIVA is called an object.

An object is a DIVA logical container for all files consisting of a media file from the original source. Media files from some sources may have separate video, audio and metadata files. When archived in DIVA all of these files are referenced as a single object. When the object is restored to a destination, all files that were originally associated with that media file are automatically restored by DIVA.

An object is uniquely identified in DIVA by its name and Collection. The Object Name doesn't necessarily need to match that of the source file being archived. DIVA always restores the archived files as they were archived, regardless of the DIVA Object Name. Therefore, the same source file can be archived more than once in the same Collection, if each instance has a unique Object Name.

Note: Object Name must not begin with a dollar sign ($).

After an object exists within DIVA, it can't be replaced unless it is first deleted. If an Archive job uses the same name and Collection of an existing object, DIVA automatically stops and aborts the job. However, multiple copies (or instances) of an object can be created after the media file is archived.

If a source media file is to be stored in a variety of encoding formats (for example, MPEG2 Long GOP, DV50, or low resolution proxies), you can use specific categories to archive the same object based on its encoding format.

Note: Object Name must not begin with a dollar sign ($).

Object Instances

Mapping of an object's components onto a set of storage resources belonging to the same storage space. Deleting instances can't result in deleting the related object. The deletion of a unique instance is not permitted.

The storage managed by DIVA falls into three distinct categories:

- Online Storage (tapes within a library)
- Nearline Storage (disks and cloud storage)
- Offline Storage (externalized tapes)

The Name and Collection of an object in DIVA must be unique. However, multiple copies of that object can be created in one or all three of the above classes. Each copy of an object (including the original archived object itself) is known as an object instance.

Apart from creating backup copies, the object instances concept also allows life cycling of material within DIVA. An object may initially be created in online storage for rapid access and also backup instances created on one or more tapes. When the object is no longer required for online or "nearline* access, the disk instance can be deleted and the tape externalized. Automatic life cycling of objects, based on their age and location within the archive, can be provided by the SPM (Storage Policy Manager) option.

The first instance of an object is created when it is first archived to DIVA. Additional instances of the archived object can then be created with the Copy command.

An additional instance of an object can't be created by re-archiving the original object with the same name and Collection. This job is automatically stopped and DIVA displays the error message, *Object already exists within DIVA Core*.

Instances are initially numbered sequentially with the original object that is archived to DIVA being Instance 0. As new instances are created and older instances deleted, the instance numbering may no longer be sequential when an object's properties are viewed in the DIVA Web App on the *Content Management* > *Catalog Browsing* view. However, an instance number from a previously deleted instance may be subsequently reused by DIVA in additional copy jobs.

The following restrictions apply to creating new instances of an object in DIVA:

- A tape group can contain two instances of the same object if both can be located on separate tapes. If no additional tapes for that tape group are available to store the second instance the copy job is terminated.
- A disk array can contain two instances of the same object if both can be located on separate disks within the array. If no additional disk is available, the copy job is terminated.
- A cloud disk can contain one instance of a object.

When an object has multiple instances within the archive and a restore job is issued, DIVA performs as follows:

- If no instance number is specified in the job, DIVA chooses the instance that allows the job to complete in the shortest possible time. A disk instance is preferred over a tape instance. However, a tape instance may be selected in some configurations if the QOS specified in the job is Cache Only or Cache and Direct.
- If no instance number is specified in the restore job and a disk instance exists, but the disk is offline, the tape instance is automatically selected.
- If two or more instances are present on tape and no disk instances exist, and one tape is currently in use by another job (or is externalized), the tape containing the other instance is automatically selected.
- If two or more instances exist on tape, and a read error occurs on the first instance selected, the job is automatically attempted on the other instances until the job is completed successfully. If no instances can be read, the job is terminated.
- If a specific Instance Number is specified in the restore job, DIVA only uses that instance. If the media containing the instance is offline (for disks), externalized (for tapes), or an I/O or read error occurs, the job is terminated.

OU (Organizational Unit)

An Organizational Unit is a subdivision within an Active Directory into which you can place users, Tape groups, computers, and other organizational units. You can create organizational units to mirror your organization's functional or business structure. Each domain can implement its own organizational unit hierarchy. If your organization contains several domains, you can create organizational unit structures in each domain that are independent of the structures in the other domains.

Postgres Database

The third party database used for the Archive System Database.

Proxy Actor

Actors make all types of data transfers, such as Archive, Restore, Copy, and Repack.

See *Actors and Proxy Actors* in the *DIVA Installation and Administration Guide*.

Proxy Service

Running on Windows, the Proxy Service Module generates and manages additional metadata files. These include proxy files, thumbnails, and technical metadata files that you can extract from a transcoder engine.

See Proxy Service Module in the *DIVA Installation and Administration Guide*.

Quality of Service

The QOS (Quality of Service) parameter defines how a file is transferred to and from a tape, from a source, or to a target.

See also *Archive Submissions*.

Repack

Elimination of blank blocks between two objects on a tape (these blocks are caused by the deletion of objects), by moving the objects to a different, empty tape.

Request

Legacy name, now replaced by Job. See *Jobs*.

Resource

Used to denote the necessary elements involved for processing jobs (for example, Actors, disk, drive, and tape). A resource is a uniquely identified element of the DIVA system. Analytics App references them by events and metrics. The following are examples of resources in DIVA:

- Tape with Barcode ABE6785
- Actor Actor01
- Tape Drive Serial Number 134001021

Resource Type

These are generic types of resources. For example, tapes, tape drives, jobs, or objects.

Robot Core

The mechanical tape system used with DIVA to insert and eject tapes to and from the tape library.

Robot Manager

The Robot Manager module provides an intermediate software layer for DIVA to interact with many different types of tape Managed Storage.

See *Robot Manager* in the *DIVA Installation and Administration Guide*.

SAS (Serial Attached SCSI)

A point-to-point serial protocol that moves data to and from computer storage devices such as hard drives and tape drives.

Server

Contains information necessary to communicate with a connected server or disk. You transfer content to and from DIVA through these servers and disks. Examples are Video servers, FTP servers, and disk arrays.

Set (of tapes)

Every tape in a DIVA system belongs to one and only one Set. If the tape is not available to DIVA, it belongs to Set #0, otherwise it belongs to a set with a strictly positive ID (for example, Set #1). Each Tape group is associated with a Set. When the tape group needs an additional tape, it takes it from its associated Set.

See also *Watch Folder (Drop Folder)*.

Site-to-Site Mapping

Describes how DIVA Connect will copy objects from one site to another.

Slot

Contains the action to be applied when the associated Storage Plan is executed.

Source

A system that produces data to be archived in the DIVA system (for example, video servers, browsing servers, remote computers, and so on). Source servers can also be used as a Target (Destination) for certain operations.

See also *Watch Folder (Drop Folder)*.

Spanning

Splitting an object's component onto several tapes (usually two). This can occur when the component size is larger than the remaining size left on the initial tape.

SSL (Secure Sockets Layer)

A Secure Sockets Layer is a standard security protocol for establishing an encrypted connection between a server and a client. Specifically, it encrypts the connection and the data transmitted along the connection. To achieve a secure connection, a service needs a Key Pair (Public Key and Private Key) and SSL Certificate.

SSL Certificate Authentication

An SSL certificate is a digital certificate that authenticates a service in network connections. To generate an SSL certificate, you must create a CSR (Certificate Signing Request) for your service Key Pairs and have it signed by your CA (Certificate Authority). An SSL certificate contains the following information:

- Certificate holder's name
- Certificate serial number and expiration date
- A copy of the certificate holder's public key
- Digital signature of the certificate issuing authority

SSL Certificate Chain

There are two types of CAs (Certificate Authorities): Root CAs and Intermediate CAs.

A certificate chain is an ordered list of certificates, containing an SSL Certificate and Certificate Authority Certificates that enable the receiver to verify that the sender and all CAs are trustworthy using its trust store. The chain (or path) begins with the SSL certificate, and each certificate in the chain is signed by the entity identified by the next certificate in the chain. Any certificate that sits between the SSL Certificate and the Root CA Certificate (last certificate in the chain) is called an Intermediate CA Certificate. The Root CA is at the end of the chain and it signs the intermediate CA certificate, and the Intermediate CA signs the SSL certificate for the services.

For example, when a service receives its peer's SSL certificate chain that is trying to connect during the SSL handshake process, it verifies its peers SSL certificate in the chain using the Intermediate CA certificate next in the chain. It then verifies the Intermediate CA certificate by looking for the Root CA certificate that signed the intermediate CA certificate in its trust store. This verification completes the Certificate Chain. Connection is not established if the full chain verification fails.

Step

The current state of progression of an action or process.

Storage Media Format

In DIVA, a tape group or disk array has a Media Format parameter that indicates which storage media format to use when creating new archived objects. The Media Format can be set to either DIVA Legacy format or one of the AXF formats. This setting can be changed at any time and it doesn't influence content already stored.

- Tape Storage Media Format

  Although a tape group can contain more than one storage format, an individual tape has (at most) one storage media format. DIVA assigns the tape media format to an empty tape when it writes the first object to that tape.

- Disk Storage Media Format

  Unlike tapes, disks do not have a format. DIVA allows storing objects in different media formats on the same disk.

- Object Instances Media Format

  Every tape and disk object instance is assigned a format of Legacy or AXF. The format of a tape or disk instance is assigned when the instance is created and is the format of the tape on which the instance resides. All instances on a tape must have the same format.

Storage Plan

Actions to execute when new content arrives.

Storage Policy Management (SPM)

Storage Policy Manager software component enables object life-cycle (interacting with the Manager) management, and is typically installed on the same system as the Manager. For example, an archived object can reside on a specific medium the first day, and migrate (over time) to a different medium according to the policies and rules established by the user. Manager executes the object life-cycle migration as a background activity by following the rules and policies defined in the corresponding Storage Plan.

SNMP Agent (optional)

The SNMP (Simple Network Management Protocol) Agent and MIB (Management Information Base) supports status and activity monitoring of DIVA and its subsystems to a third party monitoring application through the SNMP protocol.

See SNMP Agent in the *DIVA Installation and Administration Guide*.

Storage Policy Management (SPM)

The SPM (Storage Policy Manager) software component provides object life cycle management (interacting with DIVA), and is typically installed on the same computer as DIVA.

See Storage Policy Manager (SPM) in the *DIVA Installation and Administration Guide*.

Tape Groups and Sets

A tape group is a logical notion for characterizing a set of object instances. This concept has a direct influence on the instance's storage policy for tapes. Instances of the same tape group will be stored on the same tapes. However, objects can't have multiple instances stored on the same tape.

Disks are logically assigned to arrays for the storage of objects, but tapes are logically associated together in tape groups. Tape groups include the following functionality:

- Sony ODA drives are supported
- Tape Compression
- Tape Group Encryption
- Tape Spanning
- Protected Mode
- Tape Label Management

Tape groups are based on the DIVA Tape Set. Each tape inserted in the system is assigned to a Set. Tape groups are then associated with a single Set. Multiple tape groups may be associated with the same set. No tape group can use the set number 0.

Several kinds of tape can be used in a DIVA system. Tape groups can be defined either by using a Set, in which you assign only tapes of the same type, or by defining the Set in which you can mix tape types. Therefore, the first case specifies the tape type that stores the object instance.

For more information, see Set (of tapes).

Target (Destination)

A system that receives restored data in the DIVA system (for example, video servers, remote computers, FTP servers, and so on). Target servers can also be used as a source for certain operations.

Transcoder Support

The DIVA Actor can integrate with a transcoder engine to provide real-time transcoding of material as it is archived or restored, or to create objects from already existing content within the archive. DIVA supports integration to Telestream Vantage. Multiple transcoders are supported for Vantage.

Transfer

Copying data from a source to a DIVA media (Archive job) or from a DIVA media to a target (Restore job).

For more information, see Jobs.

TRU (Tape Reading Utility)

Used in DIVA releases 6.5 and earlier to read tapes; the TRU tool remains in later versions of DIVA for support and investigating problems.

Trust Store

A Trust Store contains the certificates of CAs (Certification Authorities) you trust. For example, when a service receives its peer's SSL certificate that is trying to connect

during SSL handshake process, it verifies that its peer's SSL certificate's digital signature is signed by one of the trusted certificates in its trust store. If the certificate is not in the Trust Store, the SSL handshake fails and the connection is not established.

Unmanaged Storage

Source or destination servers on which the material to archive into or restore from DIVA is located. Examples are: broadcast video servers, video editing systems, FTP sites, and generic computer systems.

UUID (Universally Unique Identifier)

A Universally Unique Identifier uniquely identifies each object created in DIVA across all Telestream customer sites except for objects created through Copy As jobs. An object created using a Copy As job will contain the same UUID as that of the source object.

VACP Converter (optional)

The Video Archive Communications Protocol is developed by Harris Automation Solutions and used by some automation systems for interfacing to an archive system.

See Video Archive Communications Protocol (VACP) in the *DIVA Installation and Administration Guide*.

Watch Folder (Drop Folder)

A folder on a local disk, FTP server, or a CIFS shared folder designated for Single File mode, File Set mode, or both, storage that will be monitored by Drop Folder Monitor and from which files will have operations performed on them.

Web App

Web based interface used to configure and monitor a DIVA system. This replaces the legacy java-based Configuration Utility and Control GUI, which are deprecated starting from DIVA 9.1.

Workflow Profile

A set of parameters that defines how incoming jobs will be processed by DIVA Connect. Multiple profiles can be created and mapped to input ports.

Workflow Engine Service

The Workflow Initiator service enables a robust integration between DIVA and Telestream Vantage, and between DIVA and a large variety of encoders.

Note: You can define Workflow Actions to select a Vantage workflow engine and Vantage workflow. This can execute with parameter mappings to fields with static values, dynamic values for user-entered fields, and static properties such as Object Name, Collection, or Source content path.

WS API (deprecated in favor of DIVA REST API)

Telestream has deprecated WS API in favor of DIVA REST API.

See DIVA REST API in the *DIVA Installation and Administration Guide*.